

APPENDIX 13 – COMPLIANCE WITH ANNUAL REPORT REQUIREMENTS

.....

This is a guide to the report's compliance with the requirements for Annual Reports as approved by the Joint Committee of Public Accounts and Audit under subsections 63(2) and 70(2) of the *Public Service Act 1999*.

.....

PAGE NUMBER

Aids to access

Letter of transmittal	1
Table of contents	Inside front cover
Index	196
Glossary	201
Contact officer	204
Internet home page address and Internet address for report	204

Year in review

Summary of significant issues and developments	12
Overview of the Court's performance and financial results	15
Outlook for following year	17
Significant issues and developments – portfolio	n/a

Organisational overview

Overview of the Court	2
Role and functions	2
Organisational structure	8
Outcome and program structure	55
Where outcome and program structures differ from PB Statements/PAES or other portfolio statements accompanying any other additional appropriation bills (other portfolio statements), details of variation and reasons for change	n/a
Portfolio structure	n/a

	PAGE NUMBER
Report on Performance	
Review of performance during the year in relation to programs and contribution to outcomes	24
Actual performance in relation to deliverables and KPIs set out in PB Statements/PAES or other portfolio statements	16
If applicable, suggested performance of purchaser/ provider arrangements	n/a
Where performance targets differ from the PBS/ PAES, details of both former and new targets, and reasons for the change	n/a
Narrative discussion and analysis of performance	24
Trend information	127
Significant changes in nature of principal functions/ services	n/a
Factors, events or trends influencing the Court's performance	22
Contribution of risk management in achieving objectives	58
Social justice and equity impacts	41
Performance against service charter customer service standards, complaints data, and the Court's response to complaints	50
Social inclusion outcomes	n/a
Corporate Governance	
Corporate governance practices	56
Senior executive and their responsibilities	62
Senior management committees and their roles	56
Corporate and operational planning	56
Risk management	58
Compliance with Commonwealth Fraud Control Guidelines	58