Darrin Moy

Subject:

Interview Notes Carmel Dollisson

Catherine Sullivan and Darrin Moy interviewed Carmel Dollisson at 9am 26 September 2018 in Sydney. The interview was conducted to consider Ms Dollisson as an interim Chief Information Officer (CIO), following the decision to temporarily assign Craig Reilly, Ongoing CIO, to Project Lead for the DCP project. The move was considered necessary due to operational issues with the project and the need to focus Craig's technical knowledge and institutional knowledge to the project.

Ms Dollisson has Registered with the Court's Temporary Register so she could be considered as a non ongoing candidate.

The panel was able to establish significant senior management experience, most recently as CEO of the Australian and New Zealand Recycling Platform Ltd (ANZRP), Experience working for the Commonwealth Government as an interim Director of Corporate Services for the Sydney Harbour Federal Trust, including a management brief for IT and significant experience as a Director Business Services for Mallesons Stephen and Jacques, again with management oversight of IT. Ms Dollisson spend 30 years at Mallesons.

Ms Dollisson was able to show that she has advanced people management experience, considerable experience working with senior stakeholders such as Boards, the Government and Regulatory Bodies and ensuring that business needs are met in a highly competitive management environment where there is significant competition for set resources. Ms Dollisson has dealt with regulators, the media and Government Departments and managed Business as usual and delivered time and budget sensitive project on time and on budget.

BAU is significantly important to the Court whilst Craig Reilly is taken off line and significant time was spent determining if Ms Dollisson could manage the BAU of the Court's IT function and also release staff from IT to DCP when necessary. She was able to demonstrate superior people management capabilities, including managing and motivating under performers and encouraging staff to meet tight and competing deadlines. Ms Dollisson had a good understanding of the APS, including a former familiarity with Datacom and Commonwealth Government policies relating to IT, procurement and content management. More recently she was able to demonstrate meeting tight regulatory requirements relating to managing appropriations, stakeholder requirements, Board Directives and Community standards.

Ms Dollisson had exceptional presentation skills, was very well research showing a strong understanding of the Federal, Family and Federal Circuit Court and has looked at all websites in detail.

Ms Dollisson was able to demonstrate a clear knowledge of the various pillars of an IT function, architecture, customer support, infrastructure and project management and was able to show how she has managed these in her past roles. She demonstrated a strong customer centric philosophy and an impressive track record of success. She was able to commence the role quickly due to the successful handover of ANZRP and indicated that she could operate in the role for a 6 month period.

Following the interview, Carmel met with Warwick Soden for a further discussion about the role and an interview.

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