

NOTICE OF FILING

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Sia Lagos

Registrar

Important Information

This Notice has been inserted as the first page of the document which has been accepted for electronic filing. It is now taken to be part of that document for the purposes of the proceeding in the Court and contains important information for all parties to that proceeding. It must be included in the document served on each of those parties.

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Form 33
Rule 16.32

Defence

No. VID 1368 of 2024
Federal Court of Australia
District Registry: Victoria
Division: General

Australian Securities and Investments Commission
Plaintiff

HSBC Bank Australia Limited (ACN 006 434 162)
Defendant

Unless otherwise defined, capitalised terms in this Defence have the same meaning as in the Amended Statement of Claim dated 4 April 2025 and filed on 29 May 2025 (**ASOC**). The Defendant does not otherwise adopt the definitions in Schedule J to the ASOC (particularly where those definitions seek to characterise conduct).

To the allegations contained in the ASOC, HSBC Australia pleads as follows:

A PARTIES

- 1 HSBC Australia admits the allegations in paragraph 1.
- 2 HSBC Australia admits the allegations in paragraph 2.

B HSBC AUSTRALIA'S BANKING FACILITIES

B.1 Products and services offered by HSBC Australia to Customers

- 3 HSBC Australia admits the allegations in paragraph 3.
- 4 HSBC Australia admits the allegations in paragraph 4.
- 5 In response to paragraph 5, HSBC Australia:
 - (a) says that during the Relevant Period, it offered Customers a number of financial products including:
 - i. deposit accounts:

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- A. an at call savings account with introductory interest for the first 3 months known as an **Everyday Savings** account (re-branded from a Serious Saver account around about November 2021);
- B. an at call savings account with bonus interest paid if the account balance is increased by a set amount each month known as a Bonus Savings account (re-branded from a Flexi Savings account in November 2021);
- C. a full-service transaction account with the ability to hold up to 10 foreign currency sub accounts known as the Everyday Global Account;
- D. a basic banking transaction account known as the Day to Day Account;
- E. a transaction account available to certain Customers up to the age of 30 known as the Children's Premier Saver;
- F. a transaction account known as Premier Cash Management Account; and
- G. fixed term and fixed balance accounts known as Term Deposits;

(HSBC Australia Deposit Accounts);

ii. secured lending products:

- A. a home loan product with a variable interest rate, redraw access and offset facility known as the **Variable Home Loan**;
- B. a home loan product with redraw access known as the Home Value Loan;
- C. a fixed interest rate home loan product known as the **Fixed Home Loan**;
- D. an "all-in-one" home loan product with transactional capabilities known as the Home Smart Loan; and
- E. a "line of credit" product with redraw access and transactional capabilities known as the Home Equity Loan;

(HSBC Australia Secured Lending Products),

- iii. a personal loan product known as the **Personal Loan** and credit card products **(HSBC Australia Unsecured Lending Products)**; and

(HSBC Australia Lending Products comprising the HSBC Australia Secured Lending Products and the HSBC Australia Unsecured Lending Products); and

- (b) otherwise denies the allegations in the paragraph.

(a) says that each of the HSBC Australia Deposit Accounts:

- i. was a facility through which, or through the acquisition of which, a person can make non-cash payments within the meaning of s 763D of the Corporations Act;
- ii. was a deposit-taking facility made available by an ADI in the course of its banking business; and
- iii. was a financial product with the meaning of s 763A(1) and s 764A(1)(i) of the Corporations Act; and

(b) otherwise denies the allegations in the paragraph.

7 In response to paragraph 7, HSBC Australia:

(a) says that each of the HSBC Australia Lending Products was a credit contract with the meaning of s 5 of the Credit Act and s 4 of the National Credit Code; and

(b) otherwise denies the allegations in the paragraph.

8 In response to paragraph 8, HSBC Australia:

(a) says that during the Relevant Period it provided its Customers with the functionality to make and receive payments including to third parties, using methods including:

- i. Online Banking (as defined in paragraph 27(b)(i) below) for the following accounts or products:

A. HSBC Australia Deposit Accounts save for:

- (a) Everyday Savings; and
- (b) Term Deposits; and

B. HSBC Australia Lending Products save for:

- (a) Variable Home Loan except for transactions through an offset account;
- (b) Fixed Home Loan (but can receive payments); and
- (c) Personal Loan (but can receive payments);

- ii. Mobile Banking (as defined in paragraph 27(b)(i) below) for the following accounts or products:

A. HSBC Australia Deposit Accounts save for:

- (a) Everyday Savings; and
- (b) Term Deposits;

B. HSBC Australia Lending Products save for:

- (a) Variable Home Loan except for transactions through an offset account; and
 - (b) Fixed Home Loan (but can receive payments); and
 - (c) Personal Loan (but can receive payments); and
- (b) otherwise denies the allegations in the paragraph.

B.2 Risks

9 In response to paragraph 9, HSBC Australia:

- (a) refers to and repeats paragraphs 5 to 8 above;
- (b) says that Customers were exposed to a risk of third parties, through forgery or account compromise (including through social engineering):
 - i. obtaining access to Online Banking or Mobile Banking (as defined in paragraph 27(b)(i) below) (**Digital Access**) to HSBC Australia Deposit Accounts or HSBC Australia Lending Products; and
 - ii. making payments from HSBC Australia Deposit Accounts or HSBC Australia Lending Products without the Customer's authority; and
- (c) otherwise denies the allegations in the paragraph.

10 In response to paragraph 10, HSBC Australia:

- (a) refers to and repeats paragraph 9 above;
- (b) admits that HSBC Australia was aware of the risk of 'unauthorised payments' (as defined in the relevant Fraud Classification and Reporting Standard in the Relevant Period) arising from known fraud typologies; and

Particulars

The particulars to paragraph 27(a)(ii) below are repeated.

- (c) otherwise denies the allegations in the paragraph.

11 In response to paragraph 11, HSBC Australia:

- (a) says that payments using the Real Time Gross Settlement (as defined in the HSBC Personal Banking Booklets issued during the Relevant Period) payment rail were made within the same day; and
- (b) otherwise admits the allegations in the paragraph.

12 HSBC Australia denies the allegations in paragraph 12.

C HSBC AUSTRALIA'S LEGAL OBLIGATIONS

C.1 ePayments Code

13 In response to paragraph 13, HSBC Australia:

- (a) says that during the Relevant Period:
 - i. up until 2 June 2023, it was required to comply with the 2016 ePayments Code's rules with respect to, among other things, unauthorised transactions and complaints about unauthorised transactions;
 - ii. since 2 June 2023, it was required to comply with the 2022 ePayments Code's rules with respect to, among other things, unauthorised transactions and reports of unauthorised transactions; and
 - iii. it was required to warrant that it will comply with the ePayments Code (as amended from time-to-time) in the terms and conditions that it gave each of its consumer account holders; and
- (b) otherwise admits the allegations in paragraph 13.

14 HSBC Australia admits the allegations in paragraph 14.

15 In response to paragraph 15, HSBC Australia:

- (a) refers to and repeats paragraph 13 above;
- (b) denies the allegations in sub-paragraphs (c) to (h) so far as they relate to reports of unauthorised transactions, which were not complaints about unauthorised transactions received prior to 2 June 2023;
- (c) denies sub-paragraph (f); and
- (d) otherwise admits the allegations in the paragraph.

16 In response to paragraph 16, HSBC Australia:

- (a) refers to and repeats paragraphs 13 and 15 above; and
- (b) otherwise admits the allegations in the paragraph.

C.2 Banking Code

17 HSBC Australia admits paragraph 17.

18 In response to paragraph 18, HSBC Australia:

- (a) admits that the 'Guiding Principles' in the Banking Code included commitments to:
 - i. deliver high customer service and standards; and

- ii. ensure banking services are accessible, inclusive and provided to customers in a fair and ethical manner;
- (b) admits the allegations in sub-paragraph (c);
- (c) admits the allegations in sub-paragraph (d); and
- (d) otherwise denies the allegations in the paragraph.

C.3 HSBC Personal Banking Booklet

19 In response to paragraph 19, HSBC Australia:

- (a) says that, during the Relevant Period, it issued the HSBC Personal Banking Booklet (**Booklet**), which formed part of its agreement with Customers in respect of:
 - i. HSBC Australia Deposit Accounts and HSBC Australia Lending Products (among other products) set out in cl 2 of the Booklet; and
 - ii. Digital Access services in respect of the accounts and products set out in cl 2 of the Booklet; and
- (b) otherwise denies the allegations in the paragraph.

20 HSBC Australia admits the allegations in paragraph 20.

21 In response to paragraph 21, HSBC Australia:

- (a) says that:
 - i. where a Customer provides security details to another person which that other person uses to make a payment from the Customer's account, that payment may be treated as having been authorised by the Customer under the terms of the Booklet; and
 - ii. in all versions of the Booklet applicable from 11 April 2024, HSBC Australia may restrict the Customer's account following a report of a suspected 'unauthorised payment' (as defined in the relevant Fraud Classification and Reporting Standard in the Relevant Period); and
- (b) otherwise admits the allegations in the paragraph.

22 HSBC Australia admits the allegations in paragraph 22.

23 In response to paragraph 23, HSBC Australia:

- (a) says, in respect of sub-paragraph (a)(i)(A):
 - i. that in all versions of the Booklet applicable until September 2021 there was a term that HSBC Australia will investigate a 'complaint' immediately and within 21 days of receiving the 'complaint'; and

- ii. otherwise denies the sub-paragraph; and
- (b) otherwise admits the allegations in the paragraph.

C.4 Corporations Act and Credit Act

- 24 HSBC Australia admits the allegations in paragraph 24.
- 25 HSBC Australia admits the allegations in paragraph 25.

D ADEQUATE CONTROLS

D.1 Detection and prevention

- 26 In response to paragraph 26, HSBC Australia:
 - (a) refers to and repeats paragraphs 9 to 12 above;
 - (b) admits that it should have had in place adequate controls for the prevention and detection of the risk referred to at sub-paragraph 9(b) above, but denies that this is because of the matters alleged in sub-paragraphs 9(a) and 9(b);
 - (c) refers to paragraph 27 below and says that it did have in place adequate controls for the prevention and detection of the risk referred to at sub-paragraph 9(b) above;
 - (d) says further that having had adequate controls in place did not mean eliminating the risk referred to at sub-paragraph 9(b) above; and
 - (e) otherwise denies the allegations in the paragraph.
- 27 In response to paragraph 27, HSBC Australia:
 - (a) denies that, in the period from 1 January 2023 to 1 June 2024, HSBC Australia failed to have in place adequate controls for the prevention and detection of 'unauthorised payments' (as defined in the relevant Fraud Classification and Reporting Standard in the Relevant Period) and says further that, during that period:
 - i. HSBC Australia used a fraud detection system known as SAS Fraud Management and Fraud Detection Software (**SASEFM**);

Particulars

SASEFM was developed by SAS Corporation and customised to HSBC's specifications.

- ii. SASEFM received and processed data and information inputs from various sources to generate alerts based on "rules" that are programmed into SASEFM (**Fraud Rules**);

Particulars

- 1 At all times in the period between 1 January 2023 to 1 June 2024, SASEFM received data from systems including the Australian Financial Crimes Exchange and the Common Electric Fund Transfer Switch, and from known fraud history.
 - 2 Once data and information from Biocatch and Threatmetrix was available (as to which, see [27(b)] below), SASEFM also received data and information from these sources.
 - 3 Fraud Rules contain conditions based on known fraud typologies. Fraud Rules are programmed into SASEFM to assist in the detection of potentially fraudulent transactions. The conditions used in Fraud Rules include: (a) certain events (for example whether a Customer recently increased their daily transaction limit); (b) the timing of a transaction after certain events (for example shortly after increasing a daily transaction limit); (c) the recent relative volume of transactions by a Customer; (d) the destination of the payee; and (e) the IP address used and whether the IP address is blacklisted.
- iii. if an event and/or transaction triggered one of the Fraud Rules, SASEFM responded, depending on the characteristics of the transaction, by raising an alert and, for transactions on the GPS payment rail, holding a payment from being processed;
 - iv. if an event and/or transaction triggered one of the Fraud Rules and SASEFM responded by holding a payment from being processed (on the GPS payment rail):
 - A. the affected Customer would receive an alert to contact HSBC Australia to confirm the legitimacy of the transaction in order for the payment to proceed; and
 - B. HSBC Australia would not remove the hold and release payment unless the affected Customer confirmed the legitimacy of the transaction by contacting HSBC Australia;
- (b) denies the allegations in sub-paragraph (a) and says that:
- i. in the period from 1 January 2023 to 1 June 2024, HSBC Australia had in place adequate authentication and access controls to regulate access to its internet

browser banking platform (**Online Banking**) and mobile banking platform (**Mobile Banking**);

Particulars

- 1 "Knowledge Based Authentication" and "Possession Based Authentication" were the two authentication methods employed by HSBC Australia.
- 2 "Knowledge Based Authentication" required Customers to enter a username and password.
- 3 "Possession Based Authentication" required Customers to enter their username and either: (a) a one-time security code generated from a HSBC Physical Security Key (known as a hard token); or (b) a one-time security code generated from a HSBC Digital Security Key activated on the HSBC mobile app.
- 4 HSBC Physical Security Keys are protected by a PIN and generated a 6-digit code every 120 seconds.
- 5 An HSBC Digital Security Key could only be accessed by device-based biometric security (such as FaceID or fingerprint) or an alpha-numeric password. The HSBC Digital Security Key generated a 6-digit code every 32 seconds.
- 6 Access to the Online Banking or Mobile Banking platform using a Knowledge Based Authentication method permitted the user to perform certain limited transactions using the account.
- 7 Access to the Online Banking or Mobile Banking platform using Possession Based Authentication granted the user more extensive permissions than if they had obtained access using a Knowledge Based Authentication method, including, being able to make a payment to a new payee, change the account holder's details, or increase the transaction limit.

ii. BioCatch:

- A. is not presently used by HSBC Australia as an "authentication and access control";
- B. was phased in for payments on Mobile Banking between March 2023 and June 2024;
- C. was implemented for payments on Mobile Banking using the NPP rail in May 2023; and

- D. was implemented for payments on Online Banking in June 2024; and
- iii. Threatmetrix:
 - A. was phased in for payments on Mobile Banking between March 2023 and June 2024;
 - B. was implemented for payments on Mobile Banking using the NPP rail in May 2023; and
 - C. was implemented for payments on Online Banking in June 2024.
- (c) denies the allegations in sub-paragraph (b) and:
 - i. says that at all times, in the period from 1 January 2023 to 1 June 2024, HSBC Australia had adequate real-time fraud monitoring through SASEFM's transaction monitoring capabilities;
 - ii. refers to and repeats sub-paragraph (a) above; and
 - iii. says further that real time interception was implemented in phases across HSBC Australia's Online Banking and Mobile Banking services between May 2023 and June 2024; and

Particulars

- 1 Real time interception was implemented for payments effected using Mobile Banking on NPP in May 2023.
 - 2 Real time interception was implemented for payments effected using Mobile Banking on IAT and DE payment rails in May 2024.
 - 3 Real time interception was implemented for payments effected using Online Banking using Banking 2.0 in June 2024.
- (d) denies the allegations in sub-paragraph (c) and says that, during the Relevant Period:
 - i. HSBC Australia had in place adequate or sufficient Fraud Rules to detect potentially fraudulent activity; and
 - ii. HSBC Australia made enhancements to its Fraud Rules, including the addition of new rules in response to identifying new or different patterns of fraudulent activity and behaviour.

Particulars

- 1 Of the rules particularised at paragraph 27(c) of the ASOC, Fraud Rules 1, 2, 3 and 14 were already substantively implemented prior to 5 June 2023.

- 2 Between 5 June 2023 and 18 June 2024, Fraud Rules 1, 2, 3 and 14 were implemented on additional payment rails.
- 3 Fraud Rules 4, 5, 7 and 12 were implemented proactively between 5 June 2023 and 18 June 2024 to address fraud typologies that had emerged overseas but had not yet been identified as fraud typologies affecting HSBC Australia and its Customers.
- 4 While Fraud Rules 6, 8, 9 and 13 were new rules implemented between 5 June 2023 and 18 June 2024, those rules were implemented only after already identifying fraud cases with the same pattern.
- 5 BioCatch and ThreatMetrix are utilised only in respect of Fraud Rules 8, 10, 11, 12 and 13.

D.2 Maintaining adequate controls

28 In response to paragraph 28, HSBC Australia:

- (a) admits that documents held or prepared by it from February 2021, identified that Biocatch, Threatmetrix and real time interception would enhance HSBC Australia's controls for the detection and prevention of the risks identified in paragraph 9 above; and
- (b) otherwise denies the allegations in the paragraph.

D.3 Activity from May 2023

29 In response to paragraph 29, HSBC Australia:

- (a) admits that from around mid-2023 continuing until June 2024, there were significantly increased volumes of 'unauthorised payment' activity (as defined in the relevant Fraud Classification and Reporting Standard in the Relevant Period); and
- (b) otherwise does not know and therefore cannot admit the allegations in the paragraph.

E INVESTIGATING AND RESPONDING TO REPORTS OF UNAUTHORISED TRANSACTIONS

E.1 Systems and processes for investigating reports of unauthorised transactions

30 In response to paragraph 30, HSBC Australia:

- (a) refers to and repeats paragraphs 13 and 15 above;

- (b) says that during the Relevant Period:
 - i. it received reports from Customers including reports of transactions which Customers considered were unauthorised;
 - ii. an unauthorised transaction for the purposes of the ePayments Code excluded transactions performed by the 'user' (as defined in the ePayments Code) or by anyone who performed a transaction with the knowledge and consent of the user; and
 - iii. whether a transaction was an unauthorised transaction for the purposes of the ePayments Code was a fact specific inquiry that could only be determined once a report had been investigated; and
- (c) otherwise admits the allegations in the paragraph.

E.1.1 HSBC Australia's systems and processes for investigating reports of unauthorised transactions

31 In response to paragraph 31, HSBC Australia:

- (a) refers to and repeats paragraph 30 above;
- (b) in respect of the allegations in sub-paragraph (a):
 - i. says that from between (approximately) January 2020 to May 2021, Financial Crime Investigations (**FCI**) Major Investigations (**FCMI**) team was responsible for investigating reports of potential unauthorised transactions and preparing reports of investigations for further consideration by HSBC Australia;
 - ii. says that the FCMI team and the Fraud Investigation Management (**FIM**) team did not prepare information for the purpose of reporting outcomes to Customers;
 - iii. says that responsibility for investigating reports of potential unauthorised transactions was transitioned from the FCMI team to the FIM team as follows:
 - A. for account takeover (management of live risk) (fraud recovery) investigations, by around 3 September 2020;
 - B. all WPB scam investigations, on or around 17 May 2021;
 - C. for declined application fraud investigations, on or around 31 May 2021;
 - D. for approved application fraud investigations, on or around 15 June 2021;
 - E. for mortgage fraud checks, on or around 31 August 2021;
 - F. for cheque fraud investigations, on or around 11 November 2021;
 - G. all WPB payment fraud investigations, on or around 14 March 2022;

- H. for WPB card fraud investigations where net loss was greater than AUD10,000, on or around 5 April 2022;
- I. for account takeover fraud investigations, on or around 1 February 2024; and
- J. for all payment fraud (which included account takeover) cases with Account Takeover attributes, on or around 1 February 2024; and

Particulars

- 1 Email from Senior Manager of Major Investigations dated 14 May 2021 'Onshore FIM to handle WPB Scam cases from Monday [17MAY2021]'. [HBA.0001.0002.8700].
- 2 Email from Senior Manager of Major Investigations dated 28 May 2021 'Onshore FIM to handle declined App Fraud casework from Monday [31MAY2021]' [HBA.0002.0830.0196].
- 3 Email from Senior Manager of Major Investigations dated 15 June 2021 'Onshore FIM to handle App Fraud casework from Tuesday [15JUN2021]' [HBA.0001.0002.8920].
- 4 AUH WPB Fraud Steering Committee Pack dated 23 June 2021 [HBA.0001.0001.0109].
- 5 Email from Senior Manager of Major Investigations dated 9 November 2021 'Onshore FIM to handle WPB Cheque Fraud cases from Thursday [11NOV2021]' [HBA.0002.0830.9154].
- 6 Email from GSC Oversight & Fraud IM Manager of Fraud Operations dated 31 August 2021 'RE: AOL mortgage fraud checks' [HBA.0002.0968.9703].
- 7 Email from GSC Oversight & Fraud IM Manager of Fraud Operations dated 9 November 2021 'RE: Cheque fraud migration' [HBA.0002.0830.9147].
- 8 Email from Senior Manager of Major Investigations dated 14 March 2022 'Onshore FIM to handle WPB Payment Fraud cases [Effective 14MAR22]' [HBA.0001.0002.8699].
- 9 Email from Senior Manager of Major Investigations dated 4 April 2022 'Onshore FIM to handle WPB Card Fraud cases [Effective 05APR22]' [HBA.0002.0836.1884].

10 Email from Manager of Major Investigations dated 31 January 2024 'Account takeover case allocation change' [HBA.0001.0002.8698].

- iv. says that following the transition of responsibilities set out in the preceding sub-paragraph, investigations of complex reports of potential unauthorised transactions were referred to FCMI;
 - (c) in respect of the allegations in sub-paragraph (b), says that:
 - i. the FCI Triage team received referrals raised by the Financial Crime – Unusual Activity Report (**FC-UARs**) system (**FC-UAR**) and undertook intake activities, which included reviewing the FC-UAR for completeness and identifying potential financial crime risks, and determining the appropriate investigative team for the case to be referred to;
 - ii. the role of the FCI Triage team was preliminary to any investigation into reports of potential unauthorised transactions by the FCMI team or FIM team; and
 - iii. the FCI Triage team did not prepare information for reporting of outcomes to Customers;
 - (d) in respect of the allegations in sub-paragraph (c), refers to and repeats paragraph 31(b) above; and
 - (e) otherwise denies the allegations in the paragraph.
- 32 In response to paragraph 32, HSBC Australia:
- (a) refers to and repeats paragraphs 13, 15, 30 and 31 above;
 - (b) says that the FCI Triage team, FCMI team and FIM team were not responsible for preparation of information for the reporting of outcomes to Customers; and
 - (c) otherwise admits the allegations in the paragraph.
- 33 HSBC Australia admits the allegations in paragraph 33.
- 34 In response to paragraph 34, HSBC Australia:
- (a) refers to and repeats paragraphs 13, 15 and 30;
 - (b) denies the allegations so far as they relate to reports of unauthorised transactions, which were not complaints about unauthorised transactions received prior 2 June 2023;
 - (c) denies the allegations in sub-paragraph (c); and
 - (d) otherwise admits the allegations in the paragraph.
- 35 In response to paragraph 35, HSBC Australia:

- (a) refers to and repeats paragraphs 13, 15 and 30 above;
- (b) denies the allegations so far as they relate to reports of unauthorised transactions, which were not complaints about unauthorised transactions received prior 2 June 2023;
- (c) denies the allegations in sub-paragraph (c); and
- (d) otherwise admits the allegations in paragraph.

36 In response to paragraph 36, HSBC Australia:

- (a) refers to and repeats paragraphs 13, 15 and 30 above;
- (b) in respect of the allegations in sub-paragraph (a), prior to October 2023:
 - i. says the Liability Rules did not apply to transactions performed by a user (as defined in the ePayments Code) or by anyone who performs a transaction with the knowledge and consent of a user;
 - ii. admits that prior to October 2023 HSBC Australia did not refer to the Liability Rules in conducting and finalising its investigations of reports of unauthorised transactions; and
 - iii. otherwise denies the allegations in the sub-paragraph; and
- (c) in respect of the allegations in sub-paragraph (b):
 - i. refers to and repeats paragraphs 13, 15 and 30 above;
 - ii. says the Liability Rules did not apply to and thus were not relevant to transactions performed by a user (as defined in the ePayments Code) or by anyone who performed a transaction with the knowledge and consent of a user; and
 - iii. otherwise admits the allegations in the sub-paragraph.

37 HSBC Australia admits the allegations in paragraph 37.

E.1.2 Tracking compliance with ePayments Code requirements

38 In response to paragraph 38, HSBC Australia:

- (a) refers to and repeats paragraphs 13 and 15 above; and
- (b) otherwise admits the allegations in the paragraph.

39 In response to paragraph 39, HSBC Australia:

- (a) refers to and repeats paragraphs 13 and 15 above:

- (b) says that the volume of received, open and completed “scam” and “payment & cheque” cases managed by the FIM team was reported periodically to the AUH WPB Fraud Steering Committee from September 2022 and from about May 2023 to September 2023 was also reported at Risk Ops and Compliance meetings; and
- (c) otherwise denies the allegations in the paragraph.

40 In response to paragraph 40, HSBC Australia:

- (a) refers to and repeats paragraphs 13, 15, 30 and 39 above;
- (b) denies the allegations in sub-paragraph (c);
- (c) to the extent sub-paragraph (c) is relied on for the purposes of sub-paragraph (d), sub-paragraph (d) is also denied; and
- (d) otherwise admits the allegations in the paragraph.

41 HSBC Australia admits the allegations in paragraph 41.

42 HSBC Australia admits the allegations in paragraph 42.

43 In response to paragraph 43, HSBC Australia:

- (a) refers to and repeats paragraphs 13 and 15 above; and
- (b) otherwise admits the allegations in paragraph 43.

44 In response to paragraph 44, HSBC Australia:

- (a) refers to and repeats paragraphs 13 and 15 above; and
- (b) otherwise admits the allegations in the paragraph.

45 In response to paragraph 45, HSBC Australia:

- (a) refers to and repeats paragraphs 13 and 15 above; and
- (b) otherwise admits the allegations in the paragraph.

E.1.3 Time to complete investigations

46 In response to paragraph 46, HSBC Australia:

- (a) refers to and repeats paragraphs 13 and 15 above; and
- (b) otherwise admits the allegations in the paragraph.

47 HSBC Australia admits paragraph 47.

E.2 Investigating reports of unauthorised transactions

48 In response to paragraph 48, HSBC Australia:

- (a) refers to and repeats paragraphs 13, 15 and 30 above and Schedule F of this Defence;
- (b) says that on the dates in column (b) of Schedule F to this Defence, HSBC Australia received from a Customer(s) a report of one or more fraud incidents in respect of money transmission accounts that:
 - i. were internally classified by HSBC Australia as falling within certain scam or fraud typologies based on the information available to HSBC Australia at or around the time it was notified by the Customer;
 - ii. include incidents that are not "unauthorised transactions" as defined in the ePayments Code; and
- (UAR)
- iii. are identified by the UCM system reference numbers in column (a) of Schedule F to this Defence; and
- (c) otherwise denies the allegations in the paragraph.

49 In response to paragraph 49, HSBC Australia:

- (a) refers to and repeats paragraphs 13, 15, 30 and 48 above;
- (b) refers to and repeats Schedule F to this Defence and says that to the extent there is any difference between it and Schedule F to the ASOC, which is relevant to the allegations in the paragraph, the information in Schedule F to this Defence is correct;
- (c) denies sub-paragraph (b); and
- (d) otherwise admits the allegations in the paragraph.

50 In response to paragraph 50, HSBC Australia:

- (a) refers to and repeats Schedule F to this Defence and says that to the extent there is any difference between it and Schedule F to the ASOC, which is relevant to the allegations in the paragraph, the information in Schedule F to this Defence is correct;
- (b) says that each of the UCM system reference numbers in Schedule F relates to a Customer(s) (**UAR Customer**) who was an individual in whose name a facility had been established with HSBC Australia and therefore a 'holder' within the meaning of cl 2.6 of the ePayments Code; and
- (c) otherwise denies the allegation in the paragraph.

51 In response to paragraph 51, HSBC Australia:

- (a) refers to and repeats paragraphs 13, 15, 30 and 48 above;
- (b) refers to and repeats Schedule F to this Defence and says that to the extent there is any difference between it and Schedule F to the ASOC, which is relevant to the allegations in the paragraph, the information in Schedule F to this Defence is correct; and
- (c) otherwise denies the allegations in the paragraph.

52 In response to paragraph 52, HSBC Australia:

- (a) refers to and repeats paragraphs 13, 15, 30, 48, 50 and 51 above;
- (b) refers to and repeats Schedule F to this Defence and says that to the extent there is any difference between it and Schedule F to the ASOC, which is relevant to the allegations in the paragraph, the information in Schedule F to this Defence is correct;
- (c) denies the allegations in the paragraph insofar as they relate to UARs, which were not reports of unauthorised transactions;
- (d) denies the allegations in the paragraph in so far as they relate to reports of unauthorised transactions, which were not a complaint about an unauthorised transaction received prior to 2 June 2023;
- (e) denies the allegations in sub-paragraph (d);
- (f) denies the allegations in sub-paragraph (e) insofar as it is alleged that there were no exceptional circumstances, which is denied;
- (g) denies the allegations in sub-paragraph (f); and
- (h) otherwise admits the allegations in the paragraph.

E.3 Compliance with the ePayments Code

53 In response to paragraph 53, HSBC Australia:

- (a) refers to and repeats paragraphs 48, 50 and 52 above;
- (b) refers to and repeats Schedule F to this Defence and says that to the extent there is any difference between it and Schedule F to the ASOC, which is relevant to the allegations in the paragraph, the information in Schedule F to this Defence is correct;
- (c) denies the allegations in the paragraph insofar as they relate to UARs, which were not reports of unauthorised transactions;

- (d) denies the allegations in the paragraph in so far as they relate to reports of unauthorised transactions, which were not complaints about unauthorised transactions received prior to 2 June 2023; and
- (e) otherwise admits the allegations in the paragraph.

54 In response to paragraph 54, HSBC Australia:

- (a) refers to and repeats paragraphs 48 and 52 above;
- (b) refers to and repeats Schedule F to this Defence and says that to the extent there is any difference between it and Schedule F to the ASOC, which is relevant to the allegations in the paragraph, the information in Schedule F to this Defence is correct; and
- (c) denies the allegations in the paragraph.

55 In response to paragraph 55, HSBC Australia:

- (a) refers to and repeats paragraphs 48, 50 and 52 above;
- (b) refers to and repeats Schedule F to this Defence and says that to the extent there is any difference between it and Schedule F to the ASOC, which is relevant to the allegations in the paragraph, the information in Schedule F to this Defence is correct; and
- (c) denies the allegations in the paragraph.

56 In response to paragraph 56, HSBC Australia:

- (a) refers to and repeats paragraphs 53 to 55 above; and
- (b) otherwise denies the allegations in the paragraph.

57 In response to paragraph 57, HSBC Australia:

- (a) refers to and repeats paragraphs 52 to 56 above;
- (b) says that, to the extent there were failures to comply with the ePayments Code and the Booklet terms as referred to in paragraph 53 above, it otherwise admits the allegations sub-paragraphs (b) and (c); and
- (c) otherwise denies the allegations in the paragraph.

F REINSTATING BLOCKED CUSTOMERS' BANK ACCOUNTS

F.1 Systems and processes for blocking and reinstating banking services

58 In response to paragraph 58, HSBC Australia:

- (a) admits that at all times during the Relevant Period, after a Customer made a report of an unauthorised transaction, HSBC Australia would review the nature of the reported unauthorised transaction, and, where it considered necessary, apply certain restrictions to some or all accounts, and/or put in place certain blocks on some or all facilities available to Customers including through Online Banking and/or Mobile Banking;
- (b) says that restrictions were applied for the purpose of preventing unauthorised transaction(s) occurring on the account(s) of the Customer who had made the report;
- (c) says that there were a variety of types of blocks and account restrictions that were applied to the HSBC Australia Deposit Accounts or HSBC Australia Lending Products during the Relevant Period. Some of the blocks or restrictions meant that the Customer could continue to bank with HSBC, but without access to the blocked or restricted banking facilities;

Particulars

- 1 During the Relevant Period, the types of blocks and account restrictions that HSBC Australia could apply to the HSBC Australia Deposit Accounts or HSBC Australia Lending Products included one or more of the following:
 - a. suspension of a Customer's access to Online Banking, Mobile Banking and/or telephone banking services, which prevented the Customer from effecting transactions through the suspended channel and did not prevent a Customer from effecting over the counter transactions at a branch;
 - b. suspension or deletion of a Customer's Online Banking, Mobile Banking and/or telephone banking services, which prevented the Customer from effecting transactions through the suspended or deleted channel and did not prevent a Customer from effecting over the counter transactions at a branch;
 - c. restriction of a Customer's telephone banking access by application of a unique passphrase;
 - d. blocking Customer debit cards, which did not prevent the issuance of a replacement card;

- e. restriction of all transactions on one or more specified accounts including:
 - i. system generated entries such as interest, withholding tax and bank charges;
 - ii. direct entry payments such as direct debit or credit transactions, periodic payments or standing instructions;
 - iii. Customer initiated transactions such as payments to other HSBC or external bank accounts both domestically and internationally; and
 - iv. debit card transactions such as tap transactions and online merchant payments; and
 - f. selective restriction of transactions on one or more specified accounts, which restricted all transaction types other than system generated entries such as interest, withholding tax and bank charges;
- (d) says at the same time as an account restriction was applied to a Customer's account or a block was placed on a payment channel, HSBC could facilitate the opening of a new account and the transfer of the Customer's funds into the new account; and
- (e) otherwise denies the allegations in the paragraph.

59 In response to paragraph 59, HSBC Australia:

- (a) refers to and repeats paragraph 58 above;
- (b) refers to and repeats Schedule H to this Defence and says that to the extent there is any difference between it and Schedule H to the ASOC, which is relevant to the allegations in the paragraph, the information in Schedule H to this Defence is correct;
- (c) admits that the Customers identified in Schedule H to this Defence had some form of account restriction or block applied on one or more payment channels; and
- (d) otherwise denies the allegations in the paragraph.

60 In response to paragraph 60, HSBC Australia:

- (a) refers to and repeats paragraphs 58 and 59 above;

- (b) admits that while an investigation of a report of an unauthorised transaction was underway it was usual practice for certain account restrictions and/or certain blocks on one or more payment channels to remain in place;
- (c) says that the practice referred to in sub-paragraph (b) was adopted to protect the account(s) of the Customer the subject of the reported unauthorised transaction(s);
- (d) says that Customers could request that HSBC Australia:
 - i. issue a new personal banking number to set up a new account; and/or
 - ii. facilitate Digital Access;
- (e) says that the FIM team would decide whether to approve a Customer's request for a new personal banking number to set up a new account, and/or to facilitate Digital Access;
- (f) says further that, subject to the approval at sub-paragraph (e) being granted, Customers could then attend a HSBC branch in person to obtain a new personal banking number to set up a new account, and/or to facilitate Digital Access; and
- (g) otherwise denies the allegations in the paragraph.

61 In response to paragraph 61, HSBC Australia:

- (a) refers to and repeats paragraphs 58 to 60 above;
- (b) says that there was no obligation on HSBC to reinstate full access to a Customer's banking services where there had been a report of an unauthorised transaction within a specified period of time and what constituted a reasonable time for reinstatement depended on the facts and circumstances of the particular case;
- (c) says that the process for reinstating full access to any account and/or reinstating access to restricted or blocked payment channels required the Customer to attend an HSBC Australia branch with personal identification;
- (d) says that if a Customer requested HSBC Australia to reinstate full access to any account and/or to reinstate access to restricted or blocked payment channels, HSBC Australia would inform that Customer of the process set out at sub-paragraph (c) above;
- (e) denies that "promptly" or "within a reasonable period of time" means within 21 days; and
- (f) otherwise denies the allegations in the paragraph.

62 In response to paragraph 62, HSBC Australia:

- (a) refers to and repeats paragraphs 58 to 61 above;

- (b) refers to and repeats Schedule H to this Defence and says that to the extent there is any difference between it and Schedule H to the ASOC, which is relevant to the allegations in the paragraph, the information in Schedule H to this Defence is correct;
- (c) says that any account restriction or block on a payment channel that was in place on the dates listed in column (c) in Schedule H to this Defence was removed by the dates listed in column (g) of that schedule; and
- (d) otherwise denies the allegations in the paragraph.

F.2 Reinstating access to Block Customers

63 In response to paragraph 63, HSBC Australia:

- (a) refers to and repeats paragraphs 58 to 62 above;
- (b) refers to and repeats Schedule H to this Defence and says that to the extent there is any difference between it and Schedule H to the ASOC, which is relevant to the allegations in the paragraph, the information in Schedule H to this Defence is correct;
- (c) says that on the dates identified in column (c) of Schedule H to this Defence, HSBC Australia applied an account restriction or a block on a payment channel (or both) of the nature referred to in column (d) of that schedule in respect of the Customer(s) identified by the UCM system reference number in column (a) of that schedule; and
- (d) otherwise denies the allegations in the paragraph.

