



FEDERAL COURT OF AUSTRALIA



GPO Box 9991, Canberra City ACT 2601
Telephone: (07)3248 2217

Property & Procurement

REQUEST FOR TENDER: RFT-2020-0019 FOR THE PROVISION OF TRANSCRIPTION, RECORDING AND AV SUPPORT AND MAINTENANCE SERVICES

Addenda 6 – Questions and Answers from Court tours Brisbane and Melbourne

Reminder

All communications and enquiries about this RFT must be made by email addressed to the Contact Officer at: contracts@fedcourt.gov.au

Tenderer Questions Closing Time is 5:00pm, 21 October 2019 (local time in Canberra, ACT).

- Q1.** Is there any AV skill in-house e.g. could it be a hybrid model?
- A1.** While the Court maintains an in-house IT team which has skills around many of the AV technologies, the Court is seeking to outsource Support and Maintenance Services for all AV Equipment provided by the Service Provider, as well as all the Courts AV Infrastructure. Refer to section 6 of the Statement of Requirements for the details.
- Q2.** Does the age of some of the equipment lead to a high failure rate?
- A2.** There is a range of equipment of differing ages as per the data pack and as viewed on court tours. Please refer to section 6.4 of the Statement of Requirements for the details.