64 In response to paragraph 64, HSBC Australia:

- (a) refers to and repeats paragraphs 48 and 58 to 63 above;
- (b) refers to and repeats Schedule H to this Defence and says that to the extent there is any difference between it and Schedule H to the ASOC, which is relevant to the allegations in the paragraph, the information in Schedule H to this Defence is correct;
- (c) says that any account restriction or block on a payment channel was in place on the dates listed in column (c) in Schedule H to this Defence;
- (d) in some instances, an account restriction or block on a payment channel may have been initiated by HSBC Australia independently of any report by a Customer and may predate any report by a Customer of a potential unauthorised transaction;
- (e) says that column (e) of Schedule H to this Defence records where HSBC Australia has a readily accessible record of advising a Customer of the process to reinstate full access to their accounts;

- (f) says that column (f) of Schedule H to this Defence is the calculation of the number of days between the date in column (c) and the date in column (e) of that schedule;
- (g) says that column (g) of Schedule H to this Defence records the date on which all account restrictions or blocks on one or more payment channels were removed from a Customer's account(s);
- (h) says that column (h) of Schedule H to this Defence is the calculation of the number of days between the date in column (c) and the date in column (g) of that schedule;
- (i) says that column (j) of Schedule H to this Defence records the time taken by HSBC Australia to complete the investigation into the report of an unauthorised transaction; and
- (j) otherwise denies the allegations in the paragraph.

65 In response to paragraph 65, HSBC Australia:

- (a) refers to and repeats paragraph 63 above;
- (b) refers to and repeats Schedule H to this Defence and says that to the extent there is any difference between it and Schedule H to the ASOC, which is relevant to the allegations in the paragraph, the information in Schedule H to this Defence is correct;
- (c) admits that the Customers listed in column (a) of Schedule H to this Defence are individuals to whom the Banking Code applied; and
- (d) otherwise denies the allegations in the paragraph.

66 In response to paragraph 66, HSBC Australia:

- (a) refers to and repeats paragraphs 17, 19, 20, 58, 64 and 65 above; and
- (b) otherwise denies the allegations in the paragraph.

67 In response to paragraph 67, HSBC Australia:

- (a) refers to and repeats paragraphs 63, 64 and 66 above; and
- (b) otherwise denies the allegations in the paragraph.

G CORPORATIONS ACT AND CREDIT ACT DUTIES

G.1 Detection and prevention

68 HSBC Australia denies the allegations in paragraph 68.

69 HSBC Australia denies the allegations in paragraph 69.

G.2 Reports of unauthorised transactions

70 HSBC Australia denies the allegations in paragraph 70.

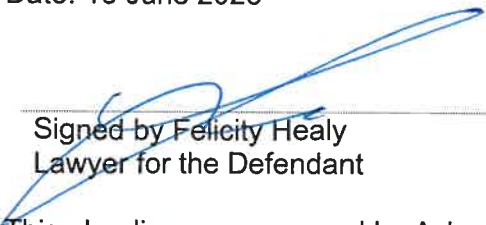
G.3 Reinstating full use and access of bank accounts

71 HSBC Australia denies the allegations in paragraph 71.

H RELIEF

72 HSBC Australia denies ASIC is entitled to the relief set out in the Amended Originating Process.

Date: 13 June 2025



Signed by Felicity Healy
Lawyer for the Defendant

This pleading was prepared by Ashurst and settled by Michael Hodge KC, Kane Loxley and Amir Chowdhury of Counsel.

Certificate of lawyer

I Felicity Healy certify to the Court that, in relation to the Defence filed on behalf of the Respondent, the factual and legal material available to me at present provides a proper basis for:

- (a) each allegation in the pleading; and
- (b) each denial in the pleading; and
- (c) each non admission in the pleading.

Date: 13 June 2025



Signed by Felicity Healy
Lawyer for the Respondent

Schedule F

*The Defendant does not adopt the definitions in this Schedule F (particularly where those definitions seek to characterise conduct) unless expressly stated in the Defence.

* U means unknown

New row #	Old row # in Schedule F of Statement of Claim filed on 13 December 2024	(a) UCM Reference	(b) Date HBAU received UAR	(c) Date HBAU required to either complete investigation or advise investigation Outcome (21 days)	(d) Date of Extra Time Request (where made)	(e) Date HBAU completed its investigation	(f) Number of days taken to complete investigation	(g) Did HBAU make Extra Time Request or complete investigation within 21 days (Yes/No)	(h) Date HBAU required to complete investigation (45 days) where applicable	(i) Date HBAU advised investigation Outcome	(j) Did HBAU complete investigation within 45 days (Yes/No)	(k) Did HBAU advise investigation Outcome within 45 days (Yes/No)	(l) Did HBAU refer to Liability Rules in completing its investigation (Yes/No)	(m) Did HBAU refer to Liability Rules in its investigation Outcome (Yes/No)
1		C200521356767	2020-01-08	2020-01-29		2021-02-26	415	No	2020-02-22		No	No	No	U
2		C200119373352	2020-01-22	2020-02-12		2020-11-26	309	No	2020-03-07		No	No	No	U
3	29	C20200210185	2020-02-10	2020-03-02		2020-10-02	235	No	2020-03-26		No	No	No	U
4	30	C20200303211	2020-02-13	2020-03-05		2020-10-16	246	No	2020-03-29		No	No	No	U
5		C200420897793	2020-02-19	2020-03-11		2020-12-07	292	No	2020-04-04		No	No	No	U
6		C200219887886	2020-02-28	2020-03-20		2020-08-24	178	No	2020-04-13		No	No	U	U
7		C200219763893	2020-03-27	2020-04-17		2020-12-17	265	No	2020-05-11		No	No	No	U
8	31	C20200509518	2020-05-19	2020-06-09		2021-06-30	407	No	2020-07-03		No	No	No	U
9	32	C20200510097	2020-05-19	2020-06-09		2021-01-29	255	No	2020-07-03		No	No	No	U
10		C200521355637	2020-05-21	2020-06-11		2020-12-31	224	No	2020-07-05	2020-09-11	No	No	No	No
11		C200621429546	2020-06-03	2020-06-24		2020-11-30	180	No	2020-07-18		No	No	No	U
12		C200621460045	2020-06-04	2020-06-25		2020-11-26	175	No	2020-07-19		No	No	No	U
13		C200621801446	2020-06-15	2020-07-06		2020-11-24	162	No	2020-07-30	2020-10-07	No	No	No	No
14	33	C20200610313	2020-06-15	2020-07-06		2021-06-30	380	No	2020-07-30		No	No	No	U
15		C200621883645	2020-06-27	2020-07-18		2020-09-04	69	No	2020-08-11		No	No	No	U
16		C200722321225	2020-07-23	2020-08-13		2021-02-26	218	No	2020-09-06		No	No	No	U
17		C200822585336	2020-08-10	2020-08-31		2021-05-25	288	No	2020-09-24		No	No	No	U
18	13	C200822680962	2020-08-13	2020-09-03		2020-09-24	42	No	2020-09-27		Yes	No	No	U
19		C200822845520	2020-08-14	2020-08-14		2021-06-04	294	No	2020-09-28		No	No	No	U
20		C200822866667	2020-08-28	2020-09-18		2021-02-26	182	No	2020-10-12	2020-12-04	No	No	No	No
21	35	C20200909706	2020-09-15	2020-10-06		2020-10-27	42	No	2020-10-30		Yes	No	No	U
22		C200923376198	2020-09-23	2020-10-14		2021-01-18	117	No	2020-11-07	2021-03-30	No	No	No	No
23		C200923378656	2020-09-25	2020-10-16		2020-12-21	87	No	2020-11-09		No	No	No	U
24		C201023409697	2020-10-02	2020-10-23		2021-01-13	103	No	2020-11-16		No	No	No	U
25		C201023481574	2020-10-08	2020-10-29		2021-01-18	102	No	2020-11-22		No	No	No	U
26		C201023515219	2020-10-11	2020-11-01		2021-05-18	219	No	2020-11-25		No	No	No	U
27	36	C20201008998	2020-10-12	2020-11-02		2021-06-23	254	No	2020-11-26		No	No	No	U
28		C201023519739	2020-10-13	2020-11-03		2020-12-16	64	No	2020-11-27	2020-12-29	No	No	U	No
29		C201124296478	2020-11-19	2020-12-10		2021-03-30	131	No	2021-01-03	2021-03-25	No	No	No	No
30	39	C20201201353	2020-11-30	2020-12-21		2021-02-19	81	No	2021-01-14	2021-02-25	No	No	No	No
31	37	C20201201286	2020-12-01	2020-12-22		2021-02-26	87	No	2021-01-15	2021-03-21	No	No	No	U
32	38	C20201201306	2020-12-01	2020-12-22		2021-05-17	167	No	2021-01-15	2021-06-02	No	No	No	No
33	24	C201224485336	2020-12-02	2020-12-23		2021-07-27	237	No	2021-01-16		No	No	No	U
34		C201224739378	2020-12-16	2021-01-06		2021-05-31	166	No	2021-01-30		No	No	No	U
35		C201224764063	2020-12-22	2021-01-12		2021-06-23	183	No	2021-02-05		No	No	No	U
36		C201224796857	2020-12-22	2021-01-12		2021-06-23	183	No	2021-02-05		No	No	No	U
37	41	C20201213417	2020-12-24	2021-01-14		2021-06-02	160	No	2021-02-07		No	No	No	U
38	28	C201224875072	2020-12-25	2021-01-15		2021-09-30	279	No	2021-02-08		No	No	No	U
39	40	C20201213314	2020-12-26	2021-01-16		2021-06-22	178	No	2021-02-09		No	No	No	U
40	42	C20210100945	2021-01-03	2021-01-24		2021-04-15	102	No	2021-02-17		No	No	No	U
41		C210124914179	2021-01-05	2021-01-26		2021-06-30	176	No	2021-02-19	2021-04-06	No	No	U	No
42	44	C210124974949	2021-01-08	2021-01-29		2021-07-20	193	No	2021-02-22	2021-03-12	No	No	No	No
43		C210125207405	2021-01-15	2021-02-05		2021-05-31	136	No	2021-03-01		No	No	No	U
44		C210125359515	2021-01-25	2021-02-15		2021-05-20	115	No	2021-03-11	2021-03-02	No	Yes	No	No
45		C210125363284	2021-01-27	2021-02-17		2021-07-29	183	No	2021-03-13	2021-07-29	No	No	No	No
46		C210225485403	2021-01-30	2021-02-20		2021-03-05	34	No	2021-03-16	2021-04-07	Yes	No	No	No
47	56	C210325968829	2021-02-02	2021-02-23		2021-09-03	213	No	2021-03-19		No	No	No	U
48	48	C210225455791	2021-02-03	2021-02-24		2021-07-30	177	No	2021-03-20	2021-03-22	No	No	No	No
49	51	C210225713955	2021-02-04	2021-02-25		2021-08-03	180	No	2021-03-21		No	No	No	U
50	50	C210225700347	2021-02-15	2021-03-08		2021-08-12	178	No	2021-04-01		No	No	No	U
51		C210225778399	2021-02-18	2021-03-11		2021-06-27	129	No	2021-04-04		No	No	U	U
52	53	C210225781444	2021-02-19	2021-03-12		2021-08-11	173	No	2021-04-05		No	No	No	U
53	54	C210225813859	2021-02-22	2021-03-15		2021-09-21	211	No	2021-04-08		No	No	No	U
54	55	C210225818874	2021-02-24	2021-03-17		2021-06-30	126	No	2021-04-10		No	No	No	U
55		C210326032781	2021-03-10	2021-03-31		2021-06-18	100	No	2021-04-24	2021-07-12	No	No	No	No
56	58	C210326034569	2021-03-11	2021-04-01		2021-06-30	111	No	2021-04-25		No	No	No	U
57	59	C210326318490	2021-03-23	2021-04-13		2021-08-26	156	No	2021-05-07	2021-12-02	No	No	No	U
58	60	C210326347386	2021-03-25	2021-04-15		2021-06-30	97	No	2021-05-09	2021-04-30	No	Yes	No	No
59	61	C210326378683	2021-03-29	2021-04-19		2021-10-13	198	No	2021-05-13		No	No	No	U
60		C210627299031	2021-03-30	2021-04-20		2021-06-24	86	No	2021-05-14		No	No	No	U
61	62	C210426459119	2021-04-06	2021-04-27		2021-04-23	17	No	2021-05-21		Yes	No	No	U
62	63	C210426459221	2021-04-06	2021-04-27		2021-09-16	163	No	2021-05-21		No	No	No	U

New row #	Old row # in Schedule F of Statement of Claim filed on 13 December 2024	(a) UCM Reference	(b) Date HBAU received UAR	(c) Date HBAU required to either complete investigation or advise investigation Outcome (21 days)	(d) Date of Extra Time Request (where made)	(e) Date HBAU completed its investigation	(f) Number of days taken to complete investigation	(g) Did HBAU make Extra Time Request or complete investigation within 21 days (Yes/No)	(h) Date HBAU required to complete investigation (45 days) where applicable	(i) Date HBAU advised investigation Outcome	(j) Did HBAU complete investigation within 45 days (Yes/No)	(k) Did HBAU advise investigation Outcome within 45 days (Yes/No)	(l) Did HBAU refer to Liability Rules in completing its investigation (Yes/No)	(m) Did HBAU refer to Liability Rules in its investigation Outcome (Yes/No)
63	64	C210426641950	2021-04-14	2021-05-05		2021-09-24	163	No	2021-05-29		No	No	U	U
64	65	C210426810292	2021-04-27	2021-05-18		2021-05-19	22	No	2021-06-11		Yes	No	No	U
65	66	C210526862495	2021-05-03	2021-05-24		2021-05-24	150	No	2021-09-30		No	No	No	U
66	67	C210527215491	2021-05-30	2021-06-20		2021-10-26	149	No	2021-07-14		No	No	No	U
67	86	C211129797951	2021-06-15	2021-07-06		2022-02-18	248	No	2022-02-18		No	No	No	U
68		C210627477265	2021-06-16	2021-07-07		2021-07-08	22	No	2021-07-31		Yes	No	No	U
69	68	C210627494864	2021-06-16	2021-07-07		2021-06-30	14	No	2021-07-31		Yes	No	No	U
70	69	C210627641582	2021-06-22	2021-07-13		2022-01-18	210	No	2021-08-06		No	No	No	U
71		C210627649664	2021-06-24	2021-07-15		2021-07-29	35	No	2021-08-08		Yes	No	No	U
72	70	C210627712701	2021-06-30	2021-07-21		2021-09-24	86	No	2021-08-14	2021-09-30	No	No	No	No
73		C210727715407	2021-07-01	2021-07-22		2021-08-06	36	No	2021-08-15		Yes	No	No	U
74		C210728030853	2021-07-09	2021-07-30		2021-08-11	33	No	2021-08-23		Yes	No	No	U
75		C210728029717	2021-07-12	2021-08-02		2021-08-13	32	No	2021-08-26	2021-10-12	Yes	No	No	No
76	71	C210728145659	2021-07-15	2021-08-05		2021-10-12	89	No	2021-08-29		No	No	No	U
77		C210728189648	2021-07-19	2021-08-09		2021-08-19	31	No	2021-09-02	2021-10-27	Yes	No	No	No
78	72	C210728195009	2021-07-20	2021-08-10		2021-10-29	101	No	2021-09-03		No	No	No	U
79		C210728221884	2021-07-21	2021-08-11		2021-10-06	77	No	2021-09-04	2021-10-08	No	No	No	No
80		C210828314534	2021-08-03	2021-08-24		2021-09-01	29	No	2021-09-17		Yes	No	No	U
81	73	C210928706078	2021-08-27	2021-09-17		2021-10-14	48	No	2021-10-11	2021-10-18	No	No	No	No
82		C210828705507	2021-08-31	2021-09-21		2021-10-15	45	No	2021-10-15	2021-10-15	Yes	Yes	No	No
83	74	C210928761725	2021-09-04	2021-09-25		2021-11-19	76	No	2021-10-19	2021-11-19	No	No	U	U
84		C210928779997	2021-09-07	2021-09-28		2021-10-21	44	No	2021-10-22	2021-10-19	Yes	Yes	No	No
85	82	C211029369482	2021-09-10	2021-10-01		2022-02-15	158	No	2021-10-25		No	No	No	U
86	75	C210928813950	2021-09-11	2021-10-02		2021-10-18	37	No	2021-10-26	2021-10-29	Yes	No	No	No
87	76	C210928967877	2021-09-15	2021-10-06		2021-11-26	72	No	2021-10-30		No	No	No	U
88	77	C210928968966	2021-09-15	2021-10-06		2022-02-18	156	No	2021-10-30		No	No	U	U
89	78	C210929001419	2021-09-17	2021-10-08		2021-09-17	13	No	2021-09-30		Yes	No	No	U
90	79	C210929110401	2021-09-29	2021-10-20		2021-12-21	83	No	2021-11-13		No	No	No	U
91		C210929112614	2021-09-30	2021-10-21		2022-01-21	113	No	2021-11-14		No	No	U	U
92	80	C211029116241	2021-10-01	2021-10-22		2021-11-10	40	No	2021-11-15	2022-03-16	Yes	No	No	No
93	81	C211029166546	2021-10-06	2021-10-27		2021-10-29	23	No	2021-11-20		Yes	No	No	U
94		C211029166640	2021-10-07	2021-10-28		2021-11-11	35	No	2021-11-21		Yes	No	No	U
95		C211029193422	2021-10-08	2021-10-29		2021-11-11	34	No	2021-11-22	2021-11-11	Yes	Yes	No	No
96		C211029252409	2021-10-12	2021-11-02		2021-10-27	15	No	2021-11-26		Yes	No	No	U
97	83	C211029380226	2021-10-21	2021-11-11		2022-01-14	85	No	2021-12-05		No	No	No	U
98		C211129515437	2021-11-02	2021-11-23		2021-11-23	22	No	2021-11-24		Yes	No	No	U
99		C211129614768	2021-11-12	2021-12-03		2021-12-03	21	No	2021-12-27		Yes	No	No	U
100		C211129769726	2021-11-17	2021-12-08		2022-02-18	93	No	2022-01-01		No	No	U	U
101	84	C211129789840	2021-11-20	2021-12-11		2022-04-29	160	No	2022-01-04		No	No	No	U
102	85	C211129794948	2021-11-21	2021-12-12		2022-02-09	80	No	2022-01-05		No	No	No	U
103		C211129799716	2021-11-22	2021-12-13		2022-01-07	46	No	2022-01-06		No	No	No	U
104	87	C211129871518	2021-11-30	2021-12-21		2022-03-31	121	No	2022-01-14		No	No	No	U
105	88	C211229895070	2021-12-03	2021-12-24		2022-03-29	116	No	2022-01-17		No	No	No	U
106	89	C211229995948	2021-12-13	2022-01-03		2022-05-13	151	No	2022-01-27	2022-05-26	No	No	No	No
107	90	C211230092422	2021-12-15	2022-01-05		2022-04-28	134	No	2022-01-29		No	No	No	U
108	91	C211230162065	2021-12-21	2022-01-11		2022-05-31	161	No	2022-02-04		No	No	No	U
109	92	C211230227998	2021-12-28	2022-01-18		2022-02-08	42	No	2022-02-11	2022-02-08	Yes	Yes	No	No
110	93	C211230228316	2021-12-28	2022-01-18		2022-05-30	153	No	2022-02-11		No	No	No	U
111	773	C220130529533	2022-01-19	2022-02-09		2022-02-17	29	No	2022-03-05		Yes	No	No	U
112	777	C220130553737	2022-01-20	2022-02-10		2022-02-07	18	No	2022-03-06		Yes	No	No	U
113	775	C220130582954	2022-01-27	2022-02-17		2022-02-22	26	No	2022-03-13		Yes	No	No	U
114	770	C220230622082	2022-02-02	2022-02-23		2022-02-17	15	No	2022-03-19		Yes	No	No	U
115	769	C220331013533	2022-03-03	2022-03-24		2022-03-22	19	No	2022-04-17		Yes	No	No	U
116	766	C220431359132	2022-03-04	2022-03-25		2022-04-06	33	No	2022-04-18	2022-04-06	Yes	Yes	No	No
117	755	C220331107406	2022-03-11	2022-04-01		2022-04-11	31	No	2022-04-25	2022-05-11	Yes	No	No	No
118	764	C220331273798	2022-03-24	2022-04-14		2022-04-04	11	No	2022-05-08		Yes	No	No	U
119	753	C220331310585	2022-03-29	2022-04-19		2022-05-13	45	No	2022-05-13	2022-05-13	Yes	Yes	No	No
120	774	C220431346466	2022-04-04	2022-04-25		2022-05-11	37	No	2022-05-19		Yes	No	Yes	U
121	754	C220431382727	2022-04-06	2022-04-27		2022-04-24	18	No	2022-05-21	2022-04-28	Yes	Yes	No	No
122	768	C220431386128	2022-04-07	2022-04-28		2022-05-20	43	No	2022-05-22	2022-05-30	Yes	No	No	U
123	760	C220431501805	2022-04-13	2022-05-04		2022-05-02	19	Yes	2022-05-28	2022-05-02	Yes	Yes	No	No
124	922	C220431727744	2022-04-28	2022-05-19		2022-05-26	28	No	2022-06-12	2022-05-26	Yes	Yes	No	No
125		C220531765736	2022-05-06	2022-05-27		2022-05-31	25	No	2022-06-20		Yes	No	No	U
126	167	C220531899979	2022-05-13	2022-06-03		2022-07-20	68	No	2022-06-27		No	No	No	U
127		C220531971328	2022-05-18	2022-06-08		2022-06-15	28	No	2022-07-02		Yes	No	No	U
128		C220532035527	2022-05-21	2022-06-11		2022-07-12	52	No	2022-07-05		No	No	No	U
129	742	C220532029846	2022-05-22	2022-06-12		2022-07-01	40	No	2022-07-06		Yes	No	No	U
130	765	C220632266520	2022-06-14	2022-07-05		2022-07-19	35	No	2022-07-29	2022-07-19	Yes	Yes	No	No
131		C220632299843	2022-06-18	2022-07-09		2022-07-26	38	No	2022-08-02		Yes	No	No	U

New row #	Old row # in Schedule F of Statement of Claim filed on 13 December 2024	(a) UCM Reference	(b) Date HBAU received UAR	(c) Date HBAU required to either complete investigation or advise investigation Outcome (21 days)	(d) Date of Extra Time Request (where made)	(e) Date HBAU completed its investigation	(f) Number of days taken to complete investigation	(g) Did HBAU make Extra Time Request or complete investigation within 21 days (Yes/No)	(h) Date HBAU required to complete investigation (45 days) where applicable	(i) Date HBAU advised investigation Outcome	(j) Did HBAU complete investigation within 45 days (Yes/No)	(k) Did HBAU advise investigation Outcome within 45 days (Yes/No)	(l) Did HBAU refer to Liability Rules in completing its investigation (Yes/No)	(m) Did HBAU refer to Liability Rules in its investigation Outcome (Yes/No)
132	847	C220732503629	2022-07-06	2022-07-27		2022-07-15	9	No	2022-08-20		Yes	No	No	U
133		C220732612393	2022-07-07	2022-07-28		2022-10-26	111	No	2022-08-21		No	No	No	U
134	720	C220732609099	2022-07-09	2022-07-09		2022-07-30	76	No	2022-08-23		No	No	Yes	U
135	776	C220732785376	2022-07-12	2022-08-02		2022-09-05	55	No	2022-08-26	2022-12-16	No	No	No	No
136	758	C220732681284	2022-07-16	2022-08-06		2022-09-02	48	No	2022-08-30	2022-09-01	No	No	No	No
137	759	C220732770981	2022-07-21	2022-08-11		2022-09-05	46	No	2022-09-04	2022-09-05	No	No	No	No
138	771	C220732809840	2022-07-29	2022-08-19		2022-09-19	52	No	2022-09-12	2022-09-19	No	No	No	No
139		C220832867816	2022-08-05	2022-08-26		2022-09-14	40	No	2022-09-19	2022-09-14	Yes	Yes	No	No
140	751	C220832915421	2022-08-10	2022-08-31		2022-10-11	62	No	2022-09-24		No	No	No	U
141	523	C220832973975	2022-08-14	2022-09-04		2022-09-30	47	No	2022-09-28	2022-09-30	No	No	No	No
142	740	C220833011311	2022-08-18	2022-09-08		2022-10-31	74	No	2022-10-02		No	No	No	U
143		C220833012487	2022-08-18	2022-09-08		2022-10-13	56	No	2022-10-02	2022-10-13	No	No	No	No
144	785	C220833085677	2022-08-18	2022-09-08		2022-10-13	56	No	2022-10-02		No	No	No	U
145	802	C220833065444	2022-08-23	2022-09-13		2022-11-15	84	No	2022-10-07		No	No	No	U
146		C220833113262	2022-08-26	2022-09-16		2022-10-24	59	No	2022-10-10	2022-10-24	No	No	No	No
147	846	C220833125951	2022-08-30	2022-09-20		2023-01-31	154	No	2022-10-14	2023-01-19	No	No	No	No
148		C220933132891	2022-09-01	2022-09-22		2022-10-25	54	No	2022-10-16		No	No	No	U
149	190	C220933203259	2022-09-07	2022-09-28		2022-10-14	37	No	2022-10-22	2022-10-14	Yes	Yes	No	No
150		C220933203853	2022-09-07	2022-09-28		2022-10-31	54	No	2022-10-22	2022-10-17	No	Yes	No	No
151		C220933206844	2022-09-07	2022-09-28		2022-11-02	56	No	2022-10-22		No	No	No	U
152	752	C220933363850	2022-09-19	2022-10-10		2022-11-17	59	No	2022-11-03		No	No	No	U
153	772	C220933431821	2022-09-20	2022-10-11		2022-11-25	66	No	2022-11-04	2022-11-25	No	No	No	No
154		C220933460856	2022-09-23	2022-10-14		2022-11-28	66	No	2022-11-07	2022-11-28	No	No	No	No
155		C220933487497	2022-09-23	2022-10-14		2023-01-31	130	No	2022-11-07	2022-11-09	No	No	No	No
156	895	C220833128859	2022-09-26	2022-10-17		2022-12-19	84	No	2022-11-10	2022-12-19	No	No	No	No
157	703	C220933493039	2022-09-28	2022-10-19		2023-01-27	121	No	2022-11-12		No	No	No	U
158	784	C221133844636	2022-09-28	2022-10-19		2023-01-23	117	No	2022-11-12	2023-03-20	No	No	No	No
159		C220933499781	2022-09-30	2022-10-21		2023-01-31	123	No	2022-11-14		No	No	No	U
160	763	C221033546916	2022-10-08	2022-10-29		2023-01-24	108	No	2022-11-22		No	No	No	U
161	845	C221033547253	2022-10-09	2022-10-30		2023-01-03	86	No	2022-11-23		No	No	No	U
162	741	C221033548748	2022-10-10	2022-10-31		2023-03-21	162	No	2022-11-24		No	No	No	U
163	756	C221033613248	2022-10-14	2022-11-04		2023-01-25	103	No	2022-11-28	2023-01-24	No	No	No	No
164		C221033643122	2022-10-18	2022-11-08		2023-02-01	106	No	2022-12-02		No	No	No	U
165	719	C221033664190	2022-10-19	2022-11-09		2022-11-17	29	No	2022-12-03	2022-11-18	Yes	Yes	No	No
166		C221033712382	2022-10-21	2022-11-11		2023-01-18	89	No	2022-12-05	2023-01-18	No	No	No	No
167	757	C221033778713	2022-10-26	2022-11-16		2023-01-24	90	No	2022-12-10	2023-01-24	No	No	No	No
168		C220833025169	2022-10-28	2022-11-18		2022-10-28	0	No	2022-12-12		Yes	No	No	U
169		C221033794557	2022-10-28	2022-11-18		2023-02-23	118	No	2022-12-12		No	No	No	U
170	598	C221033839169	2022-10-30	2022-11-20		2023-01-23	85	No	2022-12-14	2022-12-09	No	Yes	No	U
171	704	C221234183787	2022-11-04	2022-11-25		2023-03-27	143	No	2022-12-19		No	No	No	U
172		C221133901020	2022-11-08	2022-11-29		2023-02-17	101	No	2022-12-23	2023-02-17	No	No	No	No
173		C221133931883	2022-11-12	2022-12-03		2023-02-08	88	No	2022-12-27	2023-02-08	No	No	No	No
174	848	C221134007162	2022-11-16	2022-12-07		2023-01-31	76	No	2022-12-31		No	No	No	U
175		C221134045808	2022-11-18	2022-12-09		2023-04-06	139	No	2023-01-02	2022-12-22	No	Yes	No	No
176		C221134081440	2022-11-22	2022-12-13		2023-02-23	93	No	2023-01-06		No	No	No	U
177		C221134118835	2022-11-28	2022-12-19		2023-05-04	157	No	2023-01-12		No	No	No	U
178	844	C221134119952	2022-11-28	2022-12-19		2023-01-31	64	No	2023-01-12		No	No	No	U
179		C221234284746	2022-11-30	2022-12-21		2023-04-13	134	No	2023-01-14	2023-04-06	No	No	No	No
180		C221234136232	2022-12-02	2022-12-23		2023-03-08	96	No	2023-01-16		No	No	No	U
181		C221234183765	2022-12-05	2022-12-26		2023-03-17	102	No	2023-01-19	2023-03-07	No	No	No	No
182		C221234182822	2022-12-06	2022-12-27		2023-03-09	93	No	2023-01-20		No	No	No	U
183		C221234268350	2022-12-14	2023-01-04		2023-04-04	111	No	2023-01-28		No	No	No	U
184	192	C221234294847	2022-12-19	2023-01-09		2023-02-08	51	No	2023-02-02		No	No	No	U
185		C221234399070	2022-12-23	2023-01-13		2023-04-12	110	No	2023-02-06	2023-03-27	No	No	No	No
186	97	C230235013968	2023-01-19	2023-02-09		2023-04-24	95	No	2023-03-05	2024-04-24	No	No	No	U
187	790	C230134673468	2023-01-23	2023-02-13		2023-03-31	67	No	2023-03-09	2023-04-04	No	No	No	No
188	94	C230134676895	2023-01-24	2023-02-14		2023-03-27	62	No	2023-03-10		No	No	No	U
189	95	C230134699667	2023-01-25	2023-02-15		2023-05-15	110	No	2023-03-11		No	No	No	U
190	194	C230134703504	2023-01-27	2023-02-17		2023-03-31	63	No	2023-03-13		No	No	No	U
191	786	C230134714169	2023-01-27	2023-02-17		2023-03-31	63	No	2023-03-13		No	No	No	U
192	788	C230234784286	2023-02-06	2023-02-27		2023-04-12	65	No	2023-03-23		No	No	No	U
193	96	C230535709064	2023-02-13	2023-03-06		2023-06-06	113	No	2023-03-30	2023-06-06	No	No	No	No
194	787	C230234905892	2023-02-16	2023-03-09		2023-03-31	43	No	2023-04-02		Yes	No	No	U
195	721	C230234940062	2023-02-18	2023-03-11		2023-04-26	67	No	2023-04-04		No	No	No	U
196	722	C230335101883	2023-03-01	2023-03-22		2023-05-30	90	No	2023-04-15		No	No	No	U
197	98	C230335036852	2023-03-02	2023-03-23	2023-03-03	2023-07-11	131	Yes	2023-04-16	2023-07-03	No	No	No	No
198	99	C230335038265	2023-03-02	2023-03-23		2023-05-05	64	No	2023-04-16	2023-05-05	No	No	No	No
199	100	C230335049990	2023-03-03	2023-03-24		2023-09-29	210	No	2023-04-17	2023-08-18	No	No	No	No
200	101	C230335074734	2023-03-04	2023-03-25		2023-07-14	132	No	2023-04-18	2023-07-14	No	No	No	No

New row #	Old row # in Schedule F of Statement of Claim filed on 13 December 2024	(a) UCM Reference	(b) Date HBAU received UAR	(c) Date HBAU required to either complete investigation or advise investigation Outcome (21 days)	(d) Date of Extra Time Request (where made)	(e) Date HBAU completed its investigation	(f) Number of days taken to complete investigation	(g) Did HBAU make Extra Time Request or complete investigation within 21 days (Yes/No)	(h) Date HBAU required to complete investigation (45 days) where applicable	(i) Date HBAU advised investigation Outcome	(j) Did HBAU complete investigation within 45 days (Yes/No)	(k) Did HBAU advise investigation Outcome within 45 days (Yes/No)	(l) Did HBAU refer to Liability Rules in completing its investigation (Yes/No)	(m) Did HBAU refer to Liability Rules in its investigation Outcome (Yes/No)
201	103	C230335092447	2023-03-07	2023-03-28		2023-04-05	29	No	2023-04-21	2023-04-06	Yes	Yes	No	No
202	102	C230335092680	2023-03-07	2023-03-28		2023-07-18	133	No	2023-04-21		No	No	No	U
203	104	C230335096886	2023-03-08	2023-03-29		2023-07-17	131	No	2023-04-22	2023-07-17	No	No	No	No
204	762	C230335115263	2023-03-10	2023-03-31		2024-05-07	424	No	2023-04-24		No	No	U	U
205		C240238659671	2023-03-11	2023-04-01		2024-06-25	472	No	2023-04-25		No	No	No	U
206	105	C230335201467	2023-03-16	2023-04-06		2024-04-27	408	No	2023-04-30	2024-04-06	No	No	U	No
207	106	C230335347996	2023-03-27	2023-03-27		2023-03-30	3	No	2023-05-11		Yes	No	No	U
208	107	C230335354809	2023-03-28	2023-04-18		2023-04-20	23	No	2023-05-12		Yes	No	No	U
209	108	C230335355766	2023-03-28	2023-04-18		2023-04-21	24	No	2023-05-12		Yes	No	No	U
210	109	C230335374124	2023-03-31	2023-04-21		2023-06-13	74	No	2023-05-15		No	No	No	U
211		C230435377734	2023-04-02	2023-04-23		2023-06-09	68	No	2023-05-17		No	No	No	U
212	789	C230435394993	2023-04-04	2023-04-25		2023-07-01	88	No	2023-05-19		No	No	No	U
213		C230435417268	2023-04-06	2023-04-27		2024-02-28	328	No	2023-05-21	2023-08-16	No	No	Yes	Yes
214	110	C230435421080	2023-04-08	2023-04-29		2024-05-24	412	No	2023-05-23	2024-05-24	No	No	U	No
215	111	C230435460835	2023-04-12	2023-05-03		2023-07-01	80	No	2023-05-27		No	No	No	U
216	115	C230535749955	2023-04-12	2023-05-03		2023-07-24	103	No	2023-05-27		No	No	No	U
217	791	C230435613413	2023-04-17	2023-05-08		2023-11-15	212	No	2023-06-01		No	No	No	U
218	793	C230435628689	2023-04-18	2023-05-09		2023-11-14	210	No	2023-06-02	2023-11-10	No	No	No	U
219	112	C230435654262	2023-04-19	2023-05-10		2023-07-17	89	No	2023-06-03	2023-07-17	No	No	No	No
220		C230435702091	2023-04-26	2023-05-17		2024-06-21	422	No	2023-06-10	2024-07-24	No	No	No	Yes
221	113	C230535713333	2023-05-03	2023-05-24		2023-07-28	86	No	2023-06-17	2023-07-27	No	No	No	No
222	114	C230535729507	2023-05-04	2023-05-25		2024-01-15	256	No	2023-06-18		No	No	No	U
223	116	C230535804284	2023-05-10	2023-05-31		2023-12-04	208	No	2023-06-24	2023-12-01	No	No	No	No
224	716	C230535804799	2023-05-10	2023-05-31		2024-05-13	369	No	2023-06-24	2023-06-14	No	Yes	U	No
225	662	C230535933195	2023-05-11	2023-06-01		2024-03-06	300	No	2023-06-25	2023-08-29	No	No	No	No
226	117	C230535842457	2023-05-12	2023-06-02		2024-06-17	402	No	2023-06-26	2024-07-22	No	No	Yes	Yes
227	118	C230535894177	2023-05-16	2023-06-06		2023-08-03	79	No	2023-06-30	2023-08-03	No	No	No	No
228	119	C230535915874	2023-05-18	2023-06-08	2023-06-23	2023-07-27	70	No	2023-07-02	2023-07-27	No	No	No	No
229	120	C230535933729	2023-05-19	2023-06-09		2023-08-21	94	No	2023-07-03	2023-08-21	No	No	No	No
230	123	C230535992643	2023-05-25	2023-06-15		2024-03-21	301	No	2023-07-09	2024-05-13	No	No	Yes	Yes
231	121	C230535993805	2023-05-25	2023-06-15		2023-08-21	88	No	2023-07-09	2023-08-21	No	No	No	No
232	125	C230536032424	2023-05-30	2023-06-20		2023-11-09	163	No	2023-07-14	2023-08-22	No	No	No	No
233	124	C230536032886	2023-05-30	2023-06-20	2023-07-13	2023-08-10	72	No	2023-07-14	2023-08-09	No	No	No	No
234	126	C230536034232	2023-05-30	2023-06-20		2024-04-11	317	No	2023-07-14	2023-07-08	No	Yes	No	No
235	128	C230536034918	2023-05-31	2023-06-21		2023-09-01	93	No	2023-07-15	2023-09-01	No	No	No	No
236	127	C230536035017	2023-05-31	2023-06-21		2023-09-21	113	No	2023-07-15	2023-09-21	No	No	No	No
237	129	C230536035940	2023-05-31	2023-06-21		2024-06-24	390	No	2023-07-15	2024-07-22	No	No	No	Yes
238	130	C230636043054	2023-06-01	2023-06-22		2023-08-09	69	No	2023-07-16	2023-08-08	No	No	No	No
239	131	C230636046171	2023-06-02	2023-06-23		2023-12-06	187	No	2023-07-17		No	No	No	U
240	132	C230636074476	2023-06-05	2023-06-26		2024-04-29	329	No	2023-07-20	2024-07-03	No	No	Yes	Yes
241	133	C230636074866	2023-06-05	2023-06-26		2023-10-18	135	No	2023-07-20	2023-09-25	No	No	No	No
242	797	C230636086047	2023-06-06	2023-06-27		2023-10-23	139	No	2023-07-21	2023-10-23	No	No	No	No
243	134	C230636086743	2023-06-06	2023-06-27		2024-07-31	421	No	2023-07-21	2024-06-17	No	No	U	No
244	669	C230636086761	2023-06-06	2023-06-27		2024-02-26	265	No	2023-07-21		No	No	Yes	U
245	135	C230636108862	2023-06-07	2023-06-28		2023-08-23	77	No	2023-07-22	2023-08-23	No	No	No	No
246	136	C230636110127	2023-06-07	2023-06-28		2023-09-22	107	No	2023-07-22	2023-09-22	No	No	No	No
247	137	C230636135902	2023-06-09	2023-06-30		2023-09-11	94	No	2023-07-24	2023-09-11	No	No	No	U
248	138	C230636137577	2023-06-11	2023-07-02		2023-08-01	51	No	2023-07-26	2023-08-01	No	No	No	No
249	139	C230636157557	2023-06-13	2023-07-04		2023-07-06	23	No	2023-07-28	2023-07-06	Yes	Yes	No	No
250	140	C230636169397	2023-06-13	2023-07-04		2023-07-24	41	No	2023-07-28	2023-07-18	Yes	Yes	No	No
251	141	C230636189587	2023-06-14	2023-07-05		2023-08-18	65	No	2023-07-29	2023-08-18	No	No	No	No
252	N/A[6]	C230636190155	2023-06-14	2023-07-05		2023-06-27	13	No	2023-07-29		Yes	No	U	U
253	175	C230736602488	2023-06-15	2023-07-06		2024-05-06	326	No	2023-07-30	2024-06-13	No	No	No	Yes
254	142	C230636209577	2023-06-16	2023-07-07		2024-03-12	270	No	2023-07-31	2024-03-12	No	No	Yes	Yes
255	143	C230636210273	2023-06-16	2023-07-07		2024-03-11	269	No	2023-07-31	2024-03-12	No	No	Yes	Yes
256	144	C230636221199	2023-06-19	2023-07-10		2024-04-24	310	No	2023-08-03	2024-07-24	No	No	Yes	Yes
257	145	C230636248844	2023-06-20	2023-07-11		2024-04-18	303	No	2023-08-04	2024-05-03	No	No	Yes	Yes
258	717	C230636318498	2023-06-21	2023-07-12		2024-01-17	210	No	2023-08-05		No	No	No	U
259	148	C230636270922	2023-06-23	2023-07-14		2024-06-06	349	No	2023-08-07	2024-07-22	No	No	No	Yes
260	147	C230636270959	2023-06-23	2023-07-14		2024-04-15	297	No	2023-08-07	2024-04-25	No	No	No	No
261	146	C230636271010	2023-06-23	2023-07-14		2023-08-24	62	No	2023-08-07		No	No	No	U
262	149	C230636275400	2023-06-24	2023-07-15		2023-11-14	143	No	2023-08-08	2023-11-14	No	No	Yes	Yes
263		C230636298679	2023-06-25	2023-07-16		2024-05-07	317	No	2023-08-09	2024-07-26	No	No	Yes	Yes
264	699	C230636299126	2023-06-26	2023-07-17		2024-08-28	429	No	2023-08-10	2023-08-12	No	No	U	No
265	151	C230636299588	2023-06-26	2023-07-17		2024-03-12	260	No	2023-08-10	2024-04-30	No	No	Yes	Yes
266	150	C230636299830	2023-06-26	2023-07-17		2023-09-19	85	No	2023-08-10	2023-09-18	No	No	No	No
267	152	C230636300060	2023-06-26	2023-07-17		2024-06-06	346	No	2023-08-10	2024-07-22	No	No	Yes	Yes
268	153	C230636319007	2023-06-27	2023-07-18		2023-10-03	98	No	2023-08-11	2023-10-03	No	No	Yes	Yes
269	730	C230636319276	2023-06-27	2023-07-18		2024-02-29	247	No	2023-08-11	2023-08-23	No	No	Yes	Yes

New row #	Old row # in Schedule F of Statement of Claim filed on 13 December 2024	(a) UCM Reference	(b) Date HBAU received UAR	(c) Date HBAU required to either complete investigation or advise investigation Outcome (21 days)	(d) Date of Extra Time Request (where made)	(e) Date HBAU completed its investigation	(f) Number of days taken to complete investigation	(g) Did HBAU make Extra Time Request or complete investigation within 21 days (Yes/No)	(h) Date HBAU required to complete investigation (45 days) where applicable	(i) Date HBAU advised investigation Outcome	(j) Did HBAU complete investigation within 45 days (Yes/No)	(k) Did HBAU advise investigation Outcome within 45 days (Yes/No)	(l) Did HBAU refer to Liability Rules in completing its investigation (Yes/No)	(m) Did HBAU refer to Liability Rules in its investigation Outcome (Yes/No)
270	154	C230636323407	2023-06-28	2023-07-19		2024-05-24	331	No	2023-08-12	2024-05-24	No	No	U	No
271	710	C230636323491	2023-06-28	2023-07-19		2024-06-11	349	No	2023-08-12		No	No	U	U
272	156	C230636327556	2023-06-29	2023-07-20		2023-11-14	138	No	2023-08-13	2023-11-14	No	No	No	No
273	155	C230736339433	2023-06-29	2023-07-20		2023-09-14	77	No	2023-08-13	2023-08-23	No	No	No	No
274	157	C230736339191	2023-07-02	2023-07-23		2023-11-17	138	No	2023-08-16	2023-11-16	No	No	Yes	Yes
275	160	C230736340364	2023-07-03	2023-07-24		2024-05-14	316	No	2023-08-17	2024-07-25	No	No	Yes	No
276	159	C230736340668	2023-07-03	2023-07-24		2024-04-26	298	No	2023-08-17	2024-07-25	No	No	Yes	Yes
277	158	C230736342098	2023-07-03	2023-07-24		2023-09-18	77	No	2023-08-17	2023-09-18	No	No	No	No
278	161	C230736355339	2023-07-05	2023-07-26		2024-05-16	316	No	2023-08-19	2024-07-24	No	No	Yes	Yes
279	162	C230736368153	2023-07-06	2023-07-27		2024-05-19	318	No	2023-08-20	2024-07-26	No	No	Yes	Yes
280		C230736368738	2023-07-06	2023-07-27		2023-09-20	76	No	2023-08-20		No	No	No	U
281	164	C230736373148	2023-07-07	2023-07-28		2024-03-13	250	No	2023-08-21	2024-03-13	No	No	Yes	Yes
282	165	C230736377819	2023-07-08	2023-07-29		2024-04-29	296	No	2023-08-22	2024-07-15	No	No	Yes	Yes
283	168	C230736410958	2023-07-09	2023-07-30		2023-07-09	0	No	2023-08-23	2024-08-26	Yes	No	No	No
284	170	C230736423251	2023-07-11	2023-08-01		2023-10-24	105	No	2023-08-25	2023-10-19	No	No	No	No
285	169	C230736426233	2023-07-11	2023-08-01		2024-03-19	252	No	2023-08-25	2024-03-28	No	No	Yes	Yes
286	171	C230736433987	2023-07-12	2023-08-02	2023-11-05	2024-04-26	289	No	2023-08-26	2024-04-26	No	No	Yes	Yes
287	172	C230736435291	2023-07-12	2023-08-02		2024-05-07	300	No	2023-08-26	2024-06-04	No	No	No	Yes
288	173	C230736435508	2023-07-12	2023-08-02		2024-05-06	299	No	2023-08-26	2024-07-16	No	No	Yes	Yes
289	174	C230736490949	2023-07-14	2023-08-04		2024-05-20	311	No	2023-08-28	2024-07-17	No	No	Yes	Yes
290	796	C230736501725	2023-07-17	2023-08-07		2024-05-15	303	No	2023-08-31		No	No	No	U
291		C230736514505	2023-07-18	2023-08-08		2024-06-21	339	No	2023-09-01	2024-07-22	No	No	Yes	Yes
292	649	C230736531117	2023-07-20	2023-08-10		2024-05-14	299	No	2023-09-03		No	No	U	U
293	677	C230736574743	2023-07-23	2023-08-13		2023-10-18	87	No	2023-09-06		No	No	No	U
294	176	C230736598960	2023-07-25	2023-08-15		2023-09-12	49	No	2023-09-08	2023-09-11	No	No	No	No
295	178	C230736599149	2023-07-25	2023-08-15		2024-06-14	325	No	2023-09-08	2024-07-23	No	No	Yes	Yes
296	177	C230836688180	2023-07-25	2023-08-15		2024-07-09	350	No	2023-09-08	2024-07-29	No	No	No	No
297	182	C230736601223	2023-07-26	2023-08-16		2024-06-20	330	No	2023-09-09	2024-07-02	No	No	Yes	Yes
298	181	C230736601574	2023-07-26	2023-08-16		2024-02-22	211	No	2023-09-09	2024-03-22	No	No	Yes	Yes
299	179	C230736602157	2023-07-26	2023-08-16		2024-06-24	334	No	2023-09-09	2023-08-17	No	Yes	U	No
300	180	C230736611088	2023-07-26	2023-08-16		2024-04-29	278	No	2023-09-09	2024-04-16	No	No	No	No
301	183	C230736605362	2023-07-27	2023-08-17		2023-12-06	132	No	2023-09-10	2023-12-13	No	No	No	No
302	184	C230736605654	2023-07-27	2023-08-17		2024-02-28	216	No	2023-09-10	2024-04-22	No	No	Yes	Yes
303	185	C230736609838	2023-07-28	2023-08-18		2024-05-20	297	No	2023-09-11	2024-05-20	No	No	Yes	Yes
304	214	C230836896372	2023-07-28	2023-08-18		2024-03-15	231	No	2023-09-11	2024-03-15	No	No	No	No
305	186	C230736611186	2023-07-29	2023-08-19		2024-03-01	216	No	2023-09-12	2024-03-29	No	No	Yes	Yes
306	187	C230736611193	2023-07-29	2023-08-19		2024-03-15	230	No	2023-09-12	2024-05-22	No	No	Yes	No
307		C230836616100	2023-07-29	2023-08-19		2024-08-19	387	No	2023-09-12	2024-07-22	No	No	No	No
308	188	C230736613765	2023-07-31	2023-08-21		2024-03-22	235	No	2023-09-14	2024-03-04	No	No	Yes	No
309	803	C230736613994	2023-07-31	2023-08-21		2023-09-29	60	No	2023-09-14		No	No	No	U
310	189	C230836616885	2023-08-01	2023-08-22		2024-02-26	209	No	2023-09-15		No	No	Yes	U
311	193	C230836621041	2023-08-02	2023-08-23		2024-04-30	272	No	2023-09-16	2024-07-24	No	No	Yes	Yes
312	191	C230836621456	2023-08-02	2023-08-23		2024-04-06	248	No	2023-09-16	2024-04-06	No	No	No	No
313	196	C230836633301	2023-08-03	2023-08-24		2024-02-05	186	No	2023-09-17	2024-02-02	No	No	Yes	Yes
314		C230836634388	2023-08-03	2023-08-24		2024-02-12	193	No	2023-09-17		No	No	No	U
315	195	C230836639046	2023-08-03	2023-08-24		2024-02-19	200	No	2023-09-17	2024-03-13	No	No	Yes	Yes
316	198	C230836653320	2023-08-05	2023-08-26		2024-06-06	306	No	2023-09-19	2024-07-23	No	No	Yes	Yes
317	199	C230836653349	2023-08-05	2023-08-26	2023-09-15	2024-05-08	277	No	2023-09-19	2024-07-24	No	No	Yes	Yes
318	200	C230836653417	2023-08-05	2023-08-26		2024-07-22	352	No	2023-09-19	2024-07-22	No	No	Yes	Yes
319	197	C230836675939	2023-08-06	2023-08-27		2024-05-01	269	No	2023-09-20	2023-09-06	No	Yes	No	No
320	728	C231138014700	2023-08-06	2023-08-27		2024-06-19	318	No	2023-09-20	2023-09-12	No	Yes	U	No
321	201	C230836676820	2023-08-07	2023-08-28		2024-06-06	304	No	2023-09-21	2024-07-02	No	No	Yes	Yes
322		C230836677598	2023-08-07	2023-08-28		2024-08-02	361	No	2023-09-21	2024-08-23	No	No	Yes	Yes
323	202	C230836686618	2023-08-08	2023-08-29		2024-03-05	210	No	2023-09-22	2023-11-09	No	No	Yes	No
324	800	C230836687619	2023-08-08	2023-08-29		2024-05-16	282	No	2023-09-22		No	No	U	U
325	203	C230836701394	2023-08-09	2023-08-30		2024-05-27	292	No	2023-09-23	2024-07-22	No	No	Yes	Yes
326	733	C230836701517	2023-08-09	2023-08-30		2024-03-22	226	No	2023-09-23		No	No	No	U
327	204	C230836705035	2023-08-10	2023-08-31		2024-05-28	292	No	2023-09-24	2024-06-13	No	No	Yes	Yes
328	205	C230836752650	2023-08-13	2023-09-03		2024-07-06	328	No	2023-09-27	2024-07-23	No	No	No	Yes
329	208	C230836761130	2023-08-14	2023-09-04		2024-06-10	301	No	2023-09-28	2024-07-22	No	No	Yes	Yes
330	206	C230836761531	2023-08-14	2023-09-04		2024-02-20	190	No	2023-09-28		No	No	Yes	U
331	207	C230836761778	2023-08-14	2023-09-04		2024-06-13	304	No	2023-09-28	2024-07-15	No	No	Yes	Yes
332	210	C230836787495	2023-08-15	2023-09-05		2024-06-07	297	No	2023-09-29	2024-07-23	No	No	No	Yes
333	209	C230836859663	2023-08-15	2023-09-05		2024-05-22	281	No	2023-09-29		No	No	U	U
334	211	C230836848540	2023-08-17	2023-09-07		2024-03-14	210	No	2023-10-01	2024-03-26	No	No	Yes	Yes
335	212	C230836888958	2023-08-21	2023-09-11		2024-04-08	231	No	2023-10-05	2023-12-19	No	No	No	Yes
336	213	C230836892861	2023-08-22	2023-09-12	2023-08-29	2024-01-11	142	Yes	2023-10-06	2024-07-31	No	No	No	Yes
337	686	C230836899823	2023-08-23	2023-09-13		2024-03-14	204	No	2023-10-07	2023-10-06	No	Yes	No	No
338		C231037445228	2023-08-23	2023-09-13	2023-11-18	2024-03-12	202	No	2023-10-07	2024-03-13	No	No	Yes	Yes

New row #	Old row # in Schedule F of Statement of Claim filed on 13 December 2024	(a) UCM Reference	(b) Date HBAU received UAR	(c) Date HBAU required to either complete investigation or advise investigation Outcome (21 days)	(d) Date of Extra Time Request (where made)	(e) Date HBAU completed its investigation	(f) Number of days taken to complete investigation	(g) Did HBAU make Extra Time Request or complete investigation within 21 days (Yes/No)	(h) Date HBAU required to complete investigation (45 days) where applicable	(i) Date HBAU advised investigation Outcome	(j) Did HBAU complete investigation within 45 days (Yes/No)	(k) Did HBAU advise investigation Outcome within 45 days (Yes/No)	(l) Did HBAU refer to Liability Rules in completing its investigation (Yes/No)	(m) Did HBAU refer to Liability Rules in its investigation Outcome (Yes/No)
339	215	C230836900468	2023-08-24	2023-09-14	2023-09-20	2024-07-09	320	No	2023-10-08	2024-07-31	No	No	Yes	Yes
340	216	C230836907428	2023-08-25	2023-09-15		2024-04-14	233	No	2023-10-09	2024-05-30	No	No	No	Yes
341		C230836909899	2023-08-26	2023-09-16		2024-04-11	229	No	2023-10-10	2024-05-10	No	No	Yes	Yes
342	219	C230836909913	2023-08-26	2023-09-16		2024-05-27	275	No	2023-10-10	2024-07-22	No	No	No	Yes
343	218	C230836909951	2023-08-26	2023-09-16		2024-01-08	135	No	2023-10-10	2023-10-17	No	No	No	No
344	217	C230836910018	2023-08-26	2023-09-16	2023-09-19	2024-03-04	191	No	2023-10-10	2024-04-12	No	No	Yes	Yes
345	220	C230836910013	2023-08-28	2023-09-18		2024-07-03	310	No	2023-10-12	2024-07-27	No	No	Yes	Yes
346	221	C230836932560	2023-08-29	2023-09-19	2023-09-22	2024-03-08	192	No	2023-10-13	2024-04-06	No	No	No	No
347	222	C230836938561	2023-08-31	2023-09-21	2023-09-27	2024-06-25	299	No	2023-10-15	2024-07-16	No	No	Yes	Yes
348	225	C230936988521	2023-09-05	2023-09-26	2023-10-03	2024-05-01	239	No	2023-10-20	2024-07-08	No	No	No	Yes
349	224	C230936989712	2023-09-05	2023-09-26	2023-10-03	2024-03-14	191	No	2023-10-20	2024-03-22	No	No	No	Yes
350	227	C230936989960	2023-09-05	2023-09-26		2023-09-05	0	No	2023-10-20	2024-07-22	Yes	No	Yes	Yes
351	226	C230936989963	2023-09-05	2023-09-26	2023-10-03	2024-04-06	214	No	2023-10-20	2024-04-06	No	No	No	No
352	223	C230936989593	2023-09-06	2023-09-27	2023-09-28	2024-05-02	239	No	2023-10-21	2024-04-30	No	No	U	No
353	228	C230937007417	2023-09-07	2023-09-28	2023-10-03	2024-05-10	246	No	2023-10-22	2024-05-10	No	No	U	No
354	229	C230937007570	2023-09-07	2023-09-28	2023-10-03	2024-03-21	196	No	2023-10-22	2024-06-19	No	No	No	U
355		C230937009704	2023-09-08	2023-09-29	2023-10-03	2024-05-14	249	No	2023-10-23	2024-07-18	No	No	No	Yes
356		C230937023429	2023-09-09	2023-09-30	2023-10-03	2024-06-27	292	No	2023-10-24		No	No	U	U
357	230	C230937044659	2023-09-10	2023-10-01	2023-10-03	2024-04-23	226	No	2023-10-25	2024-05-23	No	No	Yes	Yes
358	231	C230937044704	2023-09-10	2023-10-01	2023-10-03	2024-07-25	319	No	2023-10-25	2024-07-25	No	No	Yes	Yes
359	233	C230937046323	2023-09-11	2023-10-02		2024-04-02	204	No	2023-10-26	2024-04-26	No	No	Yes	Yes
360	232	C230937050270	2023-09-11	2023-10-02	2023-10-04	2024-05-30	262	No	2023-10-26		No	No	U	U
361	234	C230937056376	2023-09-12	2023-10-03	2023-10-09	2024-02-08	149	No	2023-10-27	2024-04-16	No	No	Yes	Yes
362	235	C230937098858	2023-09-12	2023-10-03	2023-10-09	2024-07-08	300	No	2023-10-27	2024-07-08	No	No	U	No
363	236	C230937073222	2023-09-13	2023-10-04	2023-10-11	2024-03-14	183	No	2023-10-28	2024-05-01	No	No	Yes	Yes
364	237	C230937074743	2023-09-13	2023-10-04	2023-10-09	2024-05-14	244	No	2023-10-28	2024-07-19	No	No	No	Yes
365	234	C230937270211	2023-09-13	2023-10-04	2023-10-30	2024-07-08	299	No	2023-10-28	2024-08-01	No	No	No	No
366		C240739843737	2023-09-13	2023-10-04		2024-09-13	366	No	2023-10-28	2024-09-26	No	No	Yes	Yes
367	238	C230937121979	2023-09-15	2023-10-06		2024-05-16	244	No	2023-10-30		No	No	U	U
368	239	C230937150874	2023-09-15	2023-10-06	2023-10-17	2024-03-28	195	No	2023-10-30	2024-04-04	No	No	Yes	Yes
369	240	C230937173896	2023-09-16	2023-10-07	2023-11-06	2024-04-01	198	No	2023-10-31	2024-06-12	No	No	Yes	Yes
370	242	C230937176877	2023-09-18	2023-10-09	2023-10-10	2024-06-10	266	No	2023-11-02	2024-07-22	No	No	No	Yes
371	241	C230937258047	2023-09-18	2023-10-09	2023-10-25	2024-06-13	269	No	2023-11-02	2024-07-24	No	No	Yes	No
372	247	C230937187877	2023-09-19	2023-10-10	2023-10-16	2024-01-05	108	No	2023-11-03	2024-07-22	No	No	Yes	No
373	245	C230937187944	2023-09-19	2023-10-10	2023-10-18	2024-03-11	174	No	2023-11-03	2024-07-22	No	No	Yes	Yes
374	246	C230937188024	2023-09-19	2023-10-10	2023-12-11	2024-03-26	189	No	2023-11-03	2024-08-14	No	No	Yes	Yes
375	244	C230937188161	2023-09-19	2023-10-10	2023-10-11	2024-06-10	265	No	2023-11-03	2024-07-22	No	No	Yes	Yes
376	243	C230937190655	2023-09-19	2023-10-10	2023-10-18	2024-05-28	252	No	2023-11-03	2024-05-28	No	No	Yes	Yes
377	249	C230937208063	2023-09-20	2023-10-11	2023-10-19	2024-06-08	262	No	2023-11-04	2024-07-22	No	No	Yes	Yes
378	693	C230937211780	2023-09-20	2023-10-11		2024-03-19	181	No	2023-11-04		No	No	No	U
379	248	C230937214585	2023-09-20	2023-10-11	2023-10-19	2024-03-07	169	No	2023-11-04	2024-03-19	No	No	Yes	Yes
380	250	C230937219239	2023-09-21	2023-10-12	2023-10-18	2024-05-01	223	No	2023-11-05	2024-06-12	No	No	Yes	Yes
381	251	C230937219478	2023-09-21	2023-10-12	2023-10-17	2024-04-01	193	No	2023-11-05	2024-05-14	No	No	Yes	Yes
382	258	C230937219520	2023-09-21	2023-10-12	2023-10-18	2024-03-14	175	No	2023-11-05	2024-06-12	No	No	Yes	Yes
383	254	C230937221995	2023-09-21	2023-10-12	2023-10-19	2024-05-01	223	No	2023-11-05	2024-07-23	No	No	Yes	Yes
384	257	C230937222073	2023-09-21	2023-10-12	2023-10-18	2024-05-30	252	No	2023-11-05	2024-05-30	No	No	No	No
385	255	C230937222183	2023-09-21	2023-10-12	2023-10-16	2024-06-25	278	No	2023-11-05	2024-07-16	No	No	Yes	Yes
386	253	C230937222247	2023-09-21	2023-10-12	2023-10-18	2024-03-14	175	No	2023-11-05	2024-08-28	No	No	No	No
387	252	C230937222425	2023-09-21	2023-10-12	2023-10-18	2024-02-28	160	No	2023-11-05	2024-03-06	No	No	Yes	Yes
388	256	C230937222561	2023-09-21	2023-10-12	2023-10-18	2024-05-27	249	No	2023-11-05	2024-07-22	No	No	Yes	Yes
389	122	C230937222870	2023-09-21	2023-10-12	2023-10-19	2024-04-05	197	No	2023-11-05	2024-08-16	No	No	Yes	Yes
390		C230937224090	2023-09-22	2023-10-13	2023-10-18	2024-06-04	256	No	2023-11-06	2024-06-04	No	No	U	No
391	263	C230937225602	2023-09-22	2023-10-13	2023-10-18	2024-03-28	188	No	2023-11-06	2024-05-02	No	No	U	No
392	260	C230937226729	2023-09-22	2023-10-13	2023-10-19	2024-02-21	152	No	2023-11-06	2024-03-20	No	No	Yes	Yes
393	261	C230937226842	2023-09-22	2023-10-13	2023-10-19	2024-03-08	168	No	2023-11-06	2024-05-24	No	No	Yes	Yes
394	262	C230937227026	2023-09-22	2023-10-13	2023-10-20	2024-07-11	293	No	2023-11-06	2024-07-11	No	No	No	No
395	264	C230937227080	2023-09-22	2023-10-13	2023-10-18	2024-05-03	224	No	2023-11-06	2024-06-25	No	No	No	Yes
396	259	C230937227248	2023-09-22	2023-10-13	2023-10-24	2024-02-28	159	No	2023-11-06	2024-03-07	No	No	Yes	Yes
397	265	C231037543852	2023-09-22	2023-10-13	2023-11-17	2024-03-27	187	No	2023-11-06	2024-05-24	No	No	Yes	Yes
398	266	C230937236994	2023-09-23	2023-10-14	2023-10-24	2024-03-07	166	No	2023-11-07		No	No	Yes	U
399	270	C230937237064	2023-09-23	2023-10-14	2023-10-20	2024-02-27	157	No	2023-11-07	2024-03-05	No	No	Yes	Yes
400	269	C230937237074	2023-09-23	2023-10-14	2023-10-24	2024-06-13	264	No	2023-11-07	2024-07-05	No	No	Yes	Yes
401	267	C230937237080	2023-09-23	2023-10-14	2023-10-24	2024-05-03	223	No	2023-11-07	2024-07-15	No	No	Yes	Yes
402	268	C230937237238	2023-09-23	2023-10-14	2023-10-24	2024-05-02	222	No	2023-11-07	2024-07-22	No	No	No	Yes
403	271	C230937257483	2023-09-24	2023-10-15	2023-10-24	2024-06-19	269	No	2023-11-08	2024-07-30	No	No	Yes	Yes
404	272	C230937257961	2023-09-25	2023-10-16	2023-10-25	2024-04-23	211	No	2023-11-09	2024-07-26	No	No	Yes	Yes
405	273	C230937270033	2023-09-25	2023-10-16	2023-10-26	2024-06-26	275	No	2023-11-09	2024-07-19	No	No	Yes	Yes
406	163	C230937272335	2023-09-27	2023-10-18	2023-10-30	2024-04-12	198	No	2023-11-11	2024-04-12	No	No	U	No
407	279	C230937284098	2023-09-27	2023-10-18	2023-10-27	2024-05-14	230	No	2023-11-11	2024-05-14	No	No	U	No

New row #	Old row # in Schedule F of Statement of Claim filed on 13 December 2024	(a) UCM Reference	(b) Date HBAU received UAR	(c) Date HBAU required to either complete investigation or advise investigation Outcome (21 days)	(d) Date of Extra Time Request (where made)	(e) Date HBAU completed its investigation	(f) Number of days taken to complete investigation	(g) Did HBAU make Extra Time Request or complete investigation within 21 days (Yes/No)	(h) Date HBAU required to complete investigation (45 days) where applicable	(i) Date HBAU advised investigation Outcome	(j) Did HBAU complete investigation within 45 days (Yes/No)	(k) Did HBAU advise investigation Outcome within 45 days (Yes/No)	(l) Did HBAU refer to Liability Rules in completing its investigation (Yes/No)	(m) Did HBAU refer to Liability Rules in its investigation Outcome (Yes/No)
408	282	C230937285894	2023-09-27	2023-10-18	2023-10-27	2024-06-01	248	No	2023-11-11	2024-06-13	No	No	Yes	Yes
409	277	C230937287143	2023-09-27	2023-10-18	2023-10-27	2023-12-04	68	No	2023-11-11	2023-12-07	No	No	Yes	Yes
410	284	C230937287206	2023-09-27	2023-10-18	2023-10-30	2024-04-24	210	No	2023-11-11	2024-07-19	No	No	Yes	Yes
411	276	C230937288558	2023-09-27	2023-10-18	2023-10-30	2024-04-11	197	No	2023-11-11	2024-07-15	No	No	Yes	Yes
412	283	C230937288689	2023-09-27	2023-10-18	2023-10-30	2024-05-12	228	No	2023-11-11	2024-07-26	No	No	Yes	Yes
413	278	C230937288788	2023-09-27	2023-10-18	2023-10-30	2024-05-17	233	No	2023-11-11	2024-05-20	No	No	Yes	Yes
414	281	C230937289201	2023-09-27	2023-10-18	2023-10-31	2024-05-03	219	No	2023-11-11	2024-05-03	No	No	Yes	Yes
415	280	C230937295189	2023-09-28	2023-10-19	2023-10-30	2024-05-06	221	No	2023-11-12	2024-06-13	No	No	No	No
416	285	C230937298729	2023-09-28	2023-10-19	2023-10-31	2024-04-26	211	No	2023-11-12	2024-05-13	No	No	Yes	Yes
417	287	C230937303164	2023-09-29	2023-10-20	2023-10-31	2024-03-26	179	No	2023-11-13	2024-03-28	No	No	No	Yes
418	286	C230937303207	2023-09-29	2023-10-20	2023-11-01	2024-06-07	252	No	2023-11-13	2024-06-07	No	No	U	No
419	288	C230937303441	2023-09-29	2023-10-20	2023-11-20	2024-06-28	273	No	2023-11-13	2024-07-23	No	No	No	Yes
420	289	C230937310133	2023-09-30	2023-10-21	2023-11-01	2024-06-01	245	No	2023-11-14	2024-06-12	No	No	Yes	Yes
421	290	C230937310181	2023-09-30	2023-10-21	2023-11-01	2024-05-15	228	No	2023-11-14	2024-07-24	No	No	Yes	Yes
422	293	C231037336721	2023-10-01	2023-10-22	2023-11-01	2024-05-06	218	No	2023-11-15	2024-07-22	No	No	Yes	Yes
423	292	C231037336739	2023-10-01	2023-10-22	2023-11-01	2024-04-12	194	No	2023-11-15	2024-04-12	No	No	U	No
424	322	C231037336743	2023-10-01	2023-10-22	2023-11-01	2024-05-06	218	No	2023-11-15	2024-05-06	No	No	U	No
425	291	C231037336840	2023-10-01	2023-10-22	2023-11-01	2024-05-22	234	No	2023-11-15	2024-05-22	No	No	U	No
426	294	C231037337219	2023-10-02	2023-10-23	2023-11-06	2024-02-26	147	No	2023-11-16	2024-03-04	No	No	Yes	Yes
427	295	C231037338031	2023-10-02	2023-10-23	2023-11-06	2024-02-26	147	No	2023-11-16	2024-03-13	No	No	Yes	Yes
428	296	C240238803118	2023-10-02	2023-10-23		2024-02-26	147	No	2023-11-16	2024-03-13	No	No	Yes	Yes
429	299	C231037344585	2023-10-04	2023-10-25	2023-11-20	2024-04-01	180	No	2023-11-18	2024-07-17	No	No	Yes	Yes
430	297	C231037344666	2023-10-04	2023-10-25	2023-11-08	2024-02-22	141	No	2023-11-18	2023-11-03	No	Yes	Yes	Yes
431	298	C231037344822	2023-10-04	2023-10-25	2023-11-08	2024-04-11	190	No	2023-11-18	2024-05-03	No	No	Yes	Yes
432		C231037346824	2023-10-04	2023-10-25		2024-04-12	191	No	2023-11-18	2024-07-02	No	No	No	Yes
433	303	C231037347901	2023-10-05	2023-10-26		2024-06-21	260	No	2023-11-19	2024-07-24	No	No	Yes	Yes
434	301	C231037357124	2023-10-05	2023-10-26	2023-11-08	2024-03-15	162	No	2023-11-19	2024-07-16	No	No	Yes	Yes
435	300	C231037357165	2023-10-05	2023-10-26	2023-11-08	2024-06-02	241	No	2023-11-19	2024-06-12	No	No	Yes	Yes
436	302	C231037462379	2023-10-05	2023-10-26		2024-01-22	109	No	2023-11-19	2024-01-18	No	No	No	No
437	312	C231037364974	2023-10-06	2023-10-27	2023-11-13	2024-06-04	242	No	2023-11-20	2024-07-22	No	No	No	Yes
438	311	C231037365333	2023-10-06	2023-10-27	2023-11-13	2024-05-29	236	No	2023-11-20	2024-05-29	No	No	Yes	Yes
439	307	C231037365657	2023-10-06	2023-10-27	2023-11-10	2024-05-22	229	No	2023-11-20	2024-05-22	No	No	No	No
440	305	C231037366123	2023-10-06	2023-10-27	2023-11-13	2024-04-30	207	No	2023-11-20	2024-05-08	No	No	Yes	Yes
441	304	C231037366300	2023-10-06	2023-10-27	2023-11-13	2024-03-15	161	No	2023-11-20	2024-05-01	No	No	No	No
442	310	C231037366427	2023-10-06	2023-10-27	2023-11-13	2024-05-07	214	No	2023-11-20	2024-06-13	No	No	Yes	Yes
443	306	C231037366441	2023-10-06	2023-10-27	2023-11-13	2024-03-01	147	No	2023-11-20	2024-03-12	No	No	Yes	Yes
444	309	C231037366622	2023-10-06	2023-10-27	2023-11-10	2024-04-26	203	No	2023-11-20	2024-06-13	No	No	Yes	Yes
445	308	C231037374984	2023-10-06	2023-10-27	2023-11-15	2024-05-07	214	No	2023-11-20	2024-07-24	No	No	Yes	Yes
446	314	C231037366899	2023-10-07	2023-10-28	2023-11-13	2024-05-28	234	No	2023-11-21	2024-05-28	No	No	Yes	Yes
447	316	C231037367477	2023-10-07	2023-10-28	2023-11-13	2024-05-07	213	No	2023-11-21	2024-07-30	No	No	Yes	Yes
448	315	C231037375008	2023-10-07	2023-10-28	2023-11-13	2024-04-19	195	No	2023-11-21	2024-07-16	No	No	Yes	Yes
449	317	C231037375018	2023-10-07	2023-10-28		2024-03-12	157	No	2023-11-21	2024-07-23	No	No	Yes	Yes
450	313	C231037375180	2023-10-07	2023-10-28	2023-11-09	2024-02-26	142	No	2023-11-21	2024-03-13	No	No	Yes	Yes
451	672	C231037404888	2023-10-08	2023-10-29		2024-08-27	324	No	2023-11-22	2024-04-16	No	No	U	U
452	319	C231037405141	2023-10-08	2023-10-29	2023-11-08	2024-03-06	150	No	2023-11-22	2024-03-06	No	No	Yes	Yes
453	318	C231238145606	2023-10-08	2023-10-29		2024-04-16	191	No	2023-11-22	2024-05-09	No	No	No	No
454		C231037405493	2023-10-09	2023-10-30	2023-11-18	2024-06-27	262	No	2023-11-23	2024-07-24	No	No	Yes	Yes
455	321	C231037405625	2023-10-09	2023-10-30	2023-11-10	2024-05-07	211	No	2023-11-23	2024-08-29	No	No	Yes	Yes
456	320	C231037405851	2023-10-09	2023-10-30	2023-11-18	2024-04-03	177	No	2023-11-23	2024-04-11	No	No	Yes	Yes
457	323	C231037418877	2023-10-10	2023-10-31	2023-11-18	2024-04-30	203	No	2023-11-24	2024-07-30	No	No	Yes	Yes
458	324	C231037417709	2023-10-11	2023-11-01	2023-11-18	2024-05-07	209	No	2023-11-25	2024-07-22	No	No	Yes	Yes
459	343	C231037444046	2023-10-12	2023-11-02	2023-11-18	2024-06-14	246	No	2023-11-26		No	No	No	U
460	326	C231037465332	2023-10-13	2023-11-03	2023-11-13	2024-06-02	233	No	2023-11-27	2024-07-12	No	No	Yes	Yes
461	325	C231037472758	2023-10-13	2023-11-03	2023-11-13	2024-07-22	283	No	2023-11-27	2024-07-22	No	No	Yes	Yes
462	327	C231037503174	2023-10-14	2023-11-04	2023-11-14	2024-05-09	208	No	2023-11-28	2024-07-17	No	No	No	Yes
463	328	C231037554363	2023-10-14	2023-11-04	2023-11-21	2024-04-25	194	No	2023-11-28	2024-11-05	No	No	No	Yes
464	330	C231037541954	2023-10-15	2023-11-05	2023-11-15	2024-03-01	138	No	2023-11-29	2024-03-12	No	No	Yes	Yes
465	329	C231037541972	2023-10-15	2023-11-05	2023-11-15	2024-05-04	202	No	2023-11-29	2024-05-09	No	No	Yes	Yes
466	331	C231037543487	2023-10-16	2023-11-06	2023-11-13	2024-03-06	142	No	2023-11-30	2024-03-08	No	No	Yes	Yes
467	166	C231037543868	2023-10-16	2023-11-06	2023-11-17	2024-06-27	255	No	2023-11-30		No	No	No	U
468	332	C231037544137	2023-10-16	2023-11-06	2023-11-15	2024-04-11	178	No	2023-11-30	2024-05-09	No	No	No	Yes
469	333	C231037544255	2023-10-16	2023-11-06	2023-11-14	2024-04-04	171	No	2023-11-30	2024-05-17	No	No	Yes	Yes
470	334	C231037552564	2023-10-17	2023-11-07		2024-03-04	139	No	2023-12-01	2024-03-21	No	No	Yes	Yes
471		C231037552918	2023-10-17	2023-11-07	2023-11-17	2024-06-12	239	No	2023-12-01	2024-07-05	No	No	Yes	Yes
472	337	C231037589750	2023-10-18	2023-11-08	2023-11-17	2024-04-24	189	No	2023-12-02	2024-07-30	No	No	Yes	Yes
473	338	C231037589752	2023-10-18	2023-11-08	2023-11-17	2024-04-15	180	No	2023-12-02	2024-07-22	No	No	Yes	Yes
474	336	C231037590718	2023-10-18	2023-11-08	2023-11-17	2024-03-14	148	No	2023-12-02	2024-07-30	No	No	Yes	Yes
475	731	C231037590750	2023-10-18	2023-11-08		2023-12-06	49	No	2023-12-02	2023-11-17	No	Yes	Yes	Yes
476	335	C240138437919	2023-10-18	2023-11-08	2024-02-05	2024-07-12	268	No	2023-12-02	2024-02-15	No	No	No	No

New row #	Old row # in Schedule F of Statement of Claim filed on 13 December 2024	(a) UCM Reference	(b) Date HBAU received UAR	(c) Date HBAU required to either complete investigation or advise investigation Outcome (21 days)	(d) Date of Extra Time Request (where made)	(e) Date HBAU completed its investigation	(f) Number of days taken to complete investigation	(g) Did HBAU make Extra Time Request or complete investigation within 21 days (Yes/No)	(h) Date HBAU required to complete investigation (45 days) where applicable	(i) Date HBAU advised investigation Outcome	(j) Did HBAU complete investigation within 45 days (Yes/No)	(k) Did HBAU advise investigation Outcome within 45 days (Yes/No)	(l) Did HBAU refer to Liability Rules in completing its investigation (Yes/No)	(m) Did HBAU refer to Liability Rules in its investigation Outcome (Yes/No)
477	340	C231037598650	2023-10-19	2023-11-09	2023-11-27	2024-07-26	281	No	2023-12-03	2024-07-26	No	No	Yes	Yes
478	348	C231037613060	2023-10-20	2023-11-10		2024-04-11	174	No	2023-12-04	2024-05-21	No	No	Yes	Yes
479	342	C231037613256	2023-10-20	2023-11-10	2023-11-27	2024-04-16	179	No	2023-12-04	2024-04-16	No	No	No	No
480	349	C231037613270	2023-10-20	2023-11-10	2023-11-27	2024-04-29	192	No	2023-12-04	2024-04-29	No	No	No	Yes
481	341	C231037613291	2023-10-20	2023-11-10	2023-11-18	2024-03-08	140	No	2023-12-04	2024-03-08	No	No	No	Yes
482	350	C231037613294	2023-10-20	2023-11-10	2023-11-18	2024-04-30	193	No	2023-12-04	2024-07-22	No	No	Yes	Yes
483	344	C231037613401	2023-10-20	2023-11-10	2023-11-18	2024-04-12	175	No	2023-12-04	2024-04-12	No	No	Yes	Yes
484		C231037614797	2023-10-20	2023-11-10	2023-11-27	2024-06-14	238	No	2023-12-04		No	No	U	U
485	346	C231037615567	2023-10-20	2023-11-10	2023-11-18	2024-04-09	172	No	2023-12-04	2024-04-12	No	No	Yes	Yes
486	345	C231037618597	2023-10-20	2023-11-10	2023-11-27	2024-04-16	179	No	2023-12-04	2024-05-03	No	No	No	Yes
487	347	C231037655910	2023-10-20	2023-11-10	2023-12-04	2024-04-06	169	No	2023-12-04	2024-04-06	No	No	No	No
488	352	C231037619499	2023-10-21	2023-11-11	2023-11-18	2024-03-04	135	No	2023-12-05	2024-03-12	No	No	Yes	Yes
489	351	C231037619607	2023-10-21	2023-11-11	2023-11-27	2024-04-04	166	No	2023-12-05	2024-05-01	No	No	No	Yes
490	354	C231037619639	2023-10-21	2023-11-11	2023-11-27	2024-04-15	177	No	2023-12-05	2024-05-03	No	No	Yes	Yes
491	353	C231037619703	2023-10-21	2023-11-11	2023-11-18	2024-03-05	136	No	2023-12-05	2024-03-05	No	No	Yes	Yes
492	368	C231037651340	2023-10-22	2023-11-12	2023-11-18	2024-05-07	198	No	2023-12-06	2024-07-30	No	No	Yes	Yes
493	360	C231037651873	2023-10-22	2023-11-12	2023-11-18	2024-03-25	155	No	2023-12-06	2024-07-22	No	No	Yes	Yes
494	363	C231037651882	2023-10-22	2023-11-12	2023-11-18	2024-05-09	200	No	2023-12-06	2024-05-27	No	No	Yes	Yes
495	362	C231037651883	2023-10-22	2023-11-12	2023-11-27	2024-04-15	176	No	2023-12-06	2024-07-22	No	No	Yes	Yes
496	358	C231037652077	2023-10-22	2023-11-12	2023-11-18	2024-03-12	142	No	2023-12-06	2024-03-18	No	No	Yes	Yes
497	356	C231037652104	2023-10-22	2023-11-12	2023-11-27	2024-04-17	178	No	2023-12-06	2024-05-10	No	No	No	No
498	365	C231037652121	2023-10-22	2023-11-12	2023-11-29	2024-07-16	268	No	2023-12-06	2024-07-16	No	No	Yes	Yes
499	364	C231037652144	2023-10-22	2023-11-12	2023-12-07	2024-03-06	136	No	2023-12-06	2024-03-27	No	No	Yes	Yes
500	366	C231037652167	2023-10-22	2023-11-12	2023-11-27	2024-05-08	199	No	2023-12-06	2024-06-18	No	No	Yes	Yes
501	355	C231037652177	2023-10-22	2023-11-12	2023-11-18	2024-03-04	134	No	2023-12-06	2024-07-31	No	No	No	Yes
502	357	C231037652200	2023-10-22	2023-11-12	2023-11-27	2024-04-01	162	No	2023-12-06	2024-04-11	No	No	Yes	Yes
503	367	C231037652224	2023-10-22	2023-11-12	2023-11-18	2024-04-22	183	No	2023-12-06	2024-07-15	No	No	No	Yes
504	359	C231037652240	2023-10-22	2023-11-12	2023-11-27	2024-06-10	232	No	2023-12-06	2024-07-16	No	No	Yes	Yes
505	361	C231037652422	2023-10-22	2023-11-12	2023-11-18	2024-04-11	172	No	2023-12-06	2024-07-17	No	No	Yes	Yes
506	372	C231037652404	2023-10-23	2023-11-13	2023-11-18	2024-03-07	136	No	2023-12-07	2024-03-26	No	No	No	No
507	371	C231037652414	2023-10-23	2023-11-13	2023-11-18	2024-03-27	156	No	2023-12-07	2024-04-02	No	No	No	Yes
508	370	C231037652458	2023-10-23	2023-11-13	2023-11-18	2024-02-16	116	No	2023-12-07	2024-03-01	No	No	Yes	Yes
509	375	C231037652664	2023-10-23	2023-11-13		2024-06-26	247	No	2023-12-07	2024-08-21	No	No	Yes	Yes
510	374	C231037652989	2023-10-23	2023-11-13	2023-11-18	2024-05-28	218	No	2023-12-07	2024-07-08	No	No	Yes	Yes
511	373	C231037655330	2023-10-23	2023-11-13	2023-11-18	2024-03-18	147	No	2023-12-07	2024-07-18	No	No	Yes	Yes
512	369	C231037656189	2023-10-23	2023-11-13	2023-12-04	2024-04-15	175	No	2023-12-07	2024-05-21	No	No	No	Yes
513	377	C231037656486	2023-10-23	2023-11-13	2023-11-18	2024-04-24	184	No	2023-12-07	2024-05-11	No	No	U	No
514	378	C231037655883	2023-10-24	2023-11-14	2023-11-18	2024-02-29	128	No	2023-12-08	2024-07-11	No	No	Yes	Yes
515	376	C231037660893	2023-10-25	2023-11-15	2023-12-04	2024-04-16	174	No	2023-12-09	2024-04-16	No	No	U	Yes
516	381	C231037661570	2023-10-25	2023-11-15		2024-04-23	181	No	2023-12-09	2024-06-14	No	No	No	Yes
517	379	C231037662476	2023-10-25	2023-11-15	2023-12-07	2024-03-22	149	No	2023-12-09	2024-03-22	No	No	Yes	Yes
518		C231037663337	2023-10-25	2023-11-15	2023-12-07	2024-06-13	232	No	2023-12-09	2024-07-05	No	No	Yes	Yes
519	380	C231037663797	2023-10-25	2023-11-15	2023-12-08	2024-05-17	205	No	2023-12-09		No	No	U	U
520	382	C231037674060	2023-10-27	2023-11-17	2023-12-04	2024-05-08	194	No	2023-12-11	2024-07-22	No	No	Yes	Yes
521	384	C231037674419	2023-10-27	2023-11-17	2023-12-04	2024-05-28	214	No	2023-12-11	2024-07-22	No	No	Yes	Yes
522	383	C231037674496	2023-10-27	2023-11-17	2023-12-04	2024-05-08	194	No	2023-12-11	2024-08-30	No	No	Yes	Yes
523	385	C231037676743	2023-10-28	2023-11-18	2023-12-04	2024-04-10	165	No	2023-12-12	2024-05-10	No	No	Yes	Yes
524	387	C231037676759	2023-10-28	2023-11-18	2023-12-04	2024-03-19	143	No	2023-12-12	2024-07-22	No	No	No	Yes
525	386	C231037705560	2023-10-28	2023-11-18	2023-12-04	2024-05-23	208	No	2023-12-12	2024-07-18	No	No	Yes	Yes
526	396	C231137711089	2023-10-28	2023-11-18	2023-12-04	2024-07-15	261	No	2023-12-12	2024-07-15	No	No	U	No
527	389	C231037703693	2023-10-30	2023-11-20	2023-12-04	2024-02-12	105	No	2023-12-14	2024-03-04	No	No	Yes	Yes
528	394	C231037704006	2023-10-30	2023-11-20		2024-05-14	197	No	2023-12-14	2024-05-14	No	No	U	No
529	388	C231037704082	2023-10-30	2023-11-20	2023-12-04	2024-03-21	143	No	2023-12-14	2024-05-03	No	No	Yes	Yes
530	393	C231037704383	2023-10-30	2023-11-20	2023-12-04	2024-04-10	163	No	2023-12-14	2024-07-19	No	No	Yes	Yes
531	390	C231037704458	2023-10-30	2023-11-20	2023-12-04	2024-05-08	191	No	2023-12-14	2024-07-22	No	No	No	Yes
532	392	C231037704466	2023-10-30	2023-11-20		2024-05-08	191	No	2023-12-14	2024-07-16	No	No	Yes	Yes
533	391	C231037708964	2023-10-30	2023-11-20	2023-12-05	2024-05-28	211	No	2023-12-14	2024-07-22	No	No	Yes	Yes
534	395	C231037707887	2023-10-31	2023-11-21		2024-03-07	128	No	2023-12-15	2024-03-13	No	No	Yes	Yes
535	397	C231137710974	2023-11-01	2023-11-22	2023-12-04	2024-05-07	188	No	2023-12-16	2024-05-28	No	No	No	Yes
536	399	C231137711149	2023-11-01	2023-11-22	2023-12-05	2024-05-13	194	No	2023-12-16	2024-07-23	No	No	No	Yes
537	398	C231137711171	2023-11-01	2023-11-22	2023-12-01	2024-03-25	145	No	2023-12-16	2024-05-18	No	No	Yes	Yes
538	404	C231137711247	2023-11-01	2023-11-22	2023-12-04	2024-05-09	190	No	2023-12-16	2024-07-25	No	No	Yes	Yes
539	400	C231137711620	2023-11-01	2023-11-22	2023-12-04	2024-04-12	163	No	2023-12-16	2024-07-29	No	No	Yes	Yes
540	401	C231137712055	2023-11-01	2023-11-22	2023-11-30	2024-05-22	203	No	2023-12-16	2024-05-22	No	No	U	No
541	402	C231137712356	2023-11-01	2023-11-22	2023-12-04	2024-06-11	223	No	2023-12-16	2024-07-24	No	No	No	Yes
542	403	C231137713047	2023-11-01	2023-11-22	2023-11-23	2024-05-28	209	No	2023-12-16	2024-07-22	No	No	Yes	Yes
543	406	C231137713634	2023-11-02	2023-11-23	2023-11-24	2024-02-16	106	No	2023-12-17		No	No	No	U
544	407	C231137713648	2023-11-02	2023-11-23		2024-06-25	236	No	2023-12-17	2024-06-25	No	No	Yes	Yes
545	405	C231137713986	2023-11-02	2023-11-23	2023-12-05	2024-03-26	145	No	2023-12-17	2024-05-13	No	No	Yes	Yes

New row #	Old row # in Schedule F of Statement of Claim filed on 13 December 2024	(a) UCM Reference	(b) Date HBAU received UAR	(c) Date HBAU required to either complete investigation or advise investigation Outcome (21 days)	(d) Date of Extra Time Request (where made)	(e) Date HBAU completed its investigation	(f) Number of days taken to complete investigation	(g) Did HBAU make Extra Time Request or complete investigation within 21 days (Yes/No)	(h) Date HBAU required to complete investigation (45 days) where applicable	(i) Date HBAU advised investigation Outcome	(j) Did HBAU complete investigation within 45 days (Yes/No)	(k) Did HBAU advise investigation Outcome within 45 days (Yes/No)	(l) Did HBAU refer to Liability Rules in completing its investigation (Yes/No)	(m) Did HBAU refer to Liability Rules in its investigation Outcome (Yes/No)
546	408	C231137733969	2023-11-04	2023-11-25		2024-04-10	158	No	2023-12-19	2024-07-18	No	No	Yes	Yes
547	409	C231137757640	2023-11-05	2023-11-26	2023-12-11	2024-04-06	153	No	2023-12-20		No	No	U	U
548	411	C231137758704	2023-11-06	2023-11-27		2024-03-25	140	No	2023-12-21	2024-04-02	No	No	Yes	Yes
549	412	C231137758980	2023-11-06	2023-11-27	2023-12-11	2024-05-10	186	No	2023-12-21	2024-05-10	No	No	No	No
550	410	C231137771114	2023-11-06	2023-11-27	2023-11-28	2024-03-08	123	No	2023-12-21	2024-05-06	No	No	Yes	Yes
551	413	C231137770952	2023-11-07	2023-11-28	2023-12-27	2024-03-19	133	No	2023-12-22	2024-05-08	No	No	Yes	Yes
552	414	C231137773650	2023-11-07	2023-11-28		2024-05-09	184	No	2023-12-22	2024-07-30	No	No	Yes	Yes
553	415	C231137773843	2023-11-08	2023-11-29	2023-12-11	2024-02-28	112	No	2023-12-23	2024-03-06	No	No	Yes	Yes
554	416	C231137773997	2023-11-08	2023-11-29	2023-12-27	2024-05-28	202	No	2023-12-23	2024-07-22	No	No	Yes	Yes
555	418	C231137789406	2023-11-09	2023-11-30	2023-12-27	2024-05-10	183	No	2023-12-24	2024-06-26	No	No	Yes	Yes
556	417	C231137789410	2023-11-09	2023-11-30		2024-05-16	189	No	2023-12-24	2024-05-16	No	No	Yes	Yes
557	421	C231137796627	2023-11-10	2023-12-01	2023-12-04	2024-05-10	182	No	2023-12-25	2024-07-26	No	No	Yes	Yes
558	420	C231137796998	2023-11-10	2023-12-01	2023-12-27	2024-05-10	182	No	2023-12-25	2024-08-07	No	No	Yes	Yes
559	419	C231137797059	2023-11-10	2023-12-01	2023-12-04	2024-05-30	202	No	2023-12-25	2024-05-30	No	No	U	No
560	422	C231137807768	2023-11-11	2023-12-02		2024-03-26	136	No	2023-12-26	2024-08-08	No	No	No	No
561	423	C231137827145	2023-11-12	2023-12-03	2023-12-11	2024-05-14	184	No	2023-12-27	2024-07-19	No	No	No	Yes
562	424	C231137828263	2023-11-13	2023-12-04	2023-12-04	2024-04-08	147	Yes	2023-12-28	2024-07-22	No	No	Yes	Yes
563	428	C231137855347	2023-11-14	2023-12-05	2023-12-05	2024-05-09	177	Yes	2023-12-29	2024-06-14	No	No	Yes	Yes
564	427	C231137855364	2023-11-14	2023-12-05	2023-12-05	2024-06-25	224	Yes	2023-12-29	2024-07-11	No	No	Yes	Yes
565	429	C231137855522	2023-11-14	2023-12-05	2023-12-13	2024-05-09	177	No	2023-12-29	2024-07-26	No	No	No	Yes
566	425	C231137861659	2023-11-14	2023-12-05		2024-03-07	114	No	2023-12-29	2024-03-07	No	No	Yes	Yes
567	426	C240238808411	2023-11-14	2023-12-05	2024-03-21	2024-06-13	212	No	2023-12-29	2024-07-26	No	No	No	No
568	434	C231137881919	2023-11-15	2023-12-06	2023-12-07	2024-06-27	225	No	2023-12-30	2024-07-26	No	No	Yes	Yes
569	431	C231137882684	2023-11-15	2023-12-06		2024-04-08	145	No	2023-12-30	2024-05-17	No	No	Yes	Yes
570	435	C231137882859	2023-11-15	2023-12-06	2023-12-07	2024-06-08	206	No	2023-12-30	2024-07-12	No	No	Yes	Yes
571	433	C231137882899	2023-11-15	2023-12-06	2023-12-07	2024-04-04	141	No	2023-12-30	2024-07-26	No	No	Yes	Yes
572	432	C231137883128	2023-11-15	2023-12-06	2023-12-11	2024-03-10	116	No	2023-12-30	2024-03-21	No	No	Yes	Yes
573	430	C231137883323	2023-11-15	2023-12-06	2023-12-07	2024-04-12	149	No	2023-12-30	2024-05-13	No	No	No	Yes
574	441	C231137888595	2023-11-16	2023-12-07	2023-12-07	2024-05-13	179	Yes	2023-12-31	2024-05-31	No	No	No	Yes
575	442	C231137888902	2023-11-16	2023-12-07	2023-12-07	2024-05-10	176	Yes	2023-12-31	2024-06-28	No	No	No	Yes
576	437	C231137889234	2023-11-16	2023-12-07	2023-12-07	2024-03-22	127	Yes	2023-12-31	2024-05-03	No	No	No	Yes
577	449	C231137889268	2023-11-16	2023-12-07	2023-12-07	2024-05-10	176	Yes	2023-12-31	2024-07-16	No	No	Yes	Yes
578	438	C231137889302	2023-11-16	2023-12-07	2023-12-07	2024-05-10	176	Yes	2023-12-31	2024-07-24	No	No	Yes	Yes
579	439	C231137889334	2023-11-16	2023-12-07	2023-12-07	2024-05-14	180	Yes	2023-12-31	2024-07-24	No	No	Yes	No
580	436	C231137889412	2023-11-16	2023-12-07	2023-12-07	2024-03-08	113	Yes	2023-12-31	2024-05-08	No	No	Yes	Yes
581	440	C231137890830	2023-11-16	2023-12-07	2023-12-07	2024-05-13	179	Yes	2023-12-31	2024-06-13	No	No	Yes	Yes
582	443	C231137892973	2023-11-16	2023-12-07	2023-12-07	2024-04-30	166	Yes	2023-12-31	2024-07-22	No	No	No	Yes
583	444	C231137895584	2023-11-17	2023-12-08	2023-12-08	2024-02-08	83	Yes	2024-01-01	2024-03-04	No	No	Yes	Yes
584	445	C231137970117	2023-11-17	2023-12-08		2024-05-14	179	No	2024-01-01	2024-07-12	No	No	Yes	Yes
585	447	C231137899531	2023-11-18	2023-12-09	2023-12-27	2024-05-13	177	No	2024-01-02	2024-07-15	No	No	Yes	Yes
586	448	C231137899573	2023-11-18	2023-12-09	2023-12-11	2024-05-13	177	No	2024-01-02	2024-07-16	No	No	Yes	Yes
587	451	C231137899576	2023-11-18	2023-12-09		2024-03-21	124	No	2024-01-02	2024-07-23	No	No	No	Yes
588	450	C231137899589	2023-11-18	2023-12-09	2023-12-27	2024-05-03	167	No	2024-01-02	2024-07-15	No	No	Yes	Yes
589	446	C231137899602	2023-11-18	2023-12-09		2024-05-20	184	No	2024-01-02		No	No	U	U
590	455	C231137938831	2023-11-19	2023-12-10		2024-06-03	197	No	2024-01-03	2024-07-22	No	No	Yes	Yes
591	453	C231137938840	2023-11-19	2023-12-10	2023-12-27	2024-04-30	163	No	2024-01-03	2024-04-06	No	No	U	No
592	452	C231137938844	2023-11-19	2023-12-10	2023-12-27	2024-04-16	149	No	2024-01-03	2024-07-15	No	No	Yes	Yes
593	454	C231137938870	2023-11-19	2023-12-10	2023-12-27	2024-06-01	195	No	2024-01-03	2024-07-22	No	No	Yes	No
594	456	C231137941174	2023-11-20	2023-12-11		2024-04-12	144	No	2024-01-04	2024-04-12	No	No	No	No
595	459	C231137941493	2023-11-20	2023-12-11	2023-12-11	2024-05-14	176	Yes	2024-01-04	2024-06-26	No	No	No	Yes
596	461	C231137941739	2023-11-20	2023-12-11	2023-12-11	2024-06-24	217	Yes	2024-01-04	2024-07-22	No	No	Yes	Yes
597	458	C231137941860	2023-11-20	2023-12-11	2023-12-27	2024-03-22	123	No	2024-01-04	2024-05-10	No	No	Yes	Yes
598	457	C231137944806	2023-11-20	2023-12-11	2023-12-27	2024-04-08	140	No	2024-01-04	2024-05-14	No	No	No	Yes
599	460	C231137945343	2023-11-20	2023-12-11		2024-05-30	192	No	2024-01-04	2024-07-15	No	No	Yes	Yes
600	462	C231137947785	2023-11-20	2023-12-11	2023-12-27	2024-03-11	112	No	2024-01-04	2024-03-11	No	No	Yes	Yes
601	463	C231137963075	2023-11-20	2023-12-11	2023-12-29	2024-05-16	178	No	2024-01-04	2024-07-12	No	No	Yes	Yes
602	464	C231137963063	2023-11-21	2023-12-12		2024-04-15	146	No	2024-01-05	2024-05-10	No	No	Yes	Yes
603	465	C231137964048	2023-11-21	2023-12-12	2024-01-05	2024-07-26	248	No	2024-01-05	2024-07-26	No	No	U	No
604	469	C231137970063	2023-11-22	2023-12-13		2024-05-30	190	No	2024-01-06	2024-07-23	No	No	No	Yes
605	471	C231137971821	2023-11-22	2023-12-13	2023-12-13	2024-05-14	174	Yes	2024-01-06	2024-07-22	No	No	Yes	Yes
606	470	C231137972021	2023-11-22	2023-12-13		2024-05-14	174	No	2024-01-06	2024-06-28	No	No	No	Yes
607	466	C231137975065	2023-11-22	2023-12-13	2023-12-14	2024-05-09	169	No	2024-01-06	2024-05-09	No	No	No	No
608	468	C231137975840	2023-11-22	2023-12-13		2024-06-05	196	No	2024-01-06	2024-07-22	No	No	Yes	Yes
609	467	C231137977543	2023-11-22	2023-12-13	2023-12-20	2024-04-08	138	No	2024-01-06	2024-07-03	No	No	Yes	Yes
610	473	C231137975182	2023-11-23	2023-12-14	2023-12-12	2024-06-25	215	Yes	2024-01-07		No	No	No	U
611	472	C231137976195	2023-11-23	2023-12-14	2023-12-27	2024-04-29	158	No	2024-01-07	2024-04-29	No	No	U	No
612	739	C231137976319	2023-11-23	2023-12-14	2023-12-27	2024-05-22	181	No	2024-01-07	2024-06-28	No	No	No	No
613	475	C231137976554	2023-11-23	2023-12-14		2024-05-22	181	Yes	2024-01-07	2023-12-08	No	Yes	Yes	Yes
614	476	C231137976692	2023-11-23	2023-12-14	2023-12-27	2024-05-14	173	No	2024-01-07	2024-07-22	No	No	Yes	No

New row #	Old row # in Schedule F of Statement of Claim filed on 13 December 2024	(a) UCM Reference	(b) Date HBAU received UAR	(c) Date HBAU required to either complete investigation or advise investigation Outcome (21 days)	(d) Date of Extra Time Request (where made)	(e) Date HBAU completed its investigation	(f) Number of days taken to complete investigation	(g) Did HBAU make Extra Time Request or complete investigation within 21 days (Yes/No)	(h) Date HBAU required to complete investigation (45 days) where applicable	(i) Date HBAU advised investigation Outcome	(j) Did HBAU complete investigation within 45 days (Yes/No)	(k) Did HBAU advise investigation Outcome within 45 days (Yes/No)	(l) Did HBAU refer to Liability Rules in completing its investigation (Yes/No)	(m) Did HBAU refer to Liability Rules in its investigation Outcome (Yes/No)
615	474	C231137977082	2023-11-23	2023-12-14		2024-05-27	186	No	2024-01-07	2024-07-19	No	No	Yes	Yes
616	478	C231137979027	2023-11-24	2023-12-15	2023-12-27	2024-03-11	108	No	2024-01-08	2024-07-29	No	No	No	Yes
617	477	C231137979088	2023-11-24	2023-12-15	2023-12-15	2024-02-26	94	Yes	2024-01-08	2024-03-07	No	No	Yes	Yes
618	479	C231137979136	2023-11-24	2023-12-15	2023-12-15	2024-05-14	172	Yes	2024-01-08	2024-07-22	No	No	Yes	Yes
619	480	C231137979423	2023-11-24	2023-12-15	2024-01-02	2024-02-13	81	No	2024-01-08		No	No	Yes	U
620	481	C231137981656	2023-11-25	2023-12-16	2024-01-11	2024-05-28	185	No	2024-01-09	2024-07-29	No	No	Yes	Yes
621	502	C231137981665	2023-11-25	2023-12-16	2024-01-08	2024-05-31	188	No	2024-01-09	2024-05-31	No	No	U	No
622	482	C231137981812	2023-11-25	2023-12-16	2023-12-27	2024-04-23	150	No	2024-01-09	2024-07-25	No	No	No	Yes
623	483	C231138004022	2023-11-26	2023-12-17	2024-01-11	2024-03-15	110	No	2024-01-10	2024-07-31	No	No	Yes	Yes
624	484	C231138004177	2023-11-26	2023-12-17	2024-01-11	2024-06-04	191	No	2024-01-10	2024-07-17	No	No	Yes	Yes
625		C231138004602	2023-11-27	2023-12-18		2024-02-07	72	No	2024-01-11		No	No	No	U
626	487	C231138004813	2023-11-27	2023-12-18	2023-12-20	2024-05-23	178	No	2024-01-11	2024-07-15	No	No	Yes	Yes
627	486	C231138004928	2023-11-27	2023-12-18	2023-12-20	2024-04-06	131	No	2024-01-11	2024-04-06	No	No	No	No
628	485	C231138015200	2023-11-27	2023-12-18		2024-07-18	234	No	2024-01-11	2024-07-25	No	No	No	Yes
629	489	C231138012918	2023-11-28	2023-12-19	2023-12-20	2024-04-18	142	No	2024-01-12	2024-07-22	No	No	No	Yes
630	488	C231138013889	2023-11-28	2023-12-19	2023-12-20	2024-05-15	169	No	2024-01-12	2024-05-17	No	No	Yes	Yes
631	491	C231138015389	2023-11-29	2023-12-20	2024-01-12	2024-05-20	173	No	2024-01-13		No	No	U	U
632	490	C231138015475	2023-11-29	2023-12-20	2024-01-12	2024-05-15	168	No	2024-01-13	2024-05-21	No	No	No	Yes
633	492	C231138015774	2023-11-29	2023-12-20	2023-12-20	2024-05-21	174	Yes	2024-01-13	2024-07-24	No	No	Yes	Yes
634	493	C231138016789	2023-11-29	2023-12-20	2024-01-12	2024-05-15	168	No	2024-01-13	2024-07-24	No	No	Yes	Yes
635	494	C231138017473	2023-11-29	2023-12-20	2023-12-22	2024-06-21	205	No	2024-01-13	2024-07-19	No	No	No	Yes
636		C240739858808	2023-11-29	2023-12-20	2023-12-20	2025-01-28	426	Yes	2024-01-13	2025-01-30	No	No	Yes	Yes
637	496	C231138018799	2023-11-30	2023-12-21	2023-12-20	2024-06-20	203	Yes	2024-01-14	2024-07-22	No	No	Yes	Yes
638	495	C231138018813	2023-11-30	2023-12-21	2023-12-20	2024-02-12	74	Yes	2024-01-14	2024-02-08	No	No	Yes	Yes
639	497	C231138019379	2023-11-30	2023-12-21	2023-12-20	2024-04-04	126	Yes	2024-01-14	2024-04-12	No	No	No	No
640	499	C231138019468	2023-11-30	2023-12-21	2024-01-12	2024-04-10	132	No	2024-01-14	2024-07-23	No	No	Yes	Yes
641	498	C231138019699	2023-11-30	2023-12-21		2024-04-18	140	No	2024-01-14	2024-06-28	No	No	No	Yes
642	501	C231238025936	2023-12-01	2023-12-22		2024-05-09	160	No	2024-01-15	2024-05-09	No	No	Yes	Yes
643	500	C231238025980	2023-12-01	2023-12-22	2023-12-13	2024-02-19	80	Yes	2024-01-15	2023-12-20	No	Yes	Yes	Yes
644	503	C231238026718	2023-12-02	2023-12-23	2023-12-23	2024-04-08	128	Yes	2024-01-16	2024-04-19	No	No	Yes	Yes
645	505	C231238026986	2023-12-02	2023-12-23	2023-12-22	2024-03-28	117	Yes	2024-01-16	2024-07-19	No	No	Yes	Yes
646	506	C231238031419	2023-12-03	2023-12-24		2024-05-15	164	No	2024-01-17	2024-05-15	No	No	Yes	Yes
647	507	C231238045428	2023-12-03	2023-12-24		2024-04-18	137	No	2024-01-17	2024-04-18	No	No	No	Yes
648	508	C231238045853	2023-12-04	2023-12-25	2024-01-18	2024-05-15	163	No	2024-01-18	2024-07-25	No	No	Yes	Yes
649	509	C231238046525	2023-12-04	2023-12-25	2023-12-20	2024-05-16	164	Yes	2024-01-18	2024-07-09	No	No	Yes	Yes
650	510	C231238047679	2023-12-05	2023-12-26	2023-12-20	2024-03-26	112	Yes	2024-01-19	2024-03-27	No	No	Yes	Yes
651	513	C231238048868	2023-12-05	2023-12-26	2024-01-19	2024-04-17	134	No	2024-01-19	2024-07-17	No	No	Yes	Yes
652	512	C231238049128	2023-12-05	2023-12-26	2024-01-19	2024-06-06	184	No	2024-01-19	2024-07-26	No	No	Yes	Yes
653	515	C231238049256	2023-12-05	2023-12-26	2023-12-20	2024-04-17	134	Yes	2024-01-19	2024-07-22	No	No	Yes	Yes
654	514	C231238050050	2023-12-05	2023-12-26	2024-01-19	2024-05-29	176	No	2024-01-19	2024-07-22	No	No	No	Yes
655	511	C231238050591	2023-12-05	2023-12-26		2024-05-31	178	No	2024-01-19	2024-05-31	No	No	No	No
656	519	C231238052049	2023-12-06	2023-12-27	2023-12-20	2024-04-22	138	Yes	2024-01-20	2024-07-23	No	No	No	Yes
657	517	C231238052159	2023-12-06	2023-12-27		2024-05-07	153	No	2024-01-20	2024-07-02	No	No	Yes	Yes
658	516	C231238052241	2023-12-06	2023-12-27	2024-01-19	2024-05-16	162	No	2024-01-20	2024-06-12	No	No	No	Yes
659	518	C231238052244	2023-12-06	2023-12-27	2023-12-20	2024-04-06	122	Yes	2024-01-20	2024-04-06	No	No	No	No
660	520	C231238068695	2023-12-07	2023-12-28	2024-01-04	2024-02-08	63	No	2024-01-21	2024-03-05	No	No	Yes	Yes
661	525	C231238070286	2023-12-08	2023-12-29	2023-12-20	2024-05-21	165	Yes	2024-01-22		No	No	U	U
662	522	C231238070364	2023-12-08	2023-12-29	2023-12-29	2024-04-17	131	Yes	2024-01-22	2024-05-21	No	No	No	Yes
663	521	C231238070541	2023-12-08	2023-12-29	2023-12-20	2024-04-30	144	Yes	2024-01-22	2024-04-06	No	No	U	No
664	524	C231238070636	2023-12-08	2023-12-29		2024-05-21	165	No	2024-01-22	2024-07-11	No	No	Yes	Yes
665	528	C231238070768	2023-12-08	2023-12-29	2024-01-22	2024-06-07	182	No	2024-01-22	2024-07-22	No	No	No	Yes
666	526	C231238071074	2023-12-08	2023-12-29	2023-12-20	2024-05-17	161	Yes	2024-01-22	2024-06-14	No	No	No	Yes
667	527	C231238072519	2023-12-08	2023-12-29	2024-01-12	2024-04-08	122	No	2024-01-22	2024-07-26	No	No	Yes	Yes
668	531	C231238085416	2023-12-09	2023-12-30	2023-12-18	2024-04-25	138	Yes	2024-01-23	2024-07-26	No	No	Yes	Yes
669	529	C231238085468	2023-12-09	2023-12-30	2024-01-23	2024-05-07	150	No	2024-01-23	2024-07-03	No	No	Yes	Yes
670	530	C231238085810	2023-12-09	2023-12-30		2024-06-07	181	No	2024-01-23	2024-07-18	No	No	No	Yes
671	539	C231238086470	2023-12-11	2024-01-01		2024-06-17	189	No	2024-01-25		No	No	U	U
672	532	C231238086508	2023-12-11	2024-01-01	2023-12-20	2024-04-25	136	Yes	2024-01-25	2024-05-20	No	No	Yes	Yes
673	540	C231238086619	2023-12-11	2024-01-01		2024-03-14	94	No	2024-01-25	2024-03-15	No	No	Yes	Yes
674	537	C231238086627	2023-12-11	2024-01-01	2024-01-25	2024-04-08	119	No	2024-01-25	2024-07-08	No	No	Yes	Yes
675	535	C231238086638	2023-12-11	2024-01-01		2024-04-19	130	No	2024-01-25	2024-05-14	No	No	Yes	Yes
676	533	C231238087164	2023-12-11	2024-01-01	2024-01-25	2024-03-27	107	No	2024-01-25	2024-05-14	No	No	Yes	Yes
677	536	C231238087652	2023-12-11	2024-01-01	2024-01-25	2024-05-17	158	No	2024-01-25	2024-07-22	No	No	Yes	Yes
678	538	C231238087689	2023-12-11	2024-01-01	2024-01-25	2024-04-08	119	No	2024-01-25	2024-07-23	No	No	Yes	Yes
679	534	C231238087876	2023-12-11	2024-01-01	2023-12-20	2024-04-26	137	Yes	2024-01-25	2024-04-26	No	No	No	No
680	541	C231238096058	2023-12-12	2024-01-02	2024-01-25	2024-03-18	97	No	2024-01-26	2024-03-18	No	No	Yes	Yes
681	542	C231238103041	2023-12-12	2024-01-02	2023-12-20	2024-04-03	113	Yes	2024-01-26	2024-05-08	No	No	No	Yes
682	543	C231238104503	2023-12-12	2024-01-02	2024-01-25	2024-06-20	191	No	2024-01-26	2024-07-23	No	No	Yes	Yes
683	545	C231238128226	2023-12-13	2024-01-03	2024-01-25	2024-07-17	217	No	2024-01-27	2024-07-17	No	No	Yes	Yes

New row #	Old row # in Schedule F of Statement of Claim filed on 13 December 2024	(a) UCM Reference	(b) Date HBAU received UAR	(c) Date HBAU required to either complete investigation or advise investigation Outcome (21 days)	(d) Date of Extra Time Request (where made)	(e) Date HBAU completed its investigation	(f) Number of days taken to complete investigation	(g) Did HBAU make Extra Time Request or complete investigation within 21 days (Yes/No)	(h) Date HBAU required to complete investigation (45 days) where applicable	(i) Date HBAU advised investigation Outcome	(j) Did HBAU complete investigation within 45 days (Yes/No)	(k) Did HBAU advise investigation Outcome within 45 days (Yes/No)	(l) Did HBAU refer to Liability Rules in completing its investigation (Yes/No)	(m) Did HBAU refer to Liability Rules in its investigation Outcome (Yes/No)
684	544	C231238128282	2023-12-13	2024-01-03	2024-01-25	2024-04-01	110	No	2024-01-27	2024-04-26	No	No	Yes	Yes
685	549	C231238128382	2023-12-13	2024-01-03	2023-12-20	2024-06-07	177	Yes	2024-01-27	2024-07-16	No	No	No	Yes
686	548	C231238129343	2023-12-13	2024-01-03	2024-01-25	2024-05-17	156	No	2024-01-27	2024-07-22	No	No	Yes	Yes
687	547	C231238129910	2023-12-13	2024-01-03	2024-01-25	2024-05-30	169	No	2024-01-27	2024-07-22	No	No	Yes	Yes
688	551	C231238132710	2023-12-14	2024-01-04	2024-01-12	2024-04-19	127	No	2024-01-28	2024-05-10	No	No	Yes	Yes
689	552	C231238132884	2023-12-14	2024-01-04	2023-12-20	2024-04-01	109	Yes	2024-01-28	2025-05-24	No	No	Yes	Yes
690	550	C240539424223	2023-12-14	2024-01-04	2024-05-30	2024-06-03	172	No	2024-01-28	2024-07-22	No	No	No	No
691	554	C231238145556	2023-12-15	2024-01-05	2024-01-25	2024-06-28	196	No	2024-01-29		No	No	No	U
692	553	C231238146016	2023-12-15	2024-01-05	2024-01-29	2024-06-05	173	No	2024-01-29	2024-06-05	No	No	No	No
693	555	C231238202569	2023-12-15	2024-01-05	2024-01-12	2024-03-19	95	No	2024-01-29	2024-03-22	No	No	Yes	Yes
694	558	C231238176668	2023-12-18	2024-01-08	2024-01-11	2024-04-29	133	No	2024-02-01	2024-07-22	No	No	Yes	Yes
695	556	C231238177985	2023-12-18	2024-01-08	2024-01-11	2024-04-17	121	No	2024-02-01	2024-05-15	No	No	Yes	Yes
696	557	C231238178032	2023-12-18	2024-01-08	2023-12-27	2024-02-08	52	Yes	2024-02-01	2024-02-08	No	No	Yes	Yes
697	559	C231238178054	2023-12-18	2024-01-08	2024-01-05	2024-02-08	52	Yes	2024-02-01	2024-02-08	No	No	Yes	Yes
698	562	C231238203258	2023-12-19	2024-01-09	2024-01-11	2024-04-18	121	No	2024-02-02	2024-07-17	No	No	No	Yes
699	560	C231238212415	2023-12-19	2024-01-09	2024-01-11	2024-05-17	150	No	2024-02-02	2024-05-29	No	No	No	Yes
700	561	C231238212762	2023-12-19	2024-01-09	2024-01-11	2024-03-19	91	No	2024-02-02		No	No	No	U
701	563	C231238213161	2023-12-19	2024-01-09	2024-01-11	2024-04-18	121	No	2024-02-02	2024-07-22	No	No	Yes	Yes
702	564	C231238222228	2023-12-19	2024-01-09	2024-01-11	2024-03-29	101	No	2024-02-02	2024-04-16	No	No	No	Yes
703	566	C231238214780	2023-12-20	2024-01-10	2024-01-11	2024-05-17	149	No	2024-02-03	2024-07-22	No	No	Yes	Yes
704	565	C231238215608	2023-12-20	2024-01-10	2024-01-10	2024-05-07	139	Yes	2024-02-03	2024-05-09	No	No	Yes	Yes
705	567	C231238218215	2023-12-20	2024-01-10	2024-01-11	2024-05-15	147	No	2024-02-03	2024-07-18	No	No	Yes	Yes
706	568	C231238223854	2023-12-21	2024-01-11	2024-02-02	2024-06-03	165	No	2024-02-04	2024-07-22	No	No	Yes	Yes
707	569	C231238231023	2023-12-22	2024-01-12	2024-01-12	2024-06-19	180	Yes	2024-02-05	2024-07-22	No	No	Yes	Yes
708	570	C231238236766	2023-12-23	2024-01-13	2024-02-05	2024-07-03	193	No	2024-02-06		No	No	U	U
709	572	C231238237082	2023-12-24	2024-01-14	2024-02-08	2024-06-01	160	No	2024-02-07	2024-07-03	No	No	Yes	Yes
710	571	C231238248185	2023-12-24	2024-01-14	2024-01-19	2024-06-10	169	No	2024-02-07	2024-07-19	No	No	No	Yes
711	573	C231238239739	2023-12-25	2024-01-15	2023-12-27	2024-06-26	184	Yes	2024-02-08	2024-10-01	No	No	No	Yes
712	574	C231238240776	2023-12-26	2024-01-16	2024-01-16	2024-04-18	114	Yes	2024-02-09	2024-05-24	No	No	Yes	Yes
713	577	C231238242192	2023-12-27	2024-01-17	2024-02-09	2024-04-29	124	No	2024-02-10	2024-02-07	No	Yes	U	No
714	575	C231238242418	2023-12-27	2024-01-17	2024-02-09	2024-05-27	152	No	2024-02-10	2024-07-26	No	No	Yes	Yes
715	576	C231238243129	2023-12-27	2024-01-17		2024-02-06	41	No	2024-02-10	2024-02-13	Yes	No	Yes	Yes
716	578	C231238247429	2023-12-28	2024-01-18	2024-01-12	2024-04-20	114	Yes	2024-02-11	2024-07-22	No	No	Yes	Yes
717	580	C231238247916	2023-12-29	2024-01-19	2024-02-12	2024-04-22	115	No	2024-02-12	2024-07-17	No	No	Yes	Yes
718		C231238248030	2023-12-29	2024-01-19		2024-02-08	41	No	2024-02-12		Yes	No	No	U
719	579	C231238248045	2023-12-29	2024-01-19	2024-01-18	2024-02-21	54	Yes	2024-02-12	2024-03-14	No	No	Yes	Yes
720	581	C231238254733	2023-12-30	2024-01-20	2024-02-13	2024-06-07	160	No	2024-02-13	2024-07-22	No	No	Yes	Yes
721	582	C240138257916	2024-01-02	2024-01-23	2024-01-25	2024-07-18	198	No	2024-02-16	2024-07-18	No	No	Yes	Yes
722	586	C240138259893	2024-01-03	2024-01-24	2024-01-24	2024-05-31	149	Yes	2024-02-17	2024-07-22	No	No	Yes	Yes
723	591	C240138260825	2024-01-03	2024-01-24	2024-01-24	2024-05-17	135	Yes	2024-02-17	2024-07-19	No	No	No	Yes
724	583	C240138260859	2024-01-03	2024-01-24	2024-01-24	2024-03-06	63	Yes	2024-02-17	2024-06-06	No	No	No	Yes
725	587	C240138262639	2024-01-03	2024-01-24	2024-01-24	2024-05-17	135	Yes	2024-02-17	2024-07-23	No	No	No	Yes
726	585	C240138262764	2024-01-03	2024-01-24	2024-01-24	2024-03-13	70	Yes	2024-02-17	2024-03-20	No	No	Yes	Yes
727	589	C240138262779	2024-01-03	2024-01-24	2024-01-24	2024-05-30	148	Yes	2024-02-17	2024-07-22	No	No	Yes	Yes
728	584	C240138262826	2024-01-03	2024-01-24	2024-01-24	2024-05-06	124	Yes	2024-02-17	2024-05-13	No	No	No	No
729	588	C240138262950	2024-01-03	2024-01-24	2024-01-24	2024-04-23	111	Yes	2024-02-17	2024-07-24	No	No	Yes	Yes
730		C240138263045	2024-01-03	2024-01-24	2024-01-25	2024-05-28	146	No	2024-02-17	2024-07-16	No	No	Yes	Yes
731	592	C240138266991	2024-01-04	2024-01-25	2024-01-25	2024-04-09	96	Yes	2024-02-18	2024-05-09	No	No	No	Yes
732		C240138275049	2024-01-04	2024-01-25	2024-01-25	2024-05-31	148	Yes	2024-02-18	2024-07-18	No	No	No	Yes
733	593	C240138284517	2024-01-05	2024-01-26	2024-01-25	2024-04-30	116	Yes	2024-02-19	2024-04-06	No	No	U	No
734	804	C240138284533	2024-01-05	2024-01-26		2024-07-09	186	No	2024-02-19		No	No	No	U
735	594	C240138292025	2024-01-05	2024-01-26		2024-06-21	168	No	2024-02-19	2024-08-29	No	No	Yes	Yes
736	595	C240138312508	2024-01-07	2024-01-28	2024-01-29	2024-04-30	114	No	2024-02-21	2024-04-12	No	No	No	No
737	596	C240138390868	2024-01-07	2024-01-28	2024-02-02	2024-05-21	135	No	2024-02-21	2024-08-06	No	No	Yes	Yes
738	597	C240138312683	2024-01-08	2024-01-29	2024-01-29	2024-03-01	53	Yes	2024-02-22	2024-03-01	No	No	No	Yes
739	599	C240138313326	2024-01-08	2024-01-29	2024-01-29	2024-05-20	133	Yes	2024-02-22	2024-07-26	No	No	Yes	Yes
740	601	C240138319141	2024-01-09	2024-01-30	2024-01-30	2024-05-20	132	Yes	2024-02-23	2024-07-26	No	No	Yes	Yes
741	600	C240138320610	2024-01-09	2024-01-30	2024-01-30	2024-04-12	94	Yes	2024-02-23	2024-03-12	No	No	Yes	Yes
742	607	C240138322929	2024-01-10	2024-01-31	2024-01-31	2024-05-31	142	Yes	2024-02-24	2024-07-22	No	No	Yes	Yes
743	602	C240138334437	2024-01-10	2024-01-31	2024-01-31	2024-03-12	62	Yes	2024-02-24	2024-04-23	No	No	Yes	Yes
744	608	C240138334666	2024-01-10	2024-01-31	2024-01-31	2024-04-18	99	Yes	2024-02-24	2024-07-18	No	No	Yes	Yes
745	605	C240138334813	2024-01-10	2024-01-31	2024-01-31	2024-04-30	111	Yes	2024-02-24	2024-07-03	No	No	No	Yes
746	606	C240138334830	2024-01-10	2024-01-31	2024-01-31	2024-05-31	142	Yes	2024-02-24	2024-07-22	No	No	Yes	Yes
747	604	C240138335943	2024-01-10	2024-01-31	2024-01-30	2024-07-11	183	Yes	2024-02-24	2024-12-04	No	No	No	No
748	603	C240138357100	2024-01-10	2024-01-31	2024-01-31	2024-05-20	131	Yes	2024-02-24	2024-07-22	No	No	Yes	Yes
749	613	C240138356501	2024-01-11	2024-02-01	2024-02-01	2024-05-29	139	Yes	2024-02-25	2024-07-22	No	No	No	Yes
750	614	C240138357125	2024-01-11	2024-02-01	2024-02-01	2024-05-31	141	Yes	2024-02-25	2024-07-22	No	No	Yes	Yes
751	610	C240138357268	2024-01-11	2024-02-01	2024-02-01	2024-05-20	130	Yes	2024-02-25	2024-07-22	No	No	Yes	Yes
752	612	C240138357488	2024-01-11	2024-02-01	2024-02-01	2024-05-20	130	Yes	2024-02-25	2024-07-24	No	No	No	Yes

New row #	Old row # in Schedule F of Statement of Claim filed on 13 December 2024	(a) UCM Reference	(b) Date HBAU received UAR	(c) Date HBAU required to either complete investigation or advise investigation Outcome (21 days)	(d) Date of Extra Time Request (where made)	(e) Date HBAU completed its investigation	(f) Number of days taken to complete investigation	(g) Did HBAU make Extra Time Request or complete investigation within 21 days (Yes/No)	(h) Date HBAU required to complete investigation (45 days) where applicable	(i) Date HBAU advised investigation Outcome	(j) Did HBAU complete investigation within 45 days (Yes/No)	(k) Did HBAU advise investigation Outcome within 45 days (Yes/No)	(l) Did HBAU refer to Liability Rules in completing its investigation (Yes/No)	(m) Did HBAU refer to Liability Rules in its investigation Outcome (Yes/No)
753	615	C240138357538	2024-01-11	2024-02-01	2024-02-01	2024-05-20	130	Yes	2024-02-25	2024-07-22	No	No	Yes	Yes
754	611	C240138359142	2024-01-11	2024-02-01	2024-02-01	2024-02-12	32	Yes	2024-02-25	2024-03-15	Yes	No	Yes	Yes
755	609	C240138359151	2024-01-11	2024-02-01	2024-02-01	2024-04-12	92	Yes	2024-02-25	2024-04-12	No	No	No	No
756	619	C240138372521	2024-01-12	2024-02-02	2024-02-02	2024-04-27	106	Yes	2024-02-26	2024-04-06	No	No	U	No
757	618	C240138372547	2024-01-12	2024-02-02	2024-02-02	2024-03-20	68	Yes	2024-02-26	2024-04-26	No	No	Yes	Yes
758	617	C240138375147	2024-01-12	2024-02-02	2024-02-02	2024-05-31	140	Yes	2024-02-26	2024-05-31	No	No	U	No
759	616	C240138376271	2024-01-12	2024-02-02	2024-02-02	2024-04-16	95	Yes	2024-02-26	2024-05-13	No	No	Yes	Yes
760	623	C240138383379	2024-01-12	2024-02-02	2024-02-02	2024-04-19	98	Yes	2024-02-26	2024-07-30	No	No	Yes	Yes
761	621	C240138386648	2024-01-12	2024-02-02	2024-02-02	2024-05-20	129	Yes	2024-02-26	2024-07-18	No	No	Yes	Yes
762	622	C240138386650	2024-01-12	2024-02-02	2024-02-02	2024-05-20	129	Yes	2024-02-26	2024-07-22	No	No	Yes	Yes
763	620	C240138387014	2024-01-12	2024-02-02	2024-02-02	2024-02-13	32	Yes	2024-02-26	2024-03-04	Yes	No	Yes	Yes
764	624	C240840296244	2024-01-12	2024-02-02		2024-09-03	235	No	2024-02-26	2024-10-01	No	No	No	Yes
765	625	C240138391699	2024-01-13	2024-02-03	2024-02-05	2024-04-09	87	No	2024-02-27	2024-05-03	No	No	No	Yes
766	626	C240138391738	2024-01-13	2024-02-03	2024-02-02	2024-03-14	61	Yes	2024-02-27	2024-03-15	No	No	Yes	Yes
767	627	C240138391786	2024-01-13	2024-02-03	2024-02-02	2024-03-28	75	Yes	2024-02-27	2024-08-19	No	No	Yes	Yes
768	628	C240138393314	2024-01-13	2024-02-03	2024-02-05	2024-05-21	129	No	2024-02-27	2024-07-30	No	No	Yes	Yes
769	629	C240138417578	2024-01-13	2024-02-03	2024-02-05	2024-04-23	101	No	2024-02-27	2024-07-22	No	No	Yes	Yes
770	630	C240138396216	2024-01-14	2024-02-04	2024-02-02	2024-05-21	128	Yes	2024-02-28	2024-08-26	No	No	Yes	Yes
771	546	C240138417314	2024-01-14	2024-02-04	2024-02-05	2024-06-21	159	No	2024-02-28	2024-07-22	No	No	Yes	Yes
772	632	C240138417659	2024-01-14	2024-02-04	2024-02-05	2024-04-24	101	No	2024-02-28	2024-07-30	No	No	Yes	Yes
773	631	C240138418531	2024-01-14	2024-02-04	2024-02-05	2024-04-18	95	No	2024-02-28	2024-07-19	No	No	Yes	Yes
774	634	C240138417736	2024-01-15	2024-02-05	2024-02-05	2024-05-21	127	Yes	2024-02-29	2024-06-12	No	No	Yes	Yes
775	N/A	C240138417808	2024-01-15	2024-02-05	2024-02-05	2024-02-23	39	Yes	2024-02-29		Yes	No	Yes	U
776	635	C240138417981	2024-01-15	2024-02-05	2024-02-05	2024-05-21	127	Yes	2024-02-29	2024-07-27	No	No	Yes	Yes
777	633	C240138418104	2024-01-15	2024-02-05	2024-02-05	2024-04-26	102	Yes	2024-02-29	2024-04-26	No	No	No	No
778	636	C240138437533	2024-01-16	2024-02-06	2024-02-05	2024-04-12	87	Yes	2024-03-01	2024-05-09	No	No	No	Yes
779	641	C240138441373	2024-01-17	2024-02-07	2024-02-07	2024-04-19	93	Yes	2024-03-02	2024-06-11	No	No	No	No
780	652	C240138441451	2024-01-17	2024-02-07	2024-02-07	2024-05-21	125	Yes	2024-03-02	2024-07-24	No	No	Yes	Yes
781	644	C240138441502	2024-01-17	2024-02-07	2024-02-07	2024-03-22	65	Yes	2024-03-02	2024-04-02	No	No	No	Yes
782	651	C240138441539	2024-01-17	2024-02-07	2024-02-07	2024-06-03	138	Yes	2024-03-02	2024-07-12	No	No	Yes	Yes
783	654	C240138441566	2024-01-17	2024-02-07	2024-02-07	2024-06-05	140	Yes	2024-03-02	2024-07-22	No	No	Yes	Yes
784	653	C240138441631	2024-01-17	2024-02-07	2024-02-07	2024-05-22	126	Yes	2024-03-02	2024-07-18	No	No	No	Yes
785	650	C240138441776	2024-01-17	2024-02-07	2024-02-07	2024-04-29	103	Yes	2024-03-02	2024-07-19	No	No	Yes	Yes
786	646	C240138441909	2024-01-17	2024-02-07	2024-02-07	2024-04-22	96	Yes	2024-03-02	2024-07-22	No	No	Yes	Yes
787	648	C240138442521	2024-01-17	2024-02-07	2024-02-07	2024-05-23	127	Yes	2024-03-02	2024-07-24	No	No	Yes	Yes
788	638	C240138442540	2024-01-17	2024-02-07	2024-02-07	2024-05-21	125	Yes	2024-03-02	2024-07-22	No	No	Yes	Yes
789	643	C240138442607	2024-01-17	2024-02-07	2024-02-07	2024-04-16	90	Yes	2024-03-02	2024-04-16	No	No	No	No
790	642	C240138442951	2024-01-17	2024-02-07	2024-02-07	2024-04-03	77	Yes	2024-03-02	2024-04-15	No	No	No	No
791	681	C240138519792	2024-01-17	2024-02-07	2024-02-13	2024-07-12	177	No	2024-03-02	2024-07-09	No	No	U	No
792	660	C240138444356	2024-01-18	2024-02-08	2024-02-08	2024-05-22	125	Yes	2024-03-03	2024-07-22	No	No	Yes	Yes
793	663	C240138444474	2024-01-18	2024-02-08	2024-03-01	2024-04-26	99	No	2024-03-03	2024-05-18	No	No	Yes	Yes
794	664	C240138444531	2024-01-18	2024-02-08	2024-02-08	2024-05-21	124	Yes	2024-03-03	2024-07-08	No	No	Yes	Yes
795	657	C240138445503	2024-01-18	2024-02-08	2024-02-08	2024-03-14	56	Yes	2024-03-03	2024-03-20	No	No	Yes	Yes
796	659	C240138445790	2024-01-18	2024-02-08	2024-02-08	2024-03-18	60	Yes	2024-03-03	2024-05-15	No	No	Yes	Yes
797	655	C240138446353	2024-01-18	2024-02-08	2024-02-08	2024-03-13	55	Yes	2024-03-03	2024-03-13	No	No	No	No
798	666	C240138446601	2024-01-18	2024-02-08		2024-06-21	155	No	2024-03-03	2024-07-30	No	No	Yes	Yes
799	661	C240138446772	2024-01-18	2024-02-08	2024-02-08	2024-05-22	125	Yes	2024-03-03	2024-07-31	No	No	Yes	Yes
800	656	C240138447423	2024-01-18	2024-02-08	2024-02-08	2024-05-29	132	Yes	2024-03-03	2024-07-22	No	No	Yes	Yes
801	658	C240138464887	2024-01-18	2024-02-08	2024-02-09	2024-04-04	77	No	2024-03-03	2024-04-19	No	No	No	No
802	667	C240138466825	2024-01-19	2024-02-09	2024-03-01	2024-06-03	136	No	2024-03-04	2024-06-03	No	No	U	No
803	668	C240138468467	2024-01-19	2024-02-09	2024-02-09	2024-06-20	153	Yes	2024-03-04	2024-07-22	No	No	Yes	Yes
804	670	C240138472599	2024-01-20	2024-02-10	2024-02-09	2024-04-20	91	Yes	2024-03-05	2024-07-22	No	No	Yes	Yes
805	671	C240138555035	2024-01-20	2024-02-10		2024-05-22	123	No	2024-03-05	2024-07-19	No	No	Yes	Yes
806	673	C240138494864	2024-01-21	2024-02-11	2024-02-09	2024-05-22	122	Yes	2024-03-06	2024-07-23	No	No	Yes	Yes
807	675	C240138495287	2024-01-22	2024-02-12	2024-02-12	2024-05-22	121	Yes	2024-03-07	2024-07-19	No	No	Yes	Yes
808	674	C240138495290	2024-01-22	2024-02-12	2024-02-12	2024-04-06	75	Yes	2024-03-07	2024-06-06	No	No	No	No
809	678	C240138495505	2024-01-22	2024-02-12	2024-02-12	2024-05-23	122	Yes	2024-03-07	2024-07-19	No	No	Yes	Yes
810	676	C240138495603	2024-01-22	2024-02-12	2024-02-12	2024-05-23	122	Yes	2024-03-07	2024-07-19	No	No	Yes	Yes
811	679	C240138513003	2024-01-23	2024-02-13	2024-02-13	2024-04-11	79	Yes	2024-03-08	2024-04-12	No	No	No	Yes
812	682	C240138518822	2024-01-25	2024-02-15	2024-02-15	2024-04-19	85	Yes	2024-03-10	2024-05-10	No	No	Yes	Yes
813	685	C240138518931	2024-01-25	2024-02-15	2024-02-15	2024-05-27	123	Yes	2024-03-10	2024-07-22	No	No	Yes	Yes
814	683	C240138519315	2024-01-25	2024-02-15	2024-02-15	2024-05-29	125	Yes	2024-03-10	2024-07-24	No	No	No	Yes
815	680	C240138519999	2024-01-25	2024-02-15	2024-02-15	2024-04-27	93	Yes	2024-03-10	2024-04-06	No	No	U	No
816	684	C240138520001	2024-01-25	2024-02-15	2024-02-15	2024-06-03	130	Yes	2024-03-10	2024-07-16	No	No	Yes	Yes
817	687	C240138523929	2024-01-26	2024-02-16	2024-01-30	2024-04-16	81	Yes	2024-03-11	2024-04-16	No	No	U	No
818	688	C240138552445	2024-01-27	2024-02-17	2024-02-19	2024-05-09	103	No	2024-03-12	2024-05-23	No	No	Yes	Yes
819	689	C240339018306	2024-01-29	2024-02-19	2024-02-19	2024-06-03	126	Yes	2024-03-14	2024-07-24	No	No	Yes	Yes
820	695	C240138555142	2024-01-30	2024-02-20	2024-02-20	2024-04-11	72	Yes	2024-03-15	2024-07-23	No	No	No	Yes
821	691	C240138555291	2024-01-30	2024-02-20	2024-02-20	2024-04-06	67	Yes	2024-03-15	2024-04-06	No	No	No	No

New row #	Old row # in Schedule F of Statement of Claim filed on 13 December 2024	(a) UCM Reference	(b) Date HBAU received UAR	(c) Date HBAU required to either complete investigation or advise investigation Outcome (21 days)	(d) Date of Extra Time Request (where made)	(e) Date HBAU completed its investigation	(f) Number of days taken to complete investigation	(g) Did HBAU make Extra Time Request or complete investigation within 21 days (Yes/No)	(h) Date HBAU required to complete investigation (45 days) where applicable	(i) Date HBAU advised investigation Outcome	(j) Did HBAU complete investigation within 45 days (Yes/No)	(k) Did HBAU advise investigation Outcome within 45 days (Yes/No)	(l) Did HBAU refer to Liability Rules in completing its investigation (Yes/No)	(m) Did HBAU refer to Liability Rules in its investigation Outcome (Yes/No)
822	696	C240138556929	2024-01-30	2024-02-20	2024-02-20	2024-05-23	114	Yes	2024-03-15	2024-07-22	No	No	No	Yes
823	700	C240138556950	2024-01-30	2024-02-20	2024-02-20	2024-04-02	63	Yes	2024-03-15	2024-08-14	No	No	Yes	Yes
824	698	C240138556954	2024-01-30	2024-02-20	2024-02-21	2024-06-22	144	No	2024-03-15	2024-07-30	No	No	Yes	Yes
825	694	C240138557043	2024-01-30	2024-02-20	2024-02-20	2024-04-23	84	Yes	2024-03-15		No	No	Yes	U
826	692	C240138557627	2024-01-30	2024-02-20	2024-02-20	2024-04-04	65	Yes	2024-03-15	2024-05-14	No	No	Yes	Yes
827	697	C240138558801	2024-01-30	2024-02-20	2024-02-20	2024-04-25	86	Yes	2024-03-15	2024-07-17	No	No	No	Yes
828	690	C240138565857	2024-01-30	2024-02-20	2024-02-23	2024-04-27	88	No	2024-03-15	2024-04-06	No	No	U	No
829	701	C240238574436	2024-01-30	2024-02-20	2024-02-23	2024-05-27	118	No	2024-03-15	2024-07-08	No	No	Yes	Yes
830	702	C240338919555	2024-01-30	2024-02-20		2024-04-18	79	No	2024-03-15	2024-05-10	No	No	Yes	Yes
831	706	C240138561885	2024-01-31	2024-02-21	2024-02-21	2024-06-11	132	Yes	2024-03-16	2024-06-11	No	No	No	No
832	705	C240138565876	2024-01-31	2024-02-21	2024-02-23	2024-03-22	51	No	2024-03-16	2024-05-09	No	No	Yes	Yes
833	711	C240238565938	2024-01-31	2024-02-21	2024-02-23	2024-05-30	120	No	2024-03-16	2024-07-30	No	No	Yes	Yes
834	708	C240238566577	2024-01-31	2024-02-21	2024-02-23	2024-03-19	48	No	2024-03-16	2024-03-22	No	No	No	Yes
835	709	C240238571992	2024-01-31	2024-02-21	2024-02-23	2024-04-23	83	No	2024-03-16	2024-06-13	No	No	Yes	Yes
836	707	C240238574865	2024-01-31	2024-02-21	2024-02-23	2024-04-08	68	No	2024-03-16	2024-07-22	No	No	No	Yes
837	715	C240238566296	2024-02-01	2024-02-22	2024-02-23	2024-05-31	120	No	2024-03-17	2024-05-13	No	No	U	Yes
838	724	C240238566496	2024-02-01	2024-02-22		2024-04-09	68	No	2024-03-17	2024-07-26	No	No	No	No
839	723	C240238566549	2024-02-01	2024-02-22	2024-02-23	2024-06-03	123	No	2024-03-17	2024-07-24	No	No	Yes	Yes
840	714	C240238566576	2024-02-01	2024-02-22	2024-02-23	2024-03-28	56	No	2024-03-17	2024-03-18	No	No	No	Yes
841	713	C240238566724	2024-02-01	2024-02-22	2024-02-23	2024-03-21	49	No	2024-03-17	2024-03-22	No	No	No	Yes
842	718	C240339080514	2024-02-01	2024-02-22		2024-03-29	57	No	2024-03-17	2024-05-02	No	No	No	Yes
843	725	C240238572803	2024-02-02	2024-02-23	2024-02-23	2024-04-01	59	Yes	2024-03-18	2024-05-27	No	No	No	Yes
844	732	C240238574928	2024-02-02	2024-02-23	2024-02-23	2024-04-09	67	Yes	2024-03-18	2024-06-07	No	No	Yes	Yes
845	726	C240238575239	2024-02-02	2024-02-23	2024-02-23	2024-06-07	126	Yes	2024-03-18	2024-07-11	No	No	Yes	Yes
846	727	C240238576567	2024-02-02	2024-02-23	2024-02-23	2024-03-25	52	Yes	2024-03-18	2024-03-27	No	No	Yes	Yes
847	743	C240238577461	2024-02-02	2024-02-23	2024-02-23	2024-07-05	154	Yes	2024-03-18	2024-08-13	No	No	No	Yes
848	734	C240238614303	2024-02-02	2024-02-23	2024-03-05	2024-06-04	123	No	2024-03-18	2024-07-30	No	No	Yes	Yes
849	736	C240238578308	2024-02-03	2024-02-24	2024-02-23	2024-06-07	125	Yes	2024-03-19	2024-07-22	No	No	Yes	Yes
850	737	C240238578342	2024-02-03	2024-02-24	2024-02-23	2024-04-02	59	Yes	2024-03-19	2024-07-19	No	No	Yes	Yes
851	782	C240238578372	2024-02-03	2024-02-24	2024-02-26	2024-06-05	123	No	2024-03-19	2024-07-22	No	No	Yes	Yes
852	744	C240238579118	2024-02-03	2024-02-24	2024-02-23	2024-06-04	122	Yes	2024-03-19	2024-07-22	No	No	Yes	Yes
853	738	C240238579147	2024-02-03	2024-02-24	2024-02-23	2024-06-11	129	Yes	2024-03-19	2024-07-09	No	No	Yes	Yes
854	747	C240238579152	2024-02-03	2024-02-24		2024-06-27	145	No	2024-03-19	2024-06-27	No	No	U	No
855	745	C240238579154	2024-02-03	2024-02-24		2024-05-15	102	No	2024-03-19	2024-06-12	No	No	Yes	Yes
856	767	C240238611499	2024-02-03	2024-02-24	2024-02-23	2024-06-28	146	Yes	2024-03-19	2024-07-26	No	No	No	No
857	806	C240238618057	2024-02-03	2024-02-24	2024-02-27	2024-05-10	97	No	2024-03-19	2024-05-10	No	No	U	No
858	735	C240339018366	2024-02-03	2024-02-24	2024-02-23	2024-06-18	136	Yes	2024-03-19	2024-06-18	No	No	U	No
859	750	C240238613934	2024-02-04	2024-02-25	2024-02-23	2024-06-01	118	Yes	2024-03-20	2024-07-16	No	No	Yes	Yes
860	749	C240238613949	2024-02-04	2024-02-25	2024-02-23	2024-03-29	54	Yes	2024-03-20	2024-05-30	No	No	Yes	Yes
861	761	C240238613950	2024-02-04	2024-02-25	2024-02-23	2024-06-05	122	Yes	2024-03-20	2024-07-22	No	No	Yes	Yes
862	748	C240238613955	2024-02-04	2024-02-25	2024-02-23	2024-06-20	137	Yes	2024-03-20	2024-06-20	No	No	No	No
863	778	C240238614205	2024-02-04	2024-02-25		2024-05-30	116	No	2024-03-20	2024-07-22	No	No	Yes	Yes
864	746	C240238578296	2024-02-05	2024-02-26		2024-06-21	137	No	2024-03-21	2024-07-24	No	No	Yes	Yes
865	783	C240238614295	2024-02-05	2024-02-26	2024-02-26	2024-04-02	57	Yes	2024-03-21	2024-05-29	No	No	Yes	Yes
866	780	C240238614638	2024-02-05	2024-02-26	2024-02-26	2024-05-10	95	Yes	2024-03-21	2024-05-10	No	No	Yes	Yes
867	781	C240238614884	2024-02-05	2024-02-26	2024-02-26	2024-07-09	155	Yes	2024-03-21	2024-07-31	No	No	No	Yes
868	792	C240238615062	2024-02-05	2024-02-26	2024-02-26	2024-05-24	109	Yes	2024-03-21	2024-07-23	No	No	No	Yes
869	794	C240238615277	2024-02-05	2024-02-26	2024-02-26	2024-05-23	108	Yes	2024-03-21	2024-07-19	No	No	Yes	Yes
870	798	C240238616810	2024-02-06	2024-02-27	2024-02-27	2024-04-08	62	Yes	2024-03-22	2024-06-11	No	No	Yes	Yes
871	795	C240238617961	2024-02-06	2024-02-27	2024-02-27	2024-04-09	63	Yes	2024-03-22	2024-05-02	No	No	Yes	Yes
872	805	C240238618409	2024-02-06	2024-02-27	2024-02-27	2024-06-05	120	Yes	2024-03-22	2024-07-22	No	No	Yes	Yes
873	801	C240238618626	2024-02-06	2024-02-27	2024-02-27	2024-04-16	70	Yes	2024-03-22	2024-05-10	No	No	Yes	Yes
874	799	C240238621136	2024-02-06	2024-02-27		2024-04-12	66	No	2024-03-22	2024-05-13	No	No	No	Yes
875	807	C240238621392	2024-02-07	2024-02-28	2024-02-28	2024-06-01	115	Yes	2024-03-23	2024-07-03	No	No	Yes	Yes
876	809	C240238621466	2024-02-07	2024-02-28	2024-02-28	2024-05-07	90	Yes	2024-03-23	2024-05-10	No	No	No	Yes
877	808	C240238621549	2024-02-07	2024-02-28	2024-02-28	2024-04-29	82	Yes	2024-03-23	2024-07-15	No	No	Yes	Yes
878	810	C240238621808	2024-02-07	2024-02-28		2024-06-06	120	No	2024-03-23	2024-06-06	No	No	No	No
879	811	C240238629218	2024-02-09	2024-03-01	2024-03-01	2024-04-06	57	Yes	2024-03-25		No	No	U	U
880	813	C240238652791	2024-02-10	2024-03-02	2024-03-01	2024-06-05	116	Yes	2024-03-26	2024-07-22	No	No	No	Yes
881	812	C240238652847	2024-02-10	2024-03-02	2024-03-01	2024-04-23	73	Yes	2024-03-26	2024-05-18	No	No	No	Yes
882	814	C240539382696	2024-02-10	2024-03-02		2024-08-08	180	No	2024-03-26	2024-08-09	No	No	No	No
883	815	C240238663850	2024-02-12	2024-03-04	2024-03-04	2024-05-23	101	Yes	2024-03-28	2024-07-30	No	No	No	Yes
884	816	C240238665048	2024-02-12	2024-03-04	2024-04-19	2024-04-19	67	No	2024-03-28	2024-05-13	No	No	No	No
885	819	C240238665087	2024-02-13	2024-03-05	2024-03-05	2024-05-23	100	Yes	2024-03-29	2024-06-11	No	No	Yes	Yes
886	818	C240238665162	2024-02-13	2024-03-05	2024-03-05	2024-06-12	120	Yes	2024-03-29	2024-07-22	No	No	Yes	Yes
887	817	C240238665196	2024-02-13	2024-03-05	2024-03-05	2024-06-04	112	Yes	2024-03-29	2024-07-17	No	No	Yes	Yes
888	820	C240238665468	2024-02-13	2024-03-05	2024-03-05	2024-05-14	91	Yes	2024-03-29	2024-05-15	No	No	Yes	Yes
889	826	C240238683957	2024-02-14	2024-03-06	2024-03-06	2024-05-22	98	Yes	2024-03-30	2024-07-04	No	No	No	No
890	822	C240238684791	2024-02-14	2024-03-06	2024-03-06	2024-05-07	83	Yes	2024-03-30	2024-07-04	No	No	Yes	Yes

New row #	Old row # in Schedule F of Statement of Claim filed on 13 December 2024	(a) UCM Reference	(b) Date HBAU received UAR	(c) Date HBAU required to either complete investigation or advise investigation Outcome (21 days)	(d) Date of Extra Time Request (where made)	(e) Date HBAU completed its investigation	(f) Number of days taken to complete investigation	(g) Did HBAU make Extra Time Request or complete investigation within 21 days (Yes/No)	(h) Date HBAU required to complete investigation (45 days) where applicable	(i) Date HBAU advised investigation Outcome	(j) Did HBAU complete investigation within 45 days (Yes/No)	(k) Did HBAU advise investigation Outcome within 45 days (Yes/No)	(l) Did HBAU refer to Liability Rules in completing its investigation (Yes/No)	(m) Did HBAU refer to Liability Rules in its investigation Outcome (Yes/No)
891	825	C240238685203	2024-02-14	2024-03-06	2024-03-06	2024-03-29	44	Yes	2024-03-30	2024-07-30	Yes	No	Yes	Yes
892	823	C240238685211	2024-02-14	2024-03-06	2024-03-06	2024-06-10	117	Yes	2024-03-30	2024-07-23	No	No	No	Yes
893	827	C240238685569	2024-02-14	2024-03-06	2024-03-06	2024-06-06	113	Yes	2024-03-30	2024-07-23	No	No	No	Yes
894	821	C240238689543	2024-02-14	2024-03-06	2024-03-06	2024-06-06	113	Yes	2024-03-30	2024-06-06	No	No	U	No
895	824	C240238689810	2024-02-14	2024-03-06	2024-03-06	2024-06-05	112	Yes	2024-03-30	2024-07-05	No	No	Yes	Yes
896	828	C240238692046	2024-02-15	2024-03-07	2024-03-06	2024-04-17	62	Yes	2024-03-31	2024-05-18	No	No	Yes	Yes
897	829	C240238692064	2024-02-15	2024-03-07	2024-03-06	2024-05-23	98	Yes	2024-03-31	2024-07-26	No	No	Yes	Yes
898	831	C240238692310	2024-02-15	2024-03-07	2024-03-06	2024-05-23	98	Yes	2024-03-31	2024-07-30	No	No	Yes	Yes
899	832	C240238695151	2024-02-15	2024-03-07	2024-03-06	2024-05-28	103	Yes	2024-03-31	2024-05-28	No	No	Yes	Yes
900	830	C240238695241	2024-02-15	2024-03-07	2024-03-06	2024-05-24	99	Yes	2024-03-31	2024-07-22	No	No	Yes	Yes
901	833	C240238716475	2024-02-16	2024-03-08	2024-03-07	2024-05-24	98	Yes	2024-04-01	2024-08-27	No	No	Yes	Yes
902	837	C240238717311	2024-02-16	2024-03-08	2024-03-07	2024-06-12	117	Yes	2024-04-01	2024-07-23	No	No	No	Yes
903	835	C240238717538	2024-02-16	2024-03-08	2024-03-07	2024-05-24	98	Yes	2024-04-01	2024-07-19	No	No	Yes	Yes
904	836	C240238717607	2024-02-16	2024-03-08	2024-03-07	2024-06-27	132	Yes	2024-04-01	2024-07-22	No	No	Yes	Yes
905	834	C240238717772	2024-02-16	2024-03-08	2024-03-07	2024-04-05	49	Yes	2024-04-01	2024-05-01	No	No	No	Yes
906	838	C240238730626	2024-02-17	2024-03-09	2024-03-07	2024-04-24	67	Yes	2024-04-02	2024-07-03	No	No	No	Yes
907	840	C240238739822	2024-02-18	2024-03-10	2024-03-08	2024-05-24	96	Yes	2024-04-03	2024-07-22	No	No	Yes	Yes
908	841	C240238739856	2024-02-18	2024-03-10	2024-03-11	2024-06-09	112	No	2024-04-03	2024-07-16	No	No	Yes	Yes
909	839	C240238739865	2024-02-18	2024-03-10	2024-03-08	2024-03-22	33	Yes	2024-04-03	2024-04-26	Yes	No	No	No
910	849	C240238740150	2024-02-19	2024-03-11	2024-03-11	2024-05-31	102	Yes	2024-04-04	2024-07-22	No	No	Yes	Yes
911	843	C240238744582	2024-02-19	2024-03-11	2024-03-11	2024-04-29	70	Yes	2024-04-04	2024-07-22	No	No	Yes	Yes
912	850	C240238748481	2024-02-19	2024-03-11	2024-03-12	2024-05-03	74	No	2024-04-04	2024-07-22	No	No	Yes	Yes
913	842	C240238750747	2024-02-20	2024-03-12	2024-03-12	2024-05-06	76	Yes	2024-04-05	2024-05-10	No	No	No	Yes
914	851	C240238753166	2024-02-20	2024-03-12	2024-03-12	2024-04-22	62	Yes	2024-04-05	2024-07-24	No	No	Yes	Yes
915	853	C240238768459	2024-02-21	2024-03-13	2024-03-13	2024-04-24	63	Yes	2024-04-06	2024-07-29	No	No	Yes	Yes
916	852	C240238769879	2024-02-21	2024-03-13	2024-03-13	2024-03-25	33	Yes	2024-04-06	2024-03-26	Yes	Yes	No	No
917		C240238776818	2024-02-22	2024-03-14	2024-03-14	2024-05-27	95	Yes	2024-04-07	2024-07-22	No	No	Yes	Yes
918	854	C240840048761	2024-02-22	2024-03-14		2024-07-29	158	No	2024-04-07	2024-08-20	No	No	Yes	Yes
919	856	C240238780853	2024-02-23	2024-03-15	2024-03-14	2024-03-26	32	Yes	2024-04-08	2024-03-26	Yes	Yes	No	No
920	855	C240238781017	2024-02-23	2024-03-15	2024-03-14	2024-03-26	32	Yes	2024-04-08	2024-03-28	Yes	Yes	No	No
921	858	C240238781089	2024-02-23	2024-03-15	2024-03-14	2024-03-26	32	Yes	2024-04-08	2024-03-28	Yes	Yes	No	No
922	857	C240238787869	2024-02-23	2024-03-15	2024-03-25	2024-05-09	76	No	2024-04-08	2024-07-22	No	No	Yes	Yes
923	861	C240238784583	2024-02-24	2024-03-16	2024-03-14	2024-05-03	69	Yes	2024-04-09	2024-05-23	No	No	Yes	Yes
924	860	C240238784616	2024-02-24	2024-03-16	2024-03-14	2024-05-07	73	Yes	2024-04-09	2024-05-07	No	No	U	No
925	862	C240238785796	2024-02-24	2024-03-16	2024-03-18	2024-07-19	146	No	2024-04-09	2024-07-31	No	No	No	No
926		C240238784853	2024-02-25	2024-03-17	2024-04-01	2024-05-28	93	No	2024-04-10	2024-07-19	No	No	Yes	Yes
927	871	C240238802722	2024-02-25	2024-03-17	2024-03-20	2024-06-03	99	No	2024-04-10	2024-04-23	No	No	U	No
928	864	C240238785162	2024-02-26	2024-03-18	2024-03-19	2024-03-26	29	No	2024-04-11	2024-03-27	Yes	Yes	No	No
929	866	C240238785744	2024-02-26	2024-03-18	2024-03-18	2024-03-27	30	Yes	2024-04-11	2024-03-28	Yes	Yes	No	No
930	865	C240238786540	2024-02-26	2024-03-18	2024-03-18	2024-06-06	101	Yes	2024-04-11	2024-06-06	No	No	U	No
931	863	C240539404039	2024-02-26	2024-03-18	2024-05-28	2024-07-12	137	No	2024-04-11	2024-08-06	No	No	Yes	Yes
932	867	C240238791211	2024-02-27	2024-03-19	2024-03-19	2024-04-16	49	Yes	2024-04-12	2024-04-19	No	No	No	No
933	868	C240238802802	2024-02-27	2024-03-19	2024-03-20	2024-05-07	70	No	2024-04-12	2024-07-30	No	No	Yes	Yes
934	869	C240238802995	2024-02-28	2024-03-20	2024-03-20	2024-04-17	49	Yes	2024-04-13	2024-04-17	No	No	Yes	Yes
935	870	C240238803192	2024-02-28	2024-03-20	2024-03-20	2024-05-03	65	Yes	2024-04-13	2024-05-16	No	No	Yes	Yes
936	872	C240539584921	2024-02-29	2024-03-21		2024-06-24	116	No	2024-04-14	2024-07-16	No	No	Yes	Yes
937	874	C240338811068	2024-03-01	2024-03-22	2024-03-21	2024-03-25	24	Yes	2024-04-15		Yes	No	No	U
938	873	C240338811691	2024-03-01	2024-03-22	2024-03-21	2024-07-03	124	Yes	2024-04-15		No	No	U	U
939	875	C240338858513	2024-03-06	2024-03-27	2024-03-26	2024-05-29	84	Yes	2024-04-20	2024-07-25	No	No	No	Yes
940	876	C240338864804	2024-03-08	2024-03-29	2024-03-27	2024-03-27	19	Yes	2024-04-22	2024-05-08	Yes	No	Yes	Yes
941	878	C240338874857	2024-03-09	2024-03-30	2024-03-28	2024-03-28	19	Yes	2024-04-23	2024-04-02	Yes	Yes	No	No
942	879	C240338909878	2024-03-12	2024-04-02	2024-04-02	2024-05-22	71	Yes	2024-04-26	2024-05-22	No	No	U	No
943	804	C240338926203	2024-03-15	2024-04-05	2024-04-02	2024-05-09	55	Yes	2024-04-29	2024-04-18	No	Yes	No	No
944	881	C240339014001	2024-03-19	2024-04-09		2024-03-25	6	No	2024-05-03		Yes	No	No	U
945	880	C240339025130	2024-03-20	2024-04-10	2024-04-10	2024-06-05	77	Yes	2024-05-04		No	No	U	U
946	883	C240339031092	2024-03-20	2024-04-10	2024-04-10	2024-05-29	70	Yes	2024-05-04		No	No	Yes	U
947	882	C240339031178	2024-03-20	2024-04-10		2024-03-25	5	No	2024-05-04	2024-05-10	Yes	No	No	Yes
948	884	C240339039025	2024-03-22	2024-04-12		2024-04-05	14	No	2024-05-06	2024-04-16	Yes	Yes	No	Yes
949		C240339039350	2024-03-22	2024-04-12	2024-04-10	2024-04-11	20	Yes	2024-05-06	2024-04-11	Yes	Yes	No	Yes
950		C240339039470	2024-03-22	2024-04-12	2024-04-10	2024-04-11	20	Yes	2024-05-06	2024-04-11	Yes	Yes	No	Yes
951	886	C240339047945	2024-03-23	2024-04-13		2024-07-17	116	No	2024-05-07	2024-07-26	No	No	No	No
952	887	C240339067974	2024-03-26	2024-04-16	2024-04-25	2024-06-05	71	No	2024-05-10		No	No	No	U
953	888	C240339068591	2024-03-26	2024-04-16		2024-04-04	9	No	2024-05-10	2024-07-23	Yes	No	No	Yes
954	890	C240339071881	2024-03-27	2024-04-17	2024-04-16	2024-05-02	36	Yes	2024-05-11	2024-04-29	Yes	Yes	U	No
955	889	C240339072046	2024-03-27	2024-04-17	2024-04-16	2024-05-02	36	Yes	2024-05-11	2024-04-29	Yes	Yes	U	No
956	892	C240339072316	2024-03-27	2024-04-17		2024-04-10	14	Yes	2024-05-11	2024-04-09	Yes	Yes	No	Yes
957	894	C240339077695	2024-03-28	2024-04-18	2024-04-18	2024-07-26	120	Yes	2024-05-12	2024-07-26	No	No	No	No
958	891	C240439112124	2024-03-28	2024-04-18	2024-04-25	2024-06-19	83	No	2024-05-12		No	No	No	U
959	896	C240339080624	2024-03-29	2024-04-19	2024-04-25	2024-05-04	36	No	2024-05-13	2024-05-29	Yes	No	No	No

New row #	Old row # in Schedule F of Statement of Claim filed on 13 December 2024	(a) UCM Reference	(b) Date HBAU received UAR	(c) Date HBAU required to either complete investigation or advise investigation Outcome (21 days)	(d) Date of Extra Time Request (where made)	(e) Date HBAU completed its investigation	(f) Number of days taken to complete investigation	(g) Did HBAU make Extra Time Request or complete investigation within 21 days (Yes/No)	(h) Date HBAU required to complete investigation (45 days) where applicable	(i) Date HBAU advised investigation Outcome	(j) Did HBAU complete investigation within 45 days (Yes/No)	(k) Did HBAU advise investigation Outcome within 45 days (Yes/No)	(l) Did HBAU refer to Liability Rules in completing its investigation (Yes/No)	(m) Did HBAU refer to Liability Rules in its investigation Outcome (Yes/No)
960	893	C240339083843	2024-03-30	2024-04-20	2024-04-25	2024-07-16	108	No	2024-05-14	2024-07-31	No	No	Yes	Yes
961		C240439085488	2024-04-01	2024-04-22	2024-04-25	2024-07-05	95	No	2024-05-16	2024-08-07	No	No	Yes	Yes
962	897	C240439095458	2024-04-02	2024-04-23	2024-04-23	2024-07-26	115	Yes	2024-05-17	2024-07-26	No	No	No	No
963	898	C240439099100	2024-04-02	2024-04-23	2024-04-23	2024-06-13	72	Yes	2024-05-17	2024-06-13	No	No	No	No
964	903	C240439247677	2024-04-04	2024-04-25	2024-05-07	2024-05-16	42	No	2024-05-19	2024-05-16	Yes	Yes	No	No
965	899	C240439151201	2024-04-05	2024-04-26	2024-04-29	2024-05-13	38	No	2024-05-20	2024-05-13	Yes	Yes	Yes	Yes
966	900	C240439172491	2024-04-10	2024-05-01	2024-05-01	2024-06-03	54	Yes	2024-05-25	2024-06-14	No	No	No	No
967	901	C240439236480	2024-04-14	2024-05-05	2024-05-03	2024-05-28	44	Yes	2024-05-29	2024-06-12	Yes	No	No	No
968	902	C240439273466	2024-04-17	2024-05-08	2024-05-08	2024-07-09	83	Yes	2024-06-01	2024-07-24	No	No	No	No
969	904	C240439291371	2024-04-19	2024-05-10	2024-05-10	2024-07-14	86	Yes	2024-06-03		No	No	No	U
970	905	C240439358048	2024-04-26	2024-05-17	2024-05-17	2024-06-14	49	Yes	2024-06-10	2024-07-26	No	No	No	No
971	906	C240439371594	2024-04-30	2024-05-21	2024-05-21	2024-06-04	35	Yes	2024-06-14	2025-07-26	Yes	No	No	No
972		C240539403338	2024-05-06	2024-05-27		2024-05-13	7	No	2024-06-20	2024-07-22	Yes	No	Yes	Yes
973	907	C240539424513	2024-05-09	2024-05-30		2024-05-17	8	Yes	2024-06-23	2024-05-17	Yes	Yes	U	No
974	908	C240539449597	2024-05-11	2024-06-01	2024-06-01	2024-06-04	24	Yes	2024-06-25	2024-07-26	Yes	No	No	No
975	N/A	C240539464323	2024-05-12	2024-06-02	2024-06-01	2024-06-14	33	Yes	2024-06-26		Yes	No	U	U
976		C240539486182	2024-05-14	2024-06-04	2024-06-03	2024-08-02	80	Yes	2024-06-28		No	No	No	U
977	909	C240539495756	2024-05-15	2024-06-05	2024-06-05	2024-07-08	54	Yes	2024-06-29	2024-07-30	No	No	Yes	Yes
978	910	C240539520284	2024-05-18	2024-06-08		2024-07-16	59	No	2024-07-02	2024-08-08	No	No	No	No
979	911	C240539559400	2024-05-22	2024-06-12	2024-06-13	2024-06-14	23	No	2024-07-06	2024-08-20	Yes	No	No	No
980	912	C240539573807	2024-05-27	2024-06-17	2024-06-17	2024-06-18	22	Yes	2024-07-11	2024-08-09	Yes	No	Yes	Yes
981	913	C240539576008	2024-05-27	2024-06-17	2024-06-17	2024-06-19	23	Yes	2024-07-11	2024-07-24	Yes	No	No	Yes
982		C240539581928	2024-05-29	2024-06-19	2024-06-26	2024-09-02	96	No	2024-07-13	2024-09-19	No	No	Yes	Yes
983	914	C240539581949	2024-05-29	2024-06-19		2024-05-31	2	No	2024-07-13	2024-07-25	Yes	No	Yes	Yes
984	916	C240639608253	2024-06-04	2024-06-25		2024-11-13	162	No	2024-07-19	2024-11-26	No	No	Yes	Yes
985	917	C240639705333	2024-06-12	2024-07-03		2024-06-15	3	No	2024-07-27	2024-07-26	Yes	Yes	Yes	Yes
986	918	C240639714713	2024-06-13	2024-07-04		2024-06-15	2	No	2024-07-28	2024-07-30	Yes	No	Yes	Yes
987	645	C240740029607	2024-06-13	2024-07-04	2024-08-23	2024-09-10	89	No	2024-07-28	2024-09-13	No	No	U	Yes
988	919	C240639779071	2024-06-18	2024-07-09	2024-07-09	2024-07-19	31	Yes	2024-08-02	2024-07-25	Yes	Yes	No	No
989	N/A	C240639818845	2024-06-25	2024-07-16	2024-07-16	2024-07-26	31	Yes	2024-08-09	2024-07-26	Yes	Yes	No	No
990	920	C240739855796	2024-07-03	2024-07-24	2024-07-24	2024-08-07	35	Yes	2024-08-17		Yes	No	No	U
991	921	C240739873486	2024-07-08	2024-07-29		2024-07-29	21	No	2024-08-22		Yes	No	No	U
992	923	C240739930958	2024-07-11	2024-08-01	2024-08-02	2024-08-26	46	No	2024-08-25	2024-09-02	No	No	No	No
993	924	C240739944327	2024-07-14	2024-08-04	2024-08-02	2024-08-27	44	Yes	2024-08-28		Yes	No	No	U
994	640	C240739969375	2024-07-16	2024-08-06		2024-07-29	13	No	2024-08-30	2024-11-27	Yes	No	U	No
995	925	C240739970941	2024-07-16	2024-08-06	2024-08-06	2024-08-19	34	Yes	2024-08-30	2024-08-27	Yes	Yes	No	Yes
996		C240739984488	2024-07-18	2024-08-08		2024-08-02	15	Yes	2024-09-01	2024-08-07	Yes	Yes	No	No
997	926	C240740010378	2024-07-21	2024-08-11	2024-08-09	2024-09-25	66	Yes	2024-09-04	2024-09-19	No	No	No	No
998	637	C240740012437	2024-07-22	2024-08-12	2024-08-12	2024-08-26	35	Yes	2024-09-05	2024-11-27	Yes	No	U	No
999	639	C240740014615	2024-07-23	2024-08-13	2024-08-13	2024-08-28	36	Yes	2024-09-06	2024-11-27	Yes	No	No	No
1000	930	C240740031525	2024-07-26	2024-08-16		2024-08-08	13	Yes	2024-09-09	2024-08-08	Yes	Yes	U	No
1001	927	C240740036863	2024-07-29	2024-08-19	2024-08-19	2024-09-24	57	Yes	2024-09-12	2024-09-24	No	No	U	No
1002	928	C240840117168	2024-08-09	2024-08-30	2024-08-30	2024-09-26	48	Yes	2024-09-23	2024-09-23	No	Yes	No	Yes
1003	647	C240840183503	2024-08-13	2024-09-03	2024-09-03	2024-09-17	35	Yes	2024-09-27		Yes	No	No	U
1004	929	C240840199599	2024-08-15	2024-09-05		2024-09-02	18	No	2024-09-29		Yes	No	Yes	U
1005		C240840245468	2024-08-22	2024-09-12		2024-11-06	76	No	2024-10-06	2024-11-19	No	No	Yes	Yes

Schedule H

*The Defendant does not adopt the definitions in this Schedule H (particularly where those definitions seek to characterise conduct) unless expressly stated in the Defence.

* U means unknown when it is a reference to a date and unavailable when it is a reference to a calculation of days

New row #	Old row # in Schedule H of Statement of Claim filed on 13 December 2024	(a) UCM reference	(b) Date HBAU received UAR	(c) Date Customer's account was blocked or restricted by HBAU	(d) Nature of restrictions (Account Restriction, Digital Block, or Both)	(e) Date HBAU notified Customer of process to reinstate account access	(f) Number of days taken for HBAU to notify Customer of process to reinstate account	(g) Date HBAU reinstated Digital Access and removed Account Restrictions	(h) Number of days for Digital Access reinstatement and Account Restrictions removed	(i) Date HBAU completed its Investigation	(j) Number of days taken to complete Investigation
1	U	C200521356767	2020-01-08	2020-05-28	Both	2020-10-29	154	U	U	2021-02-26	415
2	U	C200119373352	2020-01-22	2020-01-02	Both	2020-02-03	32	U	U	2020-11-26	309
3	29	C20200210185	2020-02-10	2020-02-07	Both	2020-02-10	3	U	U	2020-10-02	235
4	30	C20200303211	2020-02-13	2020-02-13	Both	2020-03-07	23	2020-05-15	92	2020-10-16	246
5	U	C200420897793	2020-02-19	2020-02-19	Digital Block	U	U	2020-02-20	1	2020-12-07	292
6	U	C200219887886	2020-02-28	2020-02-28	Account	2020-03-20	21	2020-03-02	3	2020-08-24	178
7	U	C200219763893	2020-03-27	2020-03-17	Account	U	U	2020-05-08	52	2020-12-17	265
8	31	C20200509518	2020-05-19	2020-05-19	Both	2021-01-20	246	U	U	2021-06-30	407
9	32	C20200510097	2020-05-19	2020-05-19	Both	U	U	2023-12-19	1309	2021-01-29	255
10	U	C200521355637	2020-05-21	2020-05-21	Digital Block	U	U	U	U	2020-12-31	224
11	U	C200621429546	2020-06-03	2020-06-10	Both	U	U	U	U	2020-11-30	180
12	U	C200621460045	2020-06-04	2020-06-04	Both	U	U	2021-03-18	287	2020-11-26	175
13	U	C200621801446	2020-06-15	2020-06-15	Both	U	U	2020-06-17	2	2020-11-24	162
14	33	C20200610313	2020-06-15	2020-06-19	Both	U	U	U	U	2021-06-30	380
15	U	C200621883645	2020-06-27	2020-06-29	Both	2020-07-28	29	2020-10-13	106	2020-09-04	69
16	U	C200722321225	2020-07-23	2020-07-24	Both	2020-07-24	0	U	U	2021-02-26	218
17	U	C200822585336	2020-08-10	2020-08-10	Both	U	U	U	U	2021-05-25	288
18	13	C200822680962	2020-08-13	2020-08-13	Both	U	U	2020-08-21	8	2020-09-24	42
19	U	C200822845520	2020-08-14	2020-08-19	Both	2020-10-02	44	U	U	2021-06-04	294
20	U	C200822866667	2020-08-28	2020-08-28	Digital Block	2021-01-08	133	2020-12-31	125	2021-02-26	182
21	35	C20200909706	2020-09-15	2020-09-22	Account	2020-09-22	0	U	U	2020-10-27	42
22	U	C200923376198	2020-09-23	2020-09-23	Digital Block	2020-09-24	1	2022-06-07	622	2021-01-18	117
23	U	C200923378656	2020-09-25	2020-09-29	Digital Block	2021-01-06	99	2021-01-06	99	2020-12-21	87
24	U	C201023481574	2020-10-08	2020-10-08	Both	2020-10-08	0	U	U	2021-01-18	102
25	U	C201023515219	2020-10-11	2020-10-12	Both	U	U	U	U	2021-05-18	219
26	36	C20201008998	2020-10-12	2020-10-13	Both	U	U	U	U	2021-06-23	254
27	U	C201023519739	2020-10-13	2020-10-13	Both	U	U	2021-07-19	279	2020-12-16	64
28	U	C201124296478	2020-11-19	2020-11-19	Digital Block	2020-12-18	29	2020-12-18	29	2021-03-30	131
29	39	C20201201353	2020-11-30	2020-11-30	Both	U	U	U	U	2021-02-19	81
30	37	C20201201286	2020-12-01	2020-12-02	Account	U	U	2022-09-09	646	2021-02-26	87
31	38	C20201201306	2020-12-01	2020-12-02	Both	U	U	U	U	2021-05-17	167
32	24	C201224485336	2020-12-02	2020-12-02	Digital Block	2020-12-02	0	2020-12-02	0	2021-07-27	237
33	U	C201224739378	2020-12-16	2020-12-16	Digital Block	2022-01-25	405	2022-01-25	405	2021-05-31	166
34	U	C201224764063	2020-12-22	2020-12-21	Both	U	U	U	U	2021-06-23	183
35	U	C201224796857	2020-12-22	2020-12-22	Both	U	U	U	U	2021-06-23	183
36	41	C20201213417	2020-12-24	2020-12-23	Both	2020-12-29	6	2021-01-19	27	2021-06-02	160
37	28	C201224875072	2020-12-25	2020-12-29	Digital Block	U	U	2021-01-20	22	2021-09-30	279
38	40	C20201213314	2020-12-26	2020-12-29	Both	U	U	2021-02-05	38	2021-06-22	178
39	42	C20210100945	2021-01-03	2021-01-04	Both	U	U	U	U	2021-04-15	102
40	U	C210124914179	2021-01-05	2021-01-05	Digital Block	2022-12-05	699	U	U	2021-06-30	176
41	44	C210124974949	2021-01-08	2021-01-08	Both	U	U	U	U	2021-07-20	193
42	U	C210125359515	2021-01-25	2021-01-25	Both	2021-01-25	0	U	U	2021-05-20	115
43	U	C210125363284	2021-01-27	2021-01-27	Both	2021-02-24	28	U	U	2021-07-29	183
44	U	C210225485403	2021-01-30	2021-02-08	Both	2021-04-07	58	2023-05-29	840	2021-03-05	34
45	56	C210325968829	2021-02-02	2021-02-02	Both	U	U	U	U	2021-09-03	213
46	48	C210225455791	2021-02-03	2021-02-03	Both	U	U	U	U	2021-07-30	177
47	51	C210225713955	2021-02-04	2021-02-04	Both	2021-02-04	0	U	U	2021-08-03	180
48	50	C210225700347	2021-02-15	2021-02-15	Digital Block	U	U	2021-02-22	7	2021-08-12	178
49	U	C210225778399	2021-02-18	2021-02-18	Both	2021-02-19	1	2021-04-01	42	2021-06-27	129
50	53	C210225781444	2021-02-19	2021-02-19	Both	2021-03-17	26	U	U	2021-08-11	173
51	54	C210225813859	2021-02-22	2021-02-22	Both	U	U	U	U	2021-09-21	211
52	55	C210225818874	2021-02-24	2021-02-24	Both	2021-02-24	0	U	U	2021-06-30	126
53	58	C210326034569	2021-03-11	2021-03-11	Both	U	U	U	U	2021-06-30	111
54	59	C210326318490	2021-03-23	2021-03-23	Both	2021-11-08	230	2021-11-08	230	2021-08-26	156
55	60	C210326347386	2021-03-25	2021-03-24	Both	2021-05-03	40	2021-09-09	169	2021-06-30	97
56	61	C210326378683	2021-03-29	2021-03-29	Account	U	U	U	U	2021-10-13	198
57	62	C210426459119	2021-04-06	2021-04-06	Both	U	U	U	U	2021-04-23	17
58	63	C210426459221	2021-04-06	2021-04-09	Both	2021-04-14	5	U	U	2021-09-16	163
59	65	C210426810292	2021-04-27	2021-04-27	Both	U	U	2021-07-26	90	2021-05-19	22
60	66	C210526862495	2021-05-03	2021-05-04	Both	2021-05-08	4	U	U	2021-09-30	150

New row #	Old row # in Schedule H of Statement of Claim filed on 13 December 2024	(a) UCM reference	(b) Date HBAU received UAR	(c) Date Customer's account was blocked or restricted by HBAU	(d) Nature of restrictions (Account Restriction, Digital Block, or Both)	(e) Date HBAU notified Customer of process to reinstate account access	(f) Number of days taken for HBAU to notify Customer of process to reinstate account	(g) Date HBAU reinstated Digital Access and removed Account Restrictions	(h) Number of days for Digital Access reinstatement and Account Restrictions removed	(i) Date HBAU completed its Investigation	(j) Number of days taken to complete investigation
61	67	C210527215491	2021-05-30	2021-05-31	Digital Block	2021-05-31	0	2021-06-10	10	2021-10-26	149
62	U	C210627477265	2021-06-16	2021-06-16	Digital Block	U	U	2021-06-17	1	2021-07-08	22
63	68	C210627494864	2021-06-16	2021-06-16	Both	2022-07-28	407		U	2021-06-30	14
64	69	C210627641582	2021-06-22	2021-06-22	Both	U	U		U	2022-01-18	210
65	U	C210627649664	2021-06-24	2021-06-24	Both	2021-08-04	41		U	2021-07-29	35
66	70	C210627712701	2021-06-30	2021-06-28	Both	2021-07-20	22		U	2021-09-24	86
67	U	C210727715407	2021-07-01	2021-07-02	Digital Block	2021-07-02	0	2021-07-02	0	2021-08-06	36
68	U	C210728030853	2021-07-09	2021-07-12	Account	U	U		U	2021-08-11	33
69	U	C210728029717	2021-07-12	2021-07-13	Digital Block	2021-08-20	38	2024-11-07	1213	2021-08-13	32
70	71	C210728145659	2021-07-15	2021-07-19	Both	U	U	2021-07-29	10	2021-10-12	89
71	U	C210728189648	2021-07-19	2021-07-20	Both	2021-07-20	0	2021-10-27	99	2021-08-19	31
72	72	C210728195009	2021-07-20	2021-07-20	Digital Block	2021-07-20	0		U	2021-10-29	101
73	U	C210728221884	2021-07-21	2021-07-26	Both	U	U		U	2021-10-06	77
74	U	C210828314534	2021-08-03	2021-08-03	Both	U	U	2021-11-09	98	2021-09-01	29
75	73	C210928706078	2021-08-27	2021-08-27	Digital Block	2021-08-30	3	2021-08-30	3	2021-10-14	48
76	U	C210828705507	2021-08-31	2021-08-31	Both	2021-09-16	16		U	2021-10-15	45
77	74	C210928761725	2021-09-04	2021-09-06	Both	2021-09-28	22	2021-11-02	57	2021-11-19	76
78	U	C210928779997	2021-09-07	2021-09-07	Both	2021-10-19	42		U	2021-10-21	44
79	82	C211029369482	2021-09-10	2021-09-09	Account	U	U		U	2022-02-15	158
80	75	C210928813950	2021-09-11	2021-09-11	Both	2021-10-29	48	2021-11-26	76	2021-10-18	37
81	76	C210928967877	2021-09-15	2021-09-13	Both	2021-09-21	8		U	2021-11-26	72
82	77	C210928968966	2021-09-15	2021-09-15	Both	U	U		U	2022-02-18	156
83	78	C210929001419	2021-09-17	2021-09-17	Digital Block	2021-09-21	4	2021-09-21	4	2021-09-30	13
84	79	C210929110401	2021-09-29	2021-09-29	Both	2021-10-01	2		U	2021-12-21	83
85	U	C210929112614	2021-09-30	2021-09-30	Both	U	U		U	2022-01-21	113
86	80	C211029116241	2021-10-01	2021-10-05	Both	2021-10-11	6		U	2021-11-10	40
87	81	C211029166546	2021-10-06	2021-10-07	Digital Block	2021-10-25	18	2021-10-25	18	2021-10-29	23
88	U	C211029166640	2021-10-07	2021-10-07	Digital Block	2021-10-07	0	2021-11-16	40	2021-11-11	35
89	U	C211029193422	2021-10-08	2021-10-08	Both	2021-10-14	6	2021-11-16	39	2021-11-11	34
90	U	C211029252409	2021-10-12	2021-10-12	Both	2021-10-12	0		U	2021-10-27	15
91	83	C211029380226	2021-10-21	2021-10-21	Digital Block	2021-12-31	71	2022-04-06	167	2022-01-14	85
92	U	C211129515437	2021-11-02	2021-11-02	Digital Block	2021-11-02	0	2021-11-02	0	2021-11-24	22
93	U	C211129614768	2021-11-12	2021-11-12	Both	2021-12-03	21		U	2021-12-03	21
94	U	C211129769726	2021-11-17	2021-11-17	Digital Block	U	U	2021-11-23	6	2022-02-18	93
95	84	C211129789840	2021-11-20	2021-11-23	Account	U	U		U	2022-04-29	160
96	85	C211129794948	2021-11-21	2021-11-22	Both	U	U		U	2022-02-09	80
97	U	C211129799716	2021-11-22	2021-11-23	Both	2022-02-11	80		U	2022-01-07	46
98	87	C211129871518	2021-11-30	2021-11-30	Both	U	U		U	2022-03-31	121
99	88	C211229895070	2021-12-03	2021-12-03	Both	U	U		U	2022-03-29	116
100	89	C211229995948	2021-12-13	2021-12-13	Both	2022-05-26	164	2023-01-19	402	2022-05-13	151
101	90	C211230092422	2021-12-15	2021-12-15	Both	U	U	2022-10-26	315	2022-04-28	134
102	91	C211230162065	2021-12-21	2021-12-21	Digital Block	U	U	2022-06-15	176	2022-05-31	161
103	92	C211230227998	2021-12-28	2021-12-29	Both	2021-12-30	1		U	2022-02-08	42
104	93	C211230228316	2021-12-28	2021-12-29	Both	2021-12-29	0		U	2022-05-30	153
105	773	C220130529533	2022-01-19	2022-01-19	Digital Block	2022-01-19	0	2022-01-20	1	2022-02-17	29
106	777	C220130553737	2022-01-20	2022-01-21	Digital Block	U	U	2022-03-29	67	2022-02-07	18
107	775	C220130582954	2022-01-27	2022-01-27	Digital Block	U	U		U	2022-02-22	26
108	770	C220230622082	2022-02-02	2022-02-21	Both	U	U		U	2022-02-17	15
109	769	C220331013533	2022-03-03	2022-03-04	Both	2022-03-22	18	2022-05-03	60	2022-03-22	19
110	766	C220431359132	2022-03-04	2022-05-13	Account	U	U		U	2022-04-06	33
111	755	C220331107406	2022-03-11	2022-03-11	Both	2022-03-11	0		U	2022-04-11	31
112	764	C220331273798	2022-03-24	2022-03-24	Both	U	U		U	2022-04-04	11
113	753	C220331310585	2022-03-29	2022-03-29	Both	2022-04-14	16		U	2022-05-13	45
114	774	C220431346466	2022-04-04	2022-04-04	Both	U	U		U	2022-05-11	37
115	768	C220431386128	2022-04-07	2022-04-07	Digital Block	U	U	2022-04-08	1	2022-05-20	43
116	760	C220431501805	2022-04-13	2022-04-13	Both	2022-05-02	19		U	2022-05-02	19
117	922	C220431727744	2022-04-28	2022-04-28	Digital Block	2022-04-28	0	2022-05-04	6	2022-05-26	28
118	U	C220531765736	2022-05-06	2022-05-06	Account	U	U	2024-02-15	650	2022-05-31	25
119	167	C220531899979	2022-05-13	2022-05-13	Digital Block	2022-07-06	54	2022-09-28	138	2022-07-20	68
120	U	C220531971328	2022-05-18	2022-05-18	Both	2022-06-09	22	2022-10-07	142	2022-06-15	28
121	U	C220532035527	2022-05-21	2022-05-23	Digital Block	2024-03-01	648		U	2022-07-12	52
122	765	C220632266520	2022-06-14	2022-06-15	Both	U	U	2022-07-08	23	2022-07-19	35
123	U	C220632299843	2022-06-18	2022-06-15	Digital Block	2022-06-18	3	2022-06-24	9	2022-07-26	38
124	847	C220732503629	2022-07-06	2022-07-07	Digital Block	U	U	2022-07-25	18	2022-07-15	9
125	U	C220732612393	2022-07-07	2022-07-12	Both	2022-07-12	0	2022-07-19	7	2022-10-26	111
126	720	C220732609099	2022-07-09	2022-07-11	Both	2022-09-06	57	2022-08-03	23	2022-09-23	76
127	776	C220732785376	2022-07-12	2022-08-02	Both	2022-08-02	0	2022-09-30	59	2022-09-05	55

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128	758	C220732681284	2022-07-16	2022-07-18	Both	2022-07-28	10	2022-11-08	113	2022-09-02	48
129	759	C220732770981	2022-07-21	2022-07-22	Both	2022-08-22	31	2022-08-30	39	2022-09-05	46
130	771	C220732809840	2022-07-29	2022-07-29	Digital Block	2022-09-19	52	2022-08-02	4	2022-09-19	52
131	U	C220832867816	2022-08-05	2022-08-05	Both	U	U	2022-08-23	18	2022-09-14	40
132	751	C220832915421	2022-08-10	2022-08-10	Both	U	U		U	2022-10-11	62
133	523	C220832973975	2022-08-14	2022-08-15	Both	2022-10-24	70	2023-01-04	142	2022-09-30	47
134	U	C220833012487	2022-08-18	2022-08-19	Both	U	U		U	2022-10-13	56
135	U	C220833113262	2022-08-26	2022-08-26	Digital Block	2022-08-26	0	2022-08-29	3	2022-10-24	59
136	U	C220933132891	2022-09-01	2022-09-01	Digital Block	2022-09-08	7	2022-09-13	12	2022-10-25	54
137	U	C220933203853	2022-09-07	2022-09-07	Digital Block	2022-09-13	6	2022-09-14	7	2022-10-31	54
138	U	C220933206844	2022-09-07	2022-09-07	Both	U	U	2022-09-30	23	2022-11-02	56
139	752	C220933363850	2022-09-19	2022-09-09	Both	U	U		U	2022-11-17	59
140	772	C220933431821	2022-09-20	2022-09-20	Digital Block	U	U		U	2022-11-25	66
141	U	C220933460856	2022-09-23	2022-10-11	Digital Block	2022-10-11	0		U	2022-11-28	66
142	895	C220833128859	2022-09-26	2022-08-31	Both	U	U	2022-12-08	99	2022-12-19	84
143	703	C220933493039	2022-09-28	2022-09-28	Both	U	U		U	2023-01-27	121
144	U	C220933499781	2022-09-30	2022-09-30	Both	U	U	2022-10-07	7	2023-01-31	123
145	763	C221033546916	2022-10-08	2022-10-10	Digital Block	2022-10-10	0	2022-10-20	10	2023-01-24	108
146	741	C221033548748	2022-10-10	2022-10-10	Both	U	U		U	2023-03-21	162
147	756	C221033613248	2022-10-14	2022-10-14	Both	2022-11-16	33		U	2023-01-25	103
148	U	C221033643122	2022-10-18	2022-10-18	Both	2022-10-20	2	2022-11-29	42	2023-02-01	106
149	719	C221033664190	2022-10-19	2022-10-19	Both	2022-11-18	30		U	2022-11-17	29
150	U	C221033712382	2022-10-21	2022-10-21	Both	2022-10-21	0		U	2023-01-18	89
151	757	C221033778713	2022-10-26	2022-10-26	Both	2022-10-27	1		U	2023-01-24	90
152	U	C220833025169	2022-10-28	2022-08-22	Both	U	U		U	2022-10-28	0
153	U	C221033794557	2022-10-28	2022-10-28	Both	2023-03-15	138	2023-03-20	143	2023-02-23	118
154	598	C221033839169	2022-10-30	2022-10-31	Digital Block	U	U	2023-01-09	70	2023-01-23	85
155	704	C221234183787	2022-11-04	2022-11-04	Both	2022-11-05	1		U	2023-03-27	143
156	U	C221133901020	2022-11-08	2022-11-08	Digital Block	U	U	2022-12-16	38	2023-02-17	101
157	U	C221133931883	2022-11-12	2022-11-11	Both	2023-02-08	89		U	2023-02-08	88
158	U	C221134045808	2022-11-18	2022-05-24	Both	2022-11-21	181		U	2023-04-06	139
159	U	C221134081440	2022-11-22	2022-11-22	Both	2022-11-22	0		U	2023-02-23	93
160	U	C221134118835	2022-11-28	2022-11-30	Account	U	U	2023-01-30	61	2023-05-04	157
161	U	C221234284746	2022-11-30	2021-07-05	Both	U	U	2021-07-13	8	2023-04-13	134
162	U	C221234136232	2022-12-02	2022-12-02	Both	2023-01-24	53	2023-02-22	82	2023-03-08	96
163	U	C221234183765	2022-12-05	2022-12-12	Both	2022-12-14	2	2023-01-03	22	2023-03-17	102
164	U	C221234182822	2022-12-06	2022-11-25	Digital Block	U	U	2022-12-13	18	2023-03-09	93
165	U	C221234268350	2022-12-14	2022-12-14	Both	2022-12-15	1	2023-09-28	288	2023-04-04	111
166	U	C221234399070	2022-12-23	2022-12-23	Both	2023-03-27	94		U	2023-04-12	110
167	790	C230134673468	2023-01-23	2023-01-23	Digital Block	U	U	2023-02-13	21	2023-03-31	67
168	94	C230134676895	2023-01-24	2023-01-30	Both	U	U		U	2023-03-27	62
169	95	C230134699667	2023-01-25	2023-01-27	Account	U	U		U	2023-05-15	110
170	788	C230234784286	2023-02-06	2023-02-02	Account	U	U	2023-04-03	60	2023-04-12	65
171	96	C230535709064	2023-02-13	2023-02-10	Both	2023-06-06	116		U	2023-06-06	113
172	787	C230234905892	2023-02-16	2023-02-16	Digital Block	U	U	2023-03-30	42	2023-03-31	43
173	722	C230335101883	2023-03-01	2023-03-09	Digital Block	U	U	2023-05-10	62	2023-05-30	90
174	98	C230335036852	2023-03-02	2023-03-02	Digital Block	2023-03-02	0	2023-10-13	225	2023-07-11	131
175	99	C230335038265	2023-03-02	2023-03-03	Digital Block	2023-05-05	63		U	2023-05-05	64
176	100	C230335049990	2023-03-03	2023-03-03	Digital Block	2023-08-18	168	2024-01-24	327	2023-09-29	210
177	101	C230335074734	2023-03-04	2023-03-06	Digital Block	2023-07-14	130	2025-01-23	689	2023-07-14	132
178	103	C230335092447	2023-03-07	2023-03-07	Both	2023-03-10	3	2023-03-10	3	2023-04-05	29
179	104	C230335096886	2023-03-08	2023-03-08	Digital Block	2023-07-17	131	2023-07-18	132	2023-07-17	131
180	762	C230335115263	2023-03-10	2023-03-10	Digital Block	2023-03-16	6	2023-03-20	10	2024-05-07	424
181	U	C240238659671	2023-03-11	2023-03-13	Both	U	U		U	2024-06-25	472
182	105	C230335201467	2023-03-16	2023-03-16	Digital Block	2023-03-29	13	2023-06-30	106	2024-04-27	408
183	106	C230335347996	2023-03-27	2023-03-27	Digital Block	2023-03-27	0		U	2023-03-30	3
184	107	C230335354809	2023-03-28	2023-03-28	Digital Block	U	U		U	2023-04-20	23
185	108	C230335355766	2023-03-28	2023-03-20	Digital Block	U	U	2023-03-24	4	2023-04-21	24
186	U	C230435377734	2023-04-02	2023-04-05	Digital Block	2023-12-08	247	2023-12-08	247	2023-06-09	68
187	789	C230435394993	2023-04-04	2023-04-04	Digital Block	2023-04-04	0	2023-07-04	91	2023-07-01	88
188	U	C230435417268	2023-04-06	2023-04-06	Digital Block	2023-08-16	132		U	2024-02-28	328
189	115	C230535749955	2023-04-12	2023-04-12	Digital Block	U	U	2023-04-24	12	2023-07-24	103
190	793	C230435628689	2023-04-18	2023-04-18	Digital Block	U	U	2023-05-29	41	2023-11-14	210
191	112	C230435654262	2023-04-19	2023-04-19	Digital Block	2023-04-21	2	2023-05-09	20	2023-07-17	89
192	U	C230435702091	2023-04-26	2023-04-27	Both	2024-07-24	454	2024-11-15	568	2024-06-21	422
193	113	C230535713333	2023-05-03	2023-05-03	Digital Block	2023-05-09	6		U	2023-07-28	86
194	116	C230535804284	2023-05-10	2023-05-10	Digital Block	2023-05-31	21	2023-06-05	26	2023-12-04	208

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195	662	C230535933195	2023-05-11	2023-05-11	Both	2023-05-11	0	2023-09-28	140	2024-03-06	300
196	117	C230535842457	2023-05-12	2023-05-12	Both	U	U	2024-08-13	459	2024-06-17	402
197	118	C230535894177	2023-05-16	2023-05-16	Digital Block	2023-08-03	79	2023-08-03	79	2023-08-03	79
198	119	C230535915874	2023-05-18	2023-05-18	Both	2023-05-25	7	U	U	2023-07-27	70
199	120	C230535933729	2023-05-19	2023-05-19	Digital Block	2023-08-21	94	2023-06-01	13	2023-08-21	94
200	123	C230535992643	2023-05-25	2023-05-25	Digital Block	2024-05-13	354	2023-05-26	1	2024-03-21	301
201	125	C230536032424	2023-05-30	2023-05-30	Digital Block	2023-08-22	84	2023-05-30	0	2023-11-09	163
202	124	C230536032886	2023-05-30	2023-05-30	Digital Block	2023-08-09	71	U	U	2023-08-10	72
203	126	C230536034232	2023-05-30	2023-05-30	Both	2023-06-30	31	2023-07-12	43	2024-04-11	317
204	128	C230536034918	2023-05-31	2023-05-31	Both	2023-09-01	93	U	U	2023-09-01	93
205	127	C230536035017	2023-05-31	2023-05-31	Both	2023-06-05	5	2023-06-06	6	2023-09-21	113
206	129	C230536035940	2023-05-31	2023-06-02	Both	U	U	U	U	2024-06-24	390
207	130	C230636043054	2023-06-01	2023-06-01	Digital Block	2023-06-14	13	2024-07-29	424	2023-08-09	69
208	131	C230636046171	2023-06-02	2023-06-02	Digital Block	2023-06-18	16	2023-11-03	154	2023-12-06	187
209	132	C230636074476	2023-06-05	2023-06-05	Both	U	U	2023-12-08	186	2024-04-29	329
210	133	C230636074866	2023-06-05	2023-06-05	Digital Block	2023-07-11	36	2023-07-11	36	2023-10-18	135
211	797	C230636086047	2023-06-06	2023-06-06	Both	2023-06-15	9	2023-06-21	15	2023-10-23	139
212	134	C230636086743	2023-06-06	2023-06-06	Both	2023-06-19	13	2023-06-19	13	2024-07-31	421
213	669	C230636086761	2023-06-06	2023-06-06	Both	2023-10-13	129	2024-02-26	265	2024-02-26	265
214	135	C230636108862	2023-06-07	2023-06-07	Both	2023-08-23	77	U	U	2023-08-23	77
215	136	C230636110127	2023-06-07	2023-06-14	Account	2023-09-22	100	2023-08-18	65	2023-09-22	107
216	137	C230636135902	2023-06-09	2023-06-09	Both	2023-08-02	54	2023-08-02	54	2023-09-11	94
217	138	C230636137577	2023-06-11	2023-06-12	Digital Block	2023-06-15	3	2023-06-16	4	2023-08-01	51
218	139	C230636157557	2023-06-13	2023-06-13	Both	2023-06-14	1	2024-11-18	524	2023-07-06	23
219	140	C230636169397	2023-06-13	2023-06-13	Digital Block	2023-08-23	71	2023-08-23	71	2023-07-24	41
220	141	C230636189587	2023-06-14	2023-06-14	Digital Block	2023-06-14	0	2023-07-10	26	2023-08-18	65
221	175	C230736602488	2023-06-15	2023-06-15	Both	2024-02-16	246	U	U	2024-05-06	326
222	142	C230636209577	2023-06-16	2023-06-16	Digital Block	2023-06-16	0	2023-06-20	4	2024-03-12	270
223	143	C230636210273	2023-06-16	2023-06-19	Digital Block	2024-03-12	267	2024-03-27	282	2024-03-11	269
224	144	C230636221199	2023-06-19	2023-06-21	Both	U	U	2024-06-13	358	2024-04-24	310
225	145	C230636248844	2023-06-20	2023-06-20	Digital Block	2023-07-11	21	2023-07-11	21	2024-04-18	303
226	148	C230636270922	2023-06-23	2023-06-23	Both	2024-07-22	395	U	U	2024-06-06	349
227	147	C230636270959	2023-06-23	2023-06-23	Digital Block	2024-04-17	299	U	U	2024-04-15	297
228	146	C230636271010	2023-06-23	2023-06-23	Digital Block	2023-08-24	62	2023-07-06	13	2023-08-24	62
229	149	C230636275400	2023-06-24	2023-06-26	Digital Block	2023-11-14	141	2023-07-17	21	2023-11-14	143
230	U	C230636298679	2023-06-25	2023-06-26	Digital Block	2023-08-21	56	2023-08-21	56	2024-05-07	317
231	699	C230636299126	2023-06-26	2023-06-26	Digital Block	2023-06-27	1	U	U	2024-08-28	429
232	151	C230636299588	2023-06-26	2023-06-26	Both	2024-02-02	221	U	U	2024-03-12	260
233	152	C230636300060	2023-06-26	2023-06-26	Digital Block	2023-10-05	101	2024-02-19	238	2024-06-06	346
234	153	C230636319007	2023-06-27	2023-06-28	Both	2023-06-28	0	2023-12-08	163	2023-10-03	98
235	730	C230636319276	2023-06-27	2023-06-27	Both	2023-07-31	34	U	U	2024-02-29	247
236	154	C230636323407	2023-06-28	2023-06-28	Digital Block	U	U	U	U	2024-05-24	331
237	156	C230636327556	2023-06-29	2023-06-29	Both	2023-11-07	131	2023-11-08	132	2023-11-14	138
238	155	C230736339433	2023-06-29	2023-06-29	Digital Block	2023-06-29	0	2023-09-19	82	2023-09-14	77
239	157	C230736339191	2023-07-02	2023-07-02	Both	2023-07-24	22	2023-08-17	46	2023-11-17	138
240	160	C230736340364	2023-07-03	2023-07-03	Both	2023-09-01	60	U	U	2024-05-14	316
241	159	C230736340668	2023-07-03	2023-07-03	Account	2024-02-29	241	U	U	2024-04-26	298
242	158	C230736342098	2023-07-03	2023-07-03	Both	2023-09-06	65	2023-08-24	52	2023-09-18	77
243	161	C230736355339	2023-07-05	2023-07-05	Both	2023-08-02	28	2023-08-04	30	2024-05-16	316
244	162	C230736368153	2023-07-06	2023-07-06	Both	2023-12-11	158	2024-01-30	208	2024-05-19	318
245	U	C230736368738	2023-07-06	2023-07-06	Account	2023-09-19	75	U	U	2023-09-20	76
246	164	C230736373148	2023-07-07	2023-07-07	Digital Block	2023-08-18	42	2023-08-18	42	2024-03-13	250
247	165	C230736377819	2023-07-08	2023-07-10	Both	2023-07-20	10	2023-07-21	11	2024-04-29	296
248	170	C230736423251	2023-07-11	2023-07-11	Both	2023-08-10	30	2023-10-24	105	2023-10-24	105
249	169	C230736426233	2023-07-11	2023-07-11	Both	2024-03-28	261	U	U	2024-03-19	252
250	171	C230736433987	2023-07-12	2023-07-11	Digital Block	U	U	2025-02-17	587	2024-04-26	289
251	172	C230736435291	2023-07-12	2023-07-12	Both	2023-07-14	2	U	U	2024-05-07	300
252	173	C230736435508	2023-07-12	2023-07-12	Both	2024-01-15	187	U	U	2024-05-06	299
253	174	C230736490949	2023-07-14	2023-07-14	Digital Block	2024-07-15	367	U	U	2024-05-20	311
254	796	C230736501725	2023-07-17	2023-07-25	Account	U	U	U	U	2024-05-15	303
255	U	C230736514505	2023-07-18	2023-07-18	Digital Block	U	U	2023-07-18	0	2024-06-21	339
256	677	C230736574743	2023-07-23	2023-07-24	Both	2023-09-19	57	U	U	2023-10-18	87
257	176	C230736598960	2023-07-25	2023-07-25	Both	2023-09-11	48	2024-11-18	482	2023-09-12	49
258	178	C230736599149	2023-07-25	2023-07-25	Both	2023-07-31	6	2023-10-06	73	2024-06-14	325
259	182	C230736601223	2023-07-26	2023-07-26	Both	U	U	2023-08-02	7	2024-06-20	330
260	181	C230736601574	2023-07-26	2023-07-26	Both	U	U	U	U	2024-02-22	211
261	179	C230736602157	2023-07-26	2023-07-26	Both	2023-08-03	8	2023-08-15	20	2024-06-24	334

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262	180	C230736611088	2023-07-26	2023-07-31	Both	2023-08-30	30		U	2024-04-29	278
263	184	C230736605654	2023-07-27	2023-07-27	Digital Block	2024-04-25	273		U	2024-02-28	216
264	185	C230736609838	2023-07-28	2023-07-28	Digital Block	2024-05-20	297	2024-05-30	307	2024-05-20	297
265	214	C230836896372	2023-07-28	2023-07-28	Both	2024-03-15	231		U	2024-03-15	231
266	186	C230736611186	2023-07-29	2023-07-31	Digital Block	U	U	2023-08-11	11	2024-03-01	216
267	187	C230736611193	2023-07-29	2023-07-31	Both	U	U		U	2024-03-15	230
268	U	C230836616100	2023-07-29	2023-07-31	Account	2023-08-03	3		U	2024-08-19	387
269	188	C230736613765	2023-07-31	2023-07-31	Digital Block	2023-09-29	60		U	2024-03-22	235
270	803	C230736613994	2023-07-31	2023-07-31	Digital Block	U	U	2023-08-01	1	2023-09-29	60
271	189	C230836616885	2023-08-01	2023-08-01	Both	2024-07-29	363		U	2024-02-26	209
272	193	C230836621041	2023-08-02	2023-08-02	Both	2023-09-07	36	2023-09-07	36	2024-04-30	272
273	191	C230836621456	2023-08-02	2023-08-02	Digital Block	2023-08-02	0	2023-08-15	13	2024-04-06	248
274	196	C230836633301	2023-08-03	2023-08-03	Digital Block	2023-08-23	20	2023-09-12	40	2024-02-05	186
275	U	C230836634388	2023-08-03	2023-08-03	Digital Block	2023-08-03	0	2023-08-14	11	2024-02-12	193
276	195	C230836639046	2023-08-03	2023-08-03	Both	2024-03-13	223	2023-09-25	53	2024-02-19	200
277	198	C230836653320	2023-08-05	2023-08-07	Digital Block	2024-07-23	351	2023-11-20	105	2024-06-06	306
278	199	C230836653349	2023-08-05	2023-08-07	Digital Block	U	U		U	2024-05-08	277
279	200	C230836653417	2023-08-05	2023-08-07	Digital Block	2024-04-26	263	2024-05-01	268	2024-07-22	352
280	197	C230836675939	2023-08-06	2023-08-29	Account	U	U		U	2024-05-01	269
281	728	C231138014700	2023-08-06	2023-08-07	Both	U	U		U	2024-06-19	318
282	201	C230836676820	2023-08-07	2023-08-02	Both	2024-05-06	278		U	2024-06-06	304
283	U	C230836677598	2023-08-07	2023-08-07	Both	2023-08-09	2		U	2024-08-02	361
284	202	C230836686618	2023-08-08	2023-08-08	Both	2023-11-09	93	2024-10-03	422	2024-03-05	210
285	203	C230836701394	2023-08-09	2023-08-09	Both	2024-07-22	348		U	2024-05-27	292
286	733	C230836701517	2023-08-09	2023-08-09	Both	2023-08-17	8	2024-07-23	349	2024-03-22	226
287	204	C230836705035	2023-08-10	2023-08-10	Both	2024-06-13	308		U	2024-05-28	292
288	205	C230836752650	2023-08-13	2023-08-14	Digital Block	2023-08-14	0	2023-08-18	4	2024-07-06	328
289	208	C230836761130	2023-08-14	2023-08-14	Digital Block	2024-08-14	366	2023-10-20	67	2024-06-10	301
290	206	C230836761531	2023-08-14	2023-08-14	Digital Block	U	U		U	2024-02-20	190
291	207	C230836761778	2023-08-14	2023-08-14	Both	2023-10-20	67	2023-10-30	77	2024-06-13	304
292	210	C230836787495	2023-08-15	2023-09-07	Account	2024-01-29	144	2024-01-12	127	2024-06-07	297
293	209	C230836859663	2023-08-15	2023-09-05	Account	U	U		U	2024-05-22	281
294	211	C230836848540	2023-08-17	2023-08-17	Both	U	U		U	2024-03-14	210
295	212	C230836888958	2023-08-21	2023-08-21	Both	2023-12-19	120		U	2024-04-08	231
296	213	C230836892861	2023-08-22	2023-08-22	Both	U	U	2024-01-11	142	2024-01-11	142
297	686	C230836899823	2023-08-23	2023-08-23	Both	2023-08-29	6	2024-05-15	266	2024-03-14	204
298	U	C231037445228	2023-08-23	2023-08-23	Digital Block	U	U	2023-08-31	8	2024-03-12	202
299	215	C230836900468	2023-08-24	2023-08-24	Digital Block	2023-09-25	32	2023-09-26	33	2024-07-09	320
300	216	C230836907428	2023-08-25	2023-08-25	Digital Block	2023-11-22	89		U	2024-04-14	233
301	U	C230836909899	2023-08-26	2023-08-28	Digital Block	U	U		U	2024-04-11	229
302	218	C230836909951	2023-08-26	2023-08-28	Both	2023-11-14	78	2023-11-17	81	2024-01-08	135
303	217	C230836910018	2023-08-26	2023-08-28	Digital Block	U	U	2023-08-30	2	2024-03-04	191
304	220	C230836910013	2023-08-28	2023-08-28	Both	2024-07-27	334		U	2024-07-03	310
305	221	C230836932560	2023-08-29	2023-08-29	Digital Block	2023-08-29	0	2023-08-30	1	2024-03-08	192
306	222	C230836938561	2023-08-31	2023-08-31	Both	2024-07-16	320		U	2024-06-25	299
307	225	C230936988521	2023-09-05	2023-09-05	Both	2024-07-22	321		U	2024-05-01	239
308	224	C230936989712	2023-09-05	2023-09-05	Account	2023-09-12	7		U	2024-03-14	191
309	227	C230936989960	2023-09-05	2023-09-05	Account	2024-07-22	321	2024-09-03	364	2023-09-05	0
310	226	C230936989963	2023-09-05	2023-09-05	Digital Block	2023-09-05	0		U	2024-04-06	214
311	228	C230937007417	2023-09-07	2023-09-07	Account	2023-09-07	0	2024-05-15	251	2024-05-10	246
312	229	C230937007570	2023-09-07	2023-09-07	Both	2023-09-28	21	2024-10-15	404	2024-03-21	196
313	U	C230937009704	2023-09-08	2023-09-08	Account	U	U	2024-03-06	180	2024-05-14	249
314	U	C230937023429	2023-09-09	2023-09-11	Digital Block	U	U		U	2024-06-27	292
315	230	C230937044659	2023-09-10	2023-09-12	Both	U	U		U	2024-04-23	226
316	231	C230937044704	2023-09-10	2023-09-11	Both	2024-07-25	318	2023-10-04	23	2024-07-25	319
317	234	C230937056376	2023-09-12	2023-09-12	Digital Block	2024-02-26	167		U	2024-02-08	149
318	235	C230937098858	2023-09-12	2023-09-14	Account	U	U	2024-01-04	112	2024-07-08	300
319	236	C230937073222	2023-09-13	2023-09-13	Digital Block	2023-09-22	9	2023-11-28	76	2024-03-14	183
320	237	C230937074743	2023-09-13	2023-10-20	Digital Block	U	U		U	2024-05-14	244
321	274	C230937270211	2023-09-13	2023-10-06	Both	2024-10-25	385		U	2024-07-08	299
322	U	C240739843737	2023-09-13	2023-09-13	Both	2024-03-13	182	2024-03-18	187	2024-09-13	366
323	238	C230937121979	2023-09-15	2023-09-14	Account	U	U		U	2024-05-16	244
324	239	C230937150874	2023-09-15	2023-09-15	Both	2023-09-15	0		U	2024-03-28	195
325	240	C230937173896	2023-09-16	2023-09-18	Digital Block	2024-06-12	268		U	2024-04-01	198
326	242	C230937176877	2023-09-18	2023-09-18	Both	2024-07-22	308		U	2024-06-10	266
327	241	C230937258047	2023-09-18	2023-09-18	Both	2023-09-24	6	2023-10-10	22	2024-06-13	269
328	247	C230937187877	2023-09-19	2023-09-19	Both	2024-02-16	150	2024-05-09	233	2024-01-05	108

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329	245	C230937187944	2023-09-19	2023-09-19	Digital Block	2023-09-21	2		U	2024-03-11	174
330	246	C230937188024	2023-09-19	2023-09-19	Both	2024-07-27	312	2024-04-17	211	2024-03-26	189
331	244	C230937188161	2023-09-19	2023-09-19	Both	2023-09-19	0	2024-02-14	148	2024-06-10	265
332	243	C230937190655	2023-09-19	2023-09-19	Both	2024-05-01	225		U	2024-05-28	252
333	249	C230937208063	2023-09-20	2023-09-19	Both	2024-07-22	307		U	2024-06-08	262
334	693	C230937211780	2023-09-20	2023-09-20	Digital Block	U	U	2023-09-20	0	2024-03-19	181
335	248	C230937214585	2023-09-20	2023-09-20	Digital Block	2024-03-19	181		U	2024-03-07	169
336	250	C230937219239	2023-09-21	2023-09-21	Digital Block	U	U	2024-03-11	172	2024-05-01	223
337	251	C230937219478	2023-09-21	2023-09-21	Both	2023-09-21	0	2023-11-14	54	2024-04-01	193
338	258	C230937219520	2023-09-21	2023-09-21	Digital Block	2023-10-16	25	2024-01-31	132	2024-03-14	175
339	254	C230937221995	2023-09-21	2023-09-21	Both	2024-05-02	224	2024-11-14	420	2024-05-01	223
340	257	C230937222073	2023-09-21	2023-09-29	Both	2023-09-30	1	2023-12-13	75	2024-05-30	252
341	255	C230937222183	2023-09-21	2023-09-21	Digital Block	2023-09-21	0		U	2024-06-25	278
342	253	C230937222247	2023-09-21	2023-09-21	Both	2024-08-28	342		U	2024-03-14	175
343	252	C230937222425	2023-09-21	2023-09-21	Digital Block	U	U	2023-09-22	1	2024-02-28	160
344	256	C230937222561	2023-09-21	2023-09-21	Digital Block	2024-05-27	249		U	2024-05-27	249
345	U	C230937224090	2023-09-22	2023-09-22	Both	2023-09-22	0		U	2024-06-04	256
346	263	C230937225602	2023-09-22	2023-09-22	Both	2023-09-22	0	2024-01-23	123	2024-03-28	188
347	260	C230937226729	2023-09-22	2023-09-22	Both	2024-03-20	180		U	2024-02-21	152
348	261	C230937226842	2023-09-22	2023-09-22	Account	2024-05-24	245	2024-02-16	147	2024-03-08	168
349	262	C230937227026	2023-09-22	2023-09-22	Both	2024-04-22	213	2024-05-17	238	2024-07-11	293
350	264	C230937227080	2023-09-22	2023-09-22	Both	2023-09-22	0		U	2024-05-03	224
351	259	C230937227248	2023-09-22	2023-09-22	Account	2023-09-26	4	2024-02-16	147	2024-02-28	159
352	265	C231037543852	2023-09-22	2023-09-22	Digital Block	2024-05-24	245		U	2024-03-27	187
353	266	C230937236994	2023-09-23	2023-09-25	Digital Block	U	U		U	2024-03-07	166
354	270	C230937237064	2023-09-23	2023-09-25	Digital Block	2024-03-05	162		U	2024-02-27	157
355	269	C230937237074	2023-09-23	2023-09-25	Digital Block	2024-05-03	221		U	2024-06-13	264
356	267	C230937237080	2023-09-23	2023-09-25	Digital Block	U	U	2024-09-13	354	2024-05-03	223
357	268	C230937237238	2023-09-23	2023-09-25	Both	U	U	2024-02-16	144	2024-05-02	222
358	271	C230937257483	2023-09-24	2023-09-25	Digital Block	U	U	2023-09-28	3	2024-06-19	269
359	272	C230937257961	2023-09-25	2023-09-25	Digital Block	2023-09-26	1	2023-12-08	74	2024-04-23	211
360	273	C230937270033	2023-09-25	2023-09-26	Account	2023-10-11	15	2023-10-11	15	2024-06-26	275
361	163	C230937272335	2023-09-27	2023-09-27	Account	U	U		U	2024-04-12	198
362	279	C230937284098	2023-09-27	2023-09-27	Digital Block	2023-12-06	70	2023-12-06	70	2024-05-14	230
363	282	C230937285894	2023-09-27	2023-09-27	Both	2024-05-14	230	2024-05-14	230	2024-06-01	248
364	277	C230937287143	2023-09-27	2023-09-27	Both	2023-11-21	55		U	2023-12-04	68
365	284	C230937287206	2023-09-27	2023-09-27	Both	2023-09-29	2		U	2024-04-24	210
366	276	C230937288558	2023-09-27	2023-09-27	Both	2023-09-27	0	2024-05-08	224	2024-04-11	197
367	283	C230937288689	2023-09-27	2023-09-27	Digital Block	2024-01-05	100	2024-01-08	103	2024-05-12	228
368	278	C230937288788	2023-09-27	2023-09-27	Both	2024-05-17	233	2024-03-14	169	2024-05-17	233
369	281	C230937289201	2023-09-27	2023-09-27	Digital Block	U	U	2024-02-20	146	2024-05-03	219
370	285	C230937298729	2023-09-28	2023-09-28	Digital Block	2024-05-13	228	2023-09-28	0	2024-04-26	211
371	287	C230937303164	2023-09-29	2023-09-29	Both	2024-03-28	181	2024-01-29	122	2024-03-26	179
372	286	C230937303207	2023-09-29	2023-09-29	Both	2023-10-30	31		U	2024-06-07	252
373	288	C230937303441	2023-09-29	2023-09-29	Both	2024-07-23	298		U	2024-06-28	273
374	289	C230937310133	2023-09-30	2023-10-02	Both	2024-04-30	211	2024-04-30	211	2024-06-01	245
375	290	C230937310181	2023-09-30	2023-10-02	Both	2024-07-24	296	2024-04-24	205	2024-05-15	228
376	293	C231037336721	2023-10-01	2023-10-02	Both	2024-02-01	122		U	2024-05-06	218
377	292	C231037336739	2023-10-01	2023-10-02	Digital Block	2023-10-05	3	2023-10-11	9	2024-04-12	194
378	322	C231037336743	2023-10-01	2023-10-02	Both	U	U		U	2024-05-06	218
379	291	C231037336840	2023-10-01	2023-10-02	Both	U	U	2023-10-30	28	2024-05-22	234
380	294	C231037337219	2023-10-02	2023-10-01	Both	2024-03-04	155		U	2024-02-26	147
381	295	C231037338031	2023-10-02	2023-10-02	Both	2024-03-13	163	2024-03-21	171	2024-02-26	147
382	296	C240238803118	2023-10-02	2023-10-02	Both	2024-03-13	163	2024-11-27	422	2024-02-26	147
383	299	C231037344585	2023-10-04	2023-10-04	Both	2023-10-04	0	2023-10-10	6	2024-04-01	180
384	297	C231037344666	2023-10-04	2023-10-04	Both	2023-11-14	41		U	2024-02-22	141
385	298	C231037344822	2023-10-04	2023-10-04	Digital Block	2023-10-04	0	2024-01-25	113	2024-04-11	190
386	303	C231037347901	2023-10-05	2023-10-05	Digital Block	2024-07-24	293		U	2024-06-21	260
387	301	C231037357124	2023-10-05	2023-10-05	Digital Block	2024-07-16	285	2024-08-16	316	2024-03-15	162
388	300	C231037357165	2023-10-05	2023-10-05	Both	2023-10-05	0	2023-10-05	0	2024-06-02	241
389	302	C231037462379	2023-10-05	2023-10-06	Both	2024-01-10	96		U	2024-01-22	109
390	312	C231037364974	2023-10-06	2023-10-06	Both	2023-10-09	3	2024-02-16	133	2024-06-04	242
391	311	C231037365333	2023-10-06	2023-10-06	Both	U	U	2024-06-12	250	2024-05-29	236
392	307	C231037365657	2023-10-06	2023-10-06	Both	2024-02-05	122		U	2024-05-22	229
393	305	C231037366123	2023-10-06	2023-10-06	Account	2024-05-08	215		U	2024-04-30	207
394	304	C231037366300	2023-10-06	2023-10-06	Both	2023-10-06	0		U	2024-03-15	161
395	310	C231037366427	2023-10-06	2023-10-06	Both	2024-06-13	251		U	2024-05-07	214

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396	306	C231037366441	2023-10-06	2023-10-06	Digital Block	2023-10-06	0		334	2024-03-01	147
397	309	C231037366622	2023-10-06	2023-10-06	Both	2023-10-06	0	2024-02-16	133	2024-04-26	203
398	308	C231037374984	2023-10-06	2023-10-09	Both	2024-07-24	289		U	2024-05-07	214
399	314	C231037366899	2023-10-07	2023-10-09	Both	2024-05-28	232		U	2024-05-28	234
400	316	C231037367477	2023-10-07	2023-10-09	Both	2023-12-29	81	2024-05-01	205	2024-05-07	213
401	317	C231037375018	2023-10-07	2023-10-09	Both	2024-07-23	288		U	2024-03-12	157
402	313	C231037375180	2023-10-07	2023-10-09	Digital Block	U	U		U	2024-02-26	142
403	672	C231037404888	2023-10-08	2023-10-09	Both	2024-04-16	190		U	2024-08-27	324
404	319	C231037405141	2023-10-08	2023-10-23	Both	2024-12-05	409		U	2024-03-06	150
405	318	C231238145606	2023-10-08	2023-10-09	Both	2023-10-09	0	2023-12-18	70	2024-04-16	191
406	U	C231037405493	2023-10-09	2023-10-09	Both	2024-07-24	289		U	2024-06-27	262
407	321	C231037405625	2023-10-09	2023-10-09	Both	2023-10-09	0	2024-06-24	259	2024-05-07	211
408	320	C231037405851	2023-10-09	2023-10-09	Both	2023-10-09	0	2024-05-20	224	2024-04-03	177
409	323	C231037418877	2023-10-10	2023-10-11	Both	2023-12-01	51		U	2024-04-30	203
410	324	C231037417709	2023-10-11	2023-10-11	Both	2024-07-22	285	2024-04-15	187	2024-05-07	209
411	343	C231037444046	2023-10-12	2023-10-12	Both	2024-03-01	141		U	2024-06-14	246
412	326	C231037465332	2023-10-13	2023-10-13	Digital Block	2023-10-13	0	2023-10-17	4	2024-06-02	233
413	327	C231037503174	2023-10-14	2023-10-16	Both	2024-03-25	161	2024-04-05	172	2024-05-09	208
414	328	C231037554363	2023-10-14	2023-10-16	Account	2023-11-22	37	2023-12-05	50	2024-04-25	194
415	330	C231037541954	2023-10-15	2023-10-16	Both	U	U	2024-04-04	171	2024-03-01	138
416	331	C231037543487	2023-10-16	2023-10-16	Both	2024-01-11	87		U	2024-03-06	142
417	166	C231037543868	2023-10-16	2023-10-16	Both	2024-04-30	197		U	2024-06-27	255
418	332	C231037544137	2023-10-16	2023-10-16	Both	2024-02-12	119		U	2024-04-11	178
419	333	C231037544255	2023-10-16	2023-10-16	Both	2023-11-17	32	2023-11-23	38	2024-04-04	171
420	334	C231037552564	2023-10-17	2023-10-17	Both	2023-12-01	45		U	2024-03-04	139
421	U	C231037552918	2023-10-17	2023-10-17	Digital Block	2024-03-25	160	2024-05-08	204	2024-06-12	239
422	337	C231037589750	2023-10-18	2023-10-18	Both	2023-11-17	30	2023-12-01	44	2024-04-24	189
423	338	C231037589752	2023-10-18	2023-10-18	Digital Block	2023-10-19	1	2023-10-20	2	2024-04-15	180
424	336	C231037590718	2023-10-18	2023-10-18	Digital Block	2023-10-19	1	2023-10-20	2	2024-03-14	148
425	731	C231037590750	2023-10-18	2023-10-18	Both	U	U		U	2023-12-06	49
426	340	C231037598650	2023-10-19	2023-10-19	Both	2023-10-19	0	2024-07-03	258	2024-07-26	281
427	348	C231037613060	2023-10-20	2023-10-20	Both	2024-05-21	214		U	2024-04-11	174
428	342	C231037613256	2023-10-20	2023-10-20	Digital Block	2024-04-16	179	2024-04-17	180	2024-04-16	179
429	349	C231037613270	2023-10-20	2023-10-20	Both	2024-04-26	189		U	2024-04-29	192
430	341	C231037613291	2023-10-20	2023-10-20	Both	2024-03-08	140		U	2024-03-08	140
431	350	C231037613294	2023-10-20	2023-10-19	Both	2024-07-22	277	2023-11-24	36	2024-04-30	193
432	344	C231037613401	2023-10-20	2023-10-20	Both	2024-04-12	175		U	2024-04-12	175
433	U	C231037614797	2023-10-20	2023-10-20	Both	U	U		U	2024-06-14	238
434	346	C231037615567	2023-10-20	2023-10-20	Account	2024-04-12	175	2024-04-22	185	2024-04-09	172
435	345	C231037618597	2023-10-20	2023-10-20	Both	2024-05-03	196	2024-06-21	245	2024-04-16	179
436	347	C231037655910	2023-10-20	2023-10-20	Digital Block	2023-10-20	0	2023-10-24	4	2024-04-06	169
437	352	C231037619499	2023-10-21	2023-10-23	Both	2024-07-29	280		U	2024-03-04	135
438	351	C231037619607	2023-10-21	2023-10-23	Account	2024-04-03	163	2024-07-05	256	2024-04-04	166
439	354	C231037619639	2023-10-21	2023-10-23	Both	U	U	2024-03-01	130	2024-04-15	177
440	353	C231037619703	2023-10-21	2023-10-23	Both	2024-03-05	134		U	2024-03-05	136
441	368	C231037651340	2023-10-22	2023-10-23	Both	2024-07-30	281	2024-10-25	368	2024-05-07	198
442	360	C231037651873	2023-10-22	2023-10-23	Both	2025-01-13	448	2025-01-13	448	2024-03-25	155
443	363	C231037651882	2023-10-22	2023-10-23	Account	2024-05-27	217		U	2024-05-09	200
444	362	C231037651883	2023-10-22	2023-10-24	Both	2024-07-22	272		U	2024-04-15	176
445	358	C231037652077	2023-10-22	2023-10-23	Both	2024-02-14	114		U	2024-03-12	142
446	365	C231037652121	2023-10-22	2023-10-23	Both	2024-05-10	200	2024-04-05	165	2024-07-16	268
447	364	C231037652144	2023-10-22	2023-10-23	Account	2024-03-27	156	2024-10-08	351	2024-03-06	136
448	366	C231037652167	2023-10-22	2023-10-23	Both	2024-06-18	239		U	2024-05-08	199
449	355	C231037652177	2023-10-22	2023-10-23	Both	2024-07-31	282		U	2024-03-04	134
450	357	C231037652200	2023-10-22	2023-10-23	Account	2024-04-11	171		U	2024-04-01	162
451	361	C231037652422	2023-10-22	2023-10-23	Digital Block	2024-04-16	176	2024-07-22	273	2024-04-11	172
452	372	C231037652404	2023-10-23	2023-10-23	Both	2023-10-24	1	2023-10-31	8	2024-03-07	136
453	371	C231037652414	2023-10-23	2023-10-23	Both	2024-03-27	156	2024-04-12	172	2024-03-27	156
454	370	C231037652458	2023-10-23	2023-10-23	Both	2024-03-01	130		U	2024-02-16	116
455	375	C231037652664	2023-10-23	2023-10-23	Both	U	U		U	2024-06-26	247
456	374	C231037652989	2023-10-23	2023-10-23	Both	2024-03-12	141	2024-05-29	219	2024-05-28	218
457	373	C231037655330	2023-10-23	2023-10-23	Both	2024-02-22	122	2024-03-15	144	2024-03-18	147
458	369	C231037656189	2023-10-23	2023-10-24	Account	2024-05-21	210	2025-01-30	464	2024-04-15	175
459	377	C231037656486	2023-10-23	2023-10-23	Both	2023-11-13	21	2025-01-30	465	2024-04-24	184
460	378	C231037655883	2023-10-24	2023-10-24	Both	U	U		U	2024-02-29	128
461	376	C231037660893	2023-10-25	2023-10-23	Both	2023-10-25	2	2024-03-21	150	2024-04-16	174
462	381	C231037661570	2023-10-25	2023-10-25	Account	2024-02-21	119		U	2024-04-23	181

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463	379	C231037662476	2023-10-25	2023-10-25	Both	2023-11-01	7		U	2024-03-22	149
464	U	C231037663337	2023-10-25	2023-10-25	Both	2024-01-12	79	2024-02-07	105	2024-06-13	232
465	380	C231037663797	2023-10-25	2023-10-26	Account	U	U	2024-03-14	140	2024-05-17	205
466	384	C231037674419	2023-10-27	2023-10-27	Both	2024-07-22	269		U	2024-05-28	214
467	383	C231037674496	2023-10-27	2023-10-27	Both	U	U		U	2024-05-08	194
468	385	C231037676743	2023-10-28	2023-10-31	Account	U	U		U	2024-04-10	165
469	387	C231037676759	2023-10-28	2023-10-30	Account	2024-04-24	177		U	2024-03-19	143
470	386	C231037705560	2023-10-28	2023-10-26	Both	2024-07-18	266		U	2024-05-23	208
471	396	C231137711089	2023-10-28	2023-10-30	Digital Block	U	U	2023-11-01	2	2024-07-15	261
472	389	C231037703693	2023-10-30	2023-10-30	Both	2023-11-29	30		U	2024-02-12	105
473	394	C231037704006	2023-10-30	2023-10-30	Both	2024-03-22	144		U	2024-05-14	197
474	388	C231037704082	2023-10-30	2023-10-30	Both	2024-01-08	70	2024-05-03	186	2024-03-21	143
475	393	C231037704383	2023-10-30	2023-10-30	Both	2024-03-18	140		U	2024-04-10	163
476	390	C231037704458	2023-10-30	2023-10-30	Both	U	U		U	2024-05-08	191
477	392	C231037704466	2023-10-30	2023-10-30	Both	2023-10-30	0	2024-03-15	137	2024-05-08	191
478	391	C231037708964	2023-10-30	2023-10-30	Both	2024-05-13	196	2024-05-17	200	2024-05-28	211
479	395	C231037707887	2023-10-31	2023-10-31	Both	2024-02-12	104	2024-03-12	133	2024-03-07	128
480	397	C231137710974	2023-11-01	2023-11-01	Both	2024-02-15	106		U	2024-05-07	188
481	399	C231137711149	2023-11-01	2023-11-01	Both	2023-11-01	0	2024-11-28	393	2024-05-13	194
482	398	C231137711171	2023-11-01	2023-11-01	Both	2024-05-09	190	2024-05-08	189	2024-03-25	145
483	404	C231137711247	2023-11-01	2023-11-01	Digital Block	2024-01-02	62		U	2024-05-09	190
484	400	C231137711620	2023-11-01	2023-11-01	Both	2024-02-22	113		U	2024-04-12	163
485	401	C231137712055	2023-11-01	2023-11-01	Both	2023-11-01	0	2024-03-06	126	2024-05-22	203
486	402	C231137712356	2023-11-01	2023-11-01	Both	2024-05-08	189		U	2024-06-11	223
487	403	C231137713047	2023-11-01	2023-11-01	Both	2024-05-15	196		U	2024-05-28	209
488	406	C231137713634	2023-11-02	2023-11-02	Both	2024-01-09	68	2024-04-11	161	2024-02-16	106
489	407	C231137713648	2023-11-02	2023-11-01	Both	U	U	2024-07-11	253	2024-06-25	236
490	405	C231137713986	2023-11-02	2023-11-02	Both	2024-05-13	193	2024-10-15	348	2024-03-26	145
491	408	C231137733969	2023-11-04	2023-11-06	Account	2024-05-23	199	2023-11-06	0	2024-04-10	158
492	409	C231137757640	2023-11-05	2023-11-06	Account	U	U		U	2024-04-06	153
493	411	C231137758704	2023-11-06	2023-11-06	Both	2023-12-01	25	2023-12-07	31	2024-03-25	140
494	412	C231137758980	2023-11-06	2023-11-06	Digital Block	U	U	2024-01-09	64	2024-05-10	186
495	410	C231137771114	2023-11-06	2023-11-06	Both	2023-11-06	0	2024-02-16	102	2024-03-08	123
496	413	C231137770952	2023-11-07	2023-11-07	Both	2024-05-07	182		U	2024-03-19	133
497	414	C231137773650	2023-11-07	2023-11-07	Digital Block	2024-05-10	185	2023-11-08	1	2024-05-09	184
498	415	C231137773843	2023-11-08	2023-11-08	Digital Block	2024-03-06	119	2024-05-20	194	2024-02-28	112
499	416	C231137773997	2023-11-08	2023-11-08	Both	2023-12-05	27	2024-01-08	61	2024-05-28	202
500	418	C231137789406	2023-11-09	2023-10-31	Both	2024-06-26	239		U	2024-05-10	183
501	421	C231137796627	2023-11-10	2023-11-10	Both	2023-11-10	0	2024-05-29	201	2024-05-10	182
502	420	C231137796998	2023-11-10	2023-11-10	Both	2024-08-07	271	2024-08-15	279	2024-05-10	182
503	419	C231137797059	2023-11-10	2023-11-10	Digital Block	2024-05-13	185		U	2024-05-30	202
504	422	C231137807768	2023-11-11	2023-11-13	Both	U	U	2024-11-20	373	2024-03-26	136
505	423	C231137827145	2023-11-12	2023-11-13	Account	2024-07-19	249	2024-05-28	197	2024-05-14	184
506	424	C231137828263	2023-11-13	2023-11-13	Digital Block	2024-07-22	252	2024-05-10	179	2024-04-08	147
507	428	C231137855347	2023-11-14	2023-11-14	Both	2023-11-14	0		U	2024-05-09	177
508	427	C231137855364	2023-11-14	2023-11-14	Both	2024-05-02	170	2024-05-23	191	2024-06-25	224
509	429	C231137855522	2023-11-14	2023-11-13	Both	2023-11-14	1	2024-02-19	98	2024-05-09	177
510	425	C231137861659	2023-11-14	2023-11-15	Both	2024-01-29	75	2024-02-29	106	2024-03-07	114
511	426	C240238808411	2023-11-14	2023-11-08	Account	2024-04-22	166	2024-08-15	281	2024-06-13	212
512	434	C231137881919	2023-11-15	2023-11-15	Both	2024-07-26	254	2024-12-12	393	2024-06-27	225
513	431	C231137882684	2023-11-15	2023-11-15	Digital Block	2024-01-15	61	2024-02-15	92	2024-04-08	145
514	435	C231137882859	2023-11-15	2023-11-15	Both	2024-07-12	240	2023-11-27	12	2024-06-08	206
515	433	C231137882899	2023-11-15	2023-11-15	Account	2023-11-15	0	2024-07-30	258	2024-04-04	141
516	432	C231137883128	2023-11-15	2023-11-15	Both	2023-11-17	2	2024-03-26	132	2024-03-10	116
517	430	C231137883323	2023-11-15	2023-11-15	Both	2024-02-07	84	2025-01-20	432	2024-04-12	149
518	441	C231137888595	2023-11-16	2023-11-16	Both	2024-04-24	160	2024-05-14	180	2024-05-13	179
519	442	C231137888902	2023-11-16	2023-11-16	Both	2024-06-28	225		U	2024-05-10	176
520	437	C231137889234	2023-11-16	2023-11-16	Account	2024-02-02	78		U	2024-03-22	127
521	449	C231137889268	2023-11-16	2023-11-16	Both	2024-05-06	172	2024-06-28	225	2024-05-10	176
522	438	C231137889302	2023-11-16	2023-11-16	Both	2023-11-17	1	2024-10-30	349	2024-05-10	176
523	439	C231137889334	2023-11-16	2023-11-16	Both	2024-07-24	251		U	2024-05-14	180
524	436	C231137889412	2023-11-16	2023-11-16	Both	2023-12-28	42		U	2024-03-08	113
525	440	C231137890830	2023-11-16	2023-11-16	Both	2024-02-23	99	2024-02-23	99	2024-05-13	179
526	443	C231137892973	2023-11-16	2023-11-16	Digital Block	2023-11-17	1	2023-11-21	5	2024-04-30	166
527	444	C231137895584	2023-11-17	2023-11-17	Digital Block	2024-03-04	108	2024-07-04	230	2024-02-08	83
528	445	C231137970117	2023-11-17	2023-11-17	Both	2023-11-17	0		U	2024-05-14	179
529	447	C231137899531	2023-11-18	2023-11-20	Account	U	U	2024-05-31	193	2024-05-13	177

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530	448	C231137899573	2023-11-18	2023-11-20	Both	2023-11-30	10			2023-05-13	177
531	451	C231137899576	2023-11-18	2023-11-18	Both	2023-11-18	0	2024-01-10	53	2024-03-21	124
532	450	C231137899589	2023-11-18	2023-11-20	Both	2024-03-27	128	2024-03-13	114	2024-05-03	167
533	455	C231137938831	2023-11-19	2023-11-20	Digital Block	U	U	2024-12-20	396	2024-06-03	197
534	453	C231137938840	2023-11-19	2023-11-20	Digital Block	2023-11-24	4	2024-05-15	177	2024-04-30	163
535	452	C231137938844	2023-11-19	2023-11-28	Digital Block	U	U	2023-12-23	25	2024-04-16	149
536	454	C231137938870	2023-11-19	2023-11-20	Both	2024-07-22	245		U	2024-06-01	195
537	456	C231137941174	2023-11-20	2023-11-20	Both	2023-11-21	1	2024-05-14	176	2024-04-12	144
538	459	C231137941493	2023-11-20	2023-11-20	Both	2024-05-07	169		U	2024-05-14	176
539	461	C231137941739	2023-11-20	2023-11-20	Both	U	U	2024-04-03	135	2024-06-24	217
540	458	C231137941860	2023-11-20	2023-11-20	Digital Block	2024-05-10	172		U	2024-03-22	123
541	457	C231137944806	2023-11-20	2023-11-20	Both	2023-11-20	0	2024-10-09	324	2024-04-08	140
542	460	C231137945343	2023-11-20	2023-11-20	Digital Block	2023-11-27	7	2024-04-30	162	2024-05-30	192
543	462	C231137947785	2023-11-20	2023-11-20	Both	2023-11-20	0	2024-02-02	74	2024-03-11	112
544	463	C231137963075	2023-11-20	2023-11-20	Both	U	U	2024-02-08	80	2024-05-16	178
545	464	C231137963063	2023-11-21	2023-11-21	Account	2024-05-10	171	2024-09-13	297	2024-04-15	146
546	465	C231137964048	2023-11-21	2023-11-21	Both	2023-11-21	0		U	2024-07-26	248
547	469	C231137970063	2023-11-22	2023-11-22	Both	2024-07-23	244	2024-12-17	391	2024-05-30	190
548	471	C231137971821	2023-11-22	2023-11-22	Account	2024-04-04	134	2024-04-04	134	2024-05-14	174
549	470	C231137972021	2023-11-22	2023-11-22	Both	2023-11-22	0	2024-10-17	330	2024-05-14	174
550	466	C231137975065	2023-11-22	2023-11-22	Both	2024-05-09	169		U	2024-05-09	169
551	468	C231137975840	2023-11-22	2023-11-22	Both	2024-04-11	141		U	2024-06-05	196
552	467	C231137977543	2023-11-22	2023-11-22	Digital Block	2024-05-16	176	2024-06-27	218	2024-04-08	138
553	473	C231137975182	2023-11-23	2023-11-27	Account	U	U		U	2024-06-25	215
554	472	C231137976195	2023-11-23	2023-11-23	Digital Block	2024-05-14	173	2023-11-23	0	2024-04-29	158
555	739	C231137976319	2023-11-23	2023-11-23	Both	2023-11-23	0		U	2024-05-22	181
556	475	C231137976554	2023-11-23	2023-11-23	Both	2023-11-23	0	2024-04-26	155	2024-05-22	181
557	476	C231137976692	2023-11-23	2023-11-23	Account	2024-07-22	242		U	2024-05-14	173
558	474	C231137977082	2023-11-23	2023-11-23	Both	2023-11-30	7		U	2024-05-27	186
559	478	C231137979027	2023-11-24	2023-11-24	Both	2023-12-15	21		U	2024-03-11	108
560	477	C231137979088	2023-11-24	2023-11-24	Both	2024-03-07	104	2024-03-08	105	2024-02-26	94
561	479	C231137979136	2023-11-24	2023-11-24	Both	2024-07-24	243	2024-08-09	259	2024-05-14	172
562	480	C231137979423	2023-11-24	2023-11-24	Both	2023-12-05	11		U	2024-02-13	81
563	481	C231137981656	2023-11-25	2023-11-27	Both	2023-11-27	0	2024-03-20	114	2024-05-28	185
564	502	C231137981665	2023-11-25	2023-11-27	Both	2024-05-31	186	2024-06-03	189	2024-05-31	188
565	482	C231137981812	2023-11-25	2023-11-27	Both	2023-12-29	32	2024-03-18	112	2024-04-23	150
566	483	C231138004022	2023-11-26	2023-11-27	Account	2024-05-01	156	2024-01-05	39	2024-03-15	110
567	484	C231138004177	2023-11-26	2023-11-24	Account	2024-07-16	235	2023-11-27	3	2024-06-04	191
568	U	C231138004602	2023-11-27	2023-11-27	Digital Block	2023-11-27	0	2023-12-06	9	2024-02-07	72
569	487	C231138004813	2023-11-27	2023-11-27	Both	2024-07-15	231		U	2024-05-23	178
570	486	C231138004928	2023-11-27	2023-11-27	Digital Block	2023-11-27	0	2023-11-28	1	2024-04-06	131
571	485	C231138015200	2023-11-27	2023-11-27	Digital Block	2024-07-25	241	2023-11-27	0	2024-07-18	234
572	489	C231138012918	2023-11-28	2023-11-28	Both	2024-04-30	154		U	2024-04-18	142
573	488	C231138013889	2023-11-28	2023-11-28	Account	2023-11-28	0		U	2024-05-15	169
574	490	C231138015475	2023-11-29	2023-11-29	Both	2024-05-21	174	2024-07-04	218	2024-05-15	168
575	492	C231138015774	2023-11-29	2023-11-28	Both	2024-06-25	210		U	2024-05-21	174
576	493	C231138016789	2023-11-29	2023-11-29	Both	2024-05-24	177	2024-07-31	245	2024-05-15	168
577	494	C231138017473	2023-11-29	2023-11-29	Both	2024-07-19	233	2024-08-05	250	2024-06-21	205
578	U	C240739858808	2023-11-29	2023-11-27	Both	2025-01-30	430	2024-04-29	154	2025-01-28	426
579	496	C231138018799	2023-11-30	2023-11-30	Both	2023-12-04	4	2023-12-04	4	2024-06-20	203
580	495	C231138018813	2023-11-30	2023-11-29	Both	2023-12-12	13	2023-12-19	20	2024-02-12	74
581	499	C231138019468	2023-11-30	2023-11-30	Both	2024-05-13	165	2024-10-02	307	2024-04-10	132
582	498	C231138019699	2023-11-30	2023-11-30	Both	2024-06-28	211	2024-07-17	230	2024-04-18	140
583	501	C231238025936	2023-12-01	2023-12-01	Both	2024-05-09	160		U	2024-05-09	160
584	500	C231238025980	2023-12-01	2023-12-01	Both	2023-12-01	0	2023-12-15	14	2024-02-19	80
585	505	C231238026986	2023-12-02	2023-12-04	Both	2024-07-19	228	2024-08-08	248	2024-03-28	117
586	506	C231238031419	2023-12-03	2023-12-04	Both	2024-07-22	231	2024-11-11	343	2024-05-15	164
587	507	C231238045428	2023-12-03	2023-12-04	Account	2023-12-08	4	2024-03-25	112	2024-04-18	137
588	508	C231238045853	2023-12-04	2023-12-04	Both	2024-05-16	164	2024-11-06	338	2024-05-15	163
589	509	C231238046525	2023-12-04	2023-12-04	Both	2024-07-09	218	2024-10-21	322	2024-05-16	164
590	510	C231238047679	2023-12-05	2023-12-05	Digital Block	U	U	2023-12-05	0	2024-03-26	112
591	513	C231238048868	2023-12-05	2023-12-01	Both	2024-07-17	229	2024-08-19	262	2024-04-17	134
592	512	C231238049128	2023-12-05	2023-12-05	Both	U	U	2024-02-15	72	2024-06-06	184
593	515	C231238049256	2023-12-05	2023-12-05	Both	2024-07-22	230	2024-09-20	290	2024-04-17	134
594	514	C231238050050	2023-12-05	2023-12-05	Both	2023-12-05	0		U	2024-05-29	176
595	511	C231238050591	2023-12-05	2023-12-05	Both	2024-05-31	178		U	2024-05-31	178
596	519	C231238052049	2023-12-06	2023-12-06	Both	2024-04-23	139	2024-12-24	384	2024-04-22	138

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597	517	C231238052159	2023-12-06	2023-12-06	Both	2024-05-16	162		334	2024-05-07	153
598	516	C231238052241	2023-12-06	2023-12-06	Both	2023-12-06	0		U	2024-05-16	162
599	518	C231238052244	2023-12-06	2023-12-06	Account	2024-04-06	122		U	2024-04-06	122
600	520	C231238068695	2023-12-07	2023-12-07	Both	2023-12-07	0		U	2024-02-08	63
601	525	C231238070286	2023-12-08	2023-11-29	Account	U	U		U	2024-05-21	165
602	522	C231238070364	2023-12-08	2023-12-08	Both	2024-12-08	366		U	2024-04-17	131
603	521	C231238070541	2023-12-08	2023-12-08	Both	U	U	2024-05-27	171	2024-04-30	144
604	524	C231238070636	2023-12-08	2023-12-08	Both	2023-12-08	0		U	2024-05-21	165
605	528	C231238070768	2023-12-08	2023-12-08	Both	2023-12-08	0	2024-05-10	154	2024-06-07	182
606	526	C231238071074	2023-12-08	2023-12-08	Both	2023-12-08	0	2024-02-16	70	2024-05-17	161
607	527	C231238072519	2023-12-08	2023-12-08	Both	2023-12-08	0		U	2024-04-08	122
608	531	C231238085416	2023-12-09	2023-12-11	Both	2024-02-19	70		U	2024-04-25	138
609	529	C231238085468	2023-12-09	2023-12-11	Both	U	U		U	2024-05-07	150
610	530	C231238085810	2023-12-09	2023-12-11	Both	U	U		U	2024-06-07	181
611	539	C231238086470	2023-12-11	2023-12-08	Digital Block	U	U	2023-12-08	0	2024-06-17	189
612	532	C231238086508	2023-12-11	2023-12-11	Both	U	U		U	2024-04-25	136
613	540	C231238086619	2023-12-11	2023-12-11	Both	2024-03-15	95		U	2024-03-14	94
614	537	C231238086627	2023-12-11	2023-12-11	Both	U	U	2023-12-27	16	2024-04-08	119
615	535	C231238086638	2023-12-11	2023-12-11	Both	2023-12-13	2		U	2024-04-19	130
616	533	C231238087164	2023-12-11	2023-12-11	Both	2024-01-16	36		U	2024-03-27	107
617	536	C231238087652	2023-12-11	2023-12-11	Both	2024-07-22	224		U	2024-05-17	158
618	538	C231238087689	2023-12-11	2023-12-11	Both	2024-07-24	226	2024-07-24	226	2024-04-08	119
619	534	C231238087876	2023-12-11	2023-12-12	Digital Block	2024-04-26	136		U	2024-04-26	137
620	541	C231238096058	2023-12-12	2023-12-12	Both	2023-12-12	0		U	2024-03-18	97
621	542	C231238103041	2023-12-12	2023-12-12	Both	2024-05-03	143	2024-08-08	240	2024-04-03	113
622	543	C231238104503	2023-12-12	2023-12-12	Both	2023-12-12	0		U	2024-06-20	191
623	545	C231238128226	2023-12-13	2023-12-13	Both	2024-05-20	159	2024-05-20	159	2024-07-17	217
624	544	C231238128282	2023-12-13	2023-12-13	Both	2024-03-19	97		U	2024-04-01	110
625	549	C231238128382	2023-12-13	2023-12-13	Both	2024-07-16	216		U	2024-06-07	177
626	548	C231238129343	2023-12-13	2023-12-13	Both	2024-07-22	222	2024-07-25	225	2024-05-17	156
627	547	C231238129910	2023-12-13	2023-12-14	Both	2024-07-22	221		U	2024-05-30	169
628	551	C231238132710	2023-12-14	2023-12-14	Both	2024-05-10	148		U	2024-04-19	127
629	552	C231238132884	2023-12-14	2023-12-14	Both	2024-05-24	162	2024-05-27	165	2024-04-01	109
630	554	C231238145556	2023-12-15	2023-12-15	Both	2023-12-15	0	2024-02-16	63	2024-06-28	196
631	553	C231238146016	2023-12-15	2023-12-15	Both	2023-12-22	7		U	2024-06-05	173
632	555	C231238202569	2023-12-15	2023-12-15	Both	2024-03-07	83	2024-03-07	83	2024-03-19	95
633	558	C231238176668	2023-12-18	2023-12-18	Digital Block	U	U	2024-05-02	136	2024-04-29	133
634	556	C231238177985	2023-12-18	2023-12-18	Both	2024-05-15	149	2024-02-16	60	2024-04-17	121
635	557	C231238178032	2023-12-18	2023-12-14	Account	2024-01-19	36	2024-01-19	36	2024-02-08	52
636	559	C231238178054	2023-12-18	2023-12-15	Account	2024-01-22	38	2024-02-02	49	2024-02-08	52
637	562	C231238203258	2023-12-19	2023-12-19	Both	2024-07-17	211		U	2024-04-18	121
638	560	C231238212415	2023-12-19	2023-12-20	Account	U	U	2024-02-09	51	2024-05-17	150
639	561	C231238212762	2023-12-19	2023-12-19	Both	2023-12-19	0	2024-02-27	70	2024-03-19	91
640	563	C231238213161	2023-12-19	2023-12-19	Both	2024-07-22	216		U	2024-04-18	121
641	564	C231238222228	2023-12-19	2023-12-21	Both	2024-04-16	117	2024-04-17	118	2024-03-29	101
642	566	C231238214780	2023-12-20	2024-01-18	Both	2024-01-18	0	2025-03-17	424	2024-05-17	149
643	565	C231238215608	2023-12-20	2023-12-20	Both	2024-03-26	97	2024-05-21	153	2024-05-07	139
644	567	C231238218215	2023-12-20	2023-12-20	Both	2023-12-20	0		U	2024-05-15	147
645	568	C231238223854	2023-12-21	2023-12-21	Both	2024-07-22	214		U	2024-06-03	165
646	569	C231238231023	2023-12-22	2023-12-22	Both	2024-07-22	213		U	2024-06-19	180
647	570	C231238236766	2023-12-23	2023-12-27	Both	U	U		U	2024-07-03	193
648	572	C231238237082	2023-12-24	2023-12-27	Both	U	U		U	2024-06-01	160
649	573	C231238239739	2023-12-25	2023-12-27	Both	U	U		U	2024-06-26	184
650	574	C231238240776	2023-12-26	2023-12-27	Digital Block	2023-12-29	2	2023-12-29	2	2024-04-18	114
651	577	C231238242192	2023-12-27	2023-12-27	Both	2024-02-10	45	2024-02-12	47	2024-04-29	124
652	575	C231238242418	2023-12-27	2023-12-27	Account	2023-12-27	0		U	2024-05-27	152
653	576	C231238243129	2023-12-27	2023-12-27	Both	2024-02-13	48		U	2024-02-06	41
654	578	C231238247429	2023-12-28	2023-12-28	Both	2023-12-28	0	2024-02-20	54	2024-04-20	114
655	580	C231238247916	2023-12-29	2023-12-29	Both	2024-03-11	73	2024-07-22	206	2024-04-22	115
656	U	C231238248030	2023-12-29	2023-12-29	Both	U	U	2024-03-06	68	2024-02-08	41
657	579	C231238248045	2023-12-29	2023-12-29	Both	2023-12-30	1	2024-02-15	48	2024-02-21	54
658	581	C231238254733	2023-12-30	2024-01-02	Both	U	U		U	2024-06-07	160
659	582	C240138257916	2024-01-02	2024-01-02	Both	2024-07-18	198		U	2024-07-18	198
660	586	C240138259893	2024-01-03	2024-01-03	Both	U	U	2024-06-28	177	2024-05-31	149
661	591	C240138260825	2024-01-03	2024-01-03	Both	2024-03-23	80	2024-03-27	84	2024-05-17	135
662	583	C240138260859	2024-01-03	2024-01-03	Both	2024-01-04	1	2024-03-28	85	2024-03-06	63
663	587	C240138262639	2024-01-03	2024-01-03	Account	2024-07-23	202		U	2024-05-17	135

New row #	Old row # in Schedule H of Statement of Claim filed on 13 December 2024	(a) UCM reference	(b) Date HBAU received UAR	(c) Date Customer's account was blocked or restricted by HBAU	(d) Nature of restrictions (Account Restriction, Digital Block, or Both)	(e) Date HBAU notified Customer of process to reinstate account access	(f) Number of days taken for HBAU to notify Customer of process to reinstate account	(g) Date HBAU reinstated Digital Access and removed Account Restrictions	(h) Number of days for Digital Access reinstatement and Account Restrictions removed	(i) Date HBAU completed its Investigation	(j) Number of days taken to complete Investigation
664	585	C240138262764	2024-01-03	2024-01-03	Both	2024-01-03	0		U	2024-03-13	70
665	589	C240138262779	2024-01-03	2024-01-03	Both	2024-01-11	8	2024-02-13	41	2024-05-30	148
666	584	C240138262826	2024-01-03	2024-01-03	Both	2024-01-27	24	2024-01-29	26	2024-05-06	124
667	588	C240138262950	2024-01-03	2024-01-03	Both	2024-01-08	5	2024-03-18	75	2024-04-23	111
668	U	C240138263045	2024-01-03	2024-01-03	Both	2024-05-13	131	2024-09-10	251	2024-05-28	146
669	592	C240138266991	2024-01-04	2024-01-04	Both	2024-01-04	0	2024-05-15	132	2024-04-09	96
670	U	C240138275049	2024-01-04	2024-01-04	Both	2024-04-18	105		U	2024-05-31	148
671	593	C240138284517	2024-01-05	2024-01-05	Both	2024-01-05	0		U	2024-04-30	116
672	804	C240138284533	2024-01-05	2024-01-05	Both	2024-01-05	0		U	2024-07-09	186
673	594	C240138292025	2024-01-05	2024-01-05	Both	U	U	2024-01-16	11	2024-06-21	168
674	595	C240138312508	2024-01-07	2024-01-08	Both	U	U		U	2024-04-30	114
675	596	C240138390868	2024-01-07	2024-01-08	Both	2024-05-04	117		U	2024-05-21	135
676	597	C240138312683	2024-01-08	2024-01-08	Both	2024-03-01	53		U	2024-03-01	53
677	599	C240138313326	2024-01-08	2024-01-08	Both	2024-01-08	0	2024-01-31	23	2024-05-20	133
678	601	C240138319141	2024-01-09	2024-01-09	Both	2024-01-09	0	2024-03-18	69	2024-05-20	132
679	600	C240138320610	2024-01-09	2024-01-08	Both	U	U	2024-04-18	101	2024-04-12	94
680	607	C240138322929	2024-01-10	2024-01-09	Both	2024-01-12	3		U	2024-05-31	142
681	602	C240138334437	2024-01-10	2024-01-10	Both	2024-04-23	104		U	2024-03-12	62
682	608	C240138334666	2024-01-10	2024-01-10	Account	2024-01-10	0	2024-07-23	195	2024-04-18	99
683	605	C240138334813	2024-01-10	2024-01-10	Both	2024-01-12	2	2024-01-25	15	2024-04-30	111
684	606	C240138334830	2024-01-10	2024-01-10	Both	2024-05-31	142		U	2024-05-31	142
685	604	C240138335943	2024-01-10	2024-01-10	Both	2024-01-10	0	2024-10-21	285	2024-07-11	183
686	603	C240138357100	2024-01-10	2024-01-10	Both	2024-05-21	132	2024-01-11	1	2024-05-20	131
687	613	C240138356501	2024-01-11	2024-01-11	Both	2024-01-11	0		U	2024-05-29	139
688	614	C240138357125	2024-01-11	2024-01-11	Account	2024-04-23	103	2024-04-23	103	2024-05-31	141
689	610	C240138357268	2024-01-11	2024-01-11	Both	2024-01-11	0	2024-07-26	197	2024-05-20	130
690	612	C240138357488	2024-01-11	2024-01-11	Both	2024-07-24	195	2025-02-24	410	2024-05-20	130
691	615	C240138357538	2024-01-11	2024-01-11	Both	2024-01-25	14	2024-02-02	22	2024-05-20	130
692	611	C240138359142	2024-01-11	2024-01-11	Both	2024-03-15	64		U	2024-02-12	32
693	609	C240138359151	2024-01-11	2024-01-11	Both	2024-04-12	92	2024-05-27	137	2024-04-12	92
694	619	C240138372521	2024-01-12	2024-01-12	Account	2024-01-12	0		U	2024-04-27	106
695	618	C240138372547	2024-01-12	2024-01-12	Both	2024-03-05	53	2024-06-05	145	2024-03-20	68
696	617	C240138375147	2024-01-12	2024-01-12	Both	2024-01-12	0		U	2024-05-31	140
697	616	C240138376271	2024-01-12	2024-01-12	Both	2024-02-12	31	2024-02-22	41	2024-04-16	95
698	623	C240138383379	2024-01-12	2024-01-12	Both	2024-01-12	0		U	2024-04-19	98
699	621	C240138386648	2024-01-12	2024-01-12	Both	2024-05-13	122	2024-01-17	5	2024-05-20	129
700	622	C240138386650	2024-01-12	2024-01-12	Both	2024-03-28	76		U	2024-05-20	129
701	620	C240138387014	2024-01-12	2024-01-12	Both	2024-03-04	52	2024-12-09	332	2024-02-13	32
702	624	C240840296244	2024-01-12	2024-01-12	Both	U	U	2024-10-01	263	2024-09-03	235
703	625	C240138391699	2024-01-13	2024-01-15	Both	2024-01-23	8	2024-05-06	112	2024-04-09	87
704	626	C240138391738	2024-01-13	2024-01-15	Both	2024-01-15	0		U	2024-03-14	61
705	627	C240138391786	2024-01-13	2024-01-15	Both	2024-01-24	9		U	2024-03-28	75
706	628	C240138393314	2024-01-13	2024-01-15	Both	U	U		U	2024-05-21	129
707	629	C240138417578	2024-01-13	2024-01-15	Account	2024-07-22	189	2024-04-18	94	2024-04-23	101
708	630	C240138396216	2024-01-14	2024-01-15	Both	U	U		U	2024-05-21	128
709	546	C240138417314	2024-01-14	2023-12-13	Digital Block	2023-12-13	0	2023-12-13	0	2024-06-21	159
710	632	C240138417659	2024-01-14	2024-01-15	Both	2024-05-15	121		U	2024-04-24	101
711	631	C240138418531	2024-01-14	2024-01-15	Both	U	U	2024-07-22	189	2024-04-18	95
712	634	C240138417736	2024-01-15	2024-01-15	Both	2024-02-16	32	2024-02-16	32	2024-05-21	127
713	N/A	C240138417808	2024-01-15	2024-01-12	Account	2024-05-14	123		U	2024-02-23	39
714	635	C240138417981	2024-01-15	2024-01-15	Both	2024-07-27	194		U	2024-05-21	127
715	633	C240138418104	2024-01-15	2024-01-15	Account	2024-04-26	102		U	2024-04-26	102
716	636	C240138437533	2024-01-16	2024-01-16	Both	2024-01-16	0		U	2024-04-12	87
717	641	C240138441373	2024-01-17	2024-01-17	Both	2024-04-29	103	2024-05-31	135	2024-04-19	93
718	652	C240138441451	2024-01-17	2024-01-17	Both	2024-07-24	189		U	2024-05-21	125
719	644	C240138441502	2024-01-17	2024-01-17	Both	2024-01-18	1	2024-12-09	327	2024-03-22	65
720	651	C240138441539	2024-01-17	2024-01-17	Both	2024-07-12	177	2024-08-30	226	2024-06-03	138
721	654	C240138441566	2024-01-17	2024-01-17	Both	2024-07-22	187	2024-09-04	231	2024-06-05	140
722	653	C240138441631	2024-01-17	2024-01-17	Both	2024-05-10	114	2024-05-10	114	2024-05-22	126
723	650	C240138441776	2024-01-17	2024-01-17	Both	2024-01-17	0	2024-01-19	2	2024-04-29	103
724	646	C240138441909	2024-01-17	2024-01-17	Both	2024-03-01	44	2024-04-10	84	2024-04-22	96
725	648	C240138442521	2024-01-17	2024-01-18	Account	U	U	2025-02-07	386	2024-05-23	127
726	638	C240138442540	2024-01-17	2024-01-17	Both	2024-01-17	0		U	2024-05-21	125
727	643	C240138442607	2024-01-17	2024-01-18	Account	2024-04-30	103	2024-04-30	103	2024-04-16	90
728	642	C240138442951	2024-01-17	2024-01-18	Digital Block	U	U	2024-01-18	0	2024-04-03	77
729	681	C240138519792	2024-01-17	2024-02-08	Account	U	U		U	2024-07-12	177
730	660	C240138444356	2024-01-18	2024-01-18	Both	2024-02-16	29	2024-02-16	29	2024-05-22	125

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731	663	C240138444474	2024-01-18	2024-01-18	Account	2024-05-18	121		123	2024-04-26	99
732	664	C240138444531	2024-01-18	2024-01-18	Both	2024-09-26	252		U	2024-05-21	124
733	657	C240138445503	2024-01-18	2024-01-18	Both	U	U		U	2024-03-14	56
734	659	C240138445790	2024-01-18	2024-01-18	Both	2024-05-15	118		U	2024-03-18	60
735	655	C240138446353	2024-01-18	2024-01-18	Account	2024-03-13	55		U	2024-03-13	55
736	666	C240138446601	2024-01-18	2024-01-18	Account	2024-01-18	0	2024-11-12	299	2024-06-21	155
737	661	C240138446772	2024-01-18	2024-01-19	Both	U	U		U	2024-05-22	125
738	656	C240138447423	2024-01-18	2024-01-17	Both	2024-01-18	1		U	2024-05-29	132
739	658	C240138464887	2024-01-18	2024-01-18	Account	2024-02-19	32	2024-02-19	32	2024-04-04	77
740	667	C240138466825	2024-01-19	2024-01-19	Account	U	U		U	2024-06-03	136
741	668	C240138468467	2024-01-19	2024-01-19	Both	2024-07-22	185	2024-06-24	157	2024-06-20	153
742	670	C240138472599	2024-01-20	2024-01-22	Both	2024-07-22	182	2024-08-29	220	2024-04-20	91
743	671	C240138550305	2024-01-20	2024-01-18	Both	2024-06-06	140	2024-06-06	140	2024-05-22	123
744	673	C240138494864	2024-01-21	2024-01-22	Both	U	U		U	2024-05-22	122
745	U	C240138494872	2024-01-21	2024-01-18	Both	2024-02-02	15		U	2024-02-08	18
746	675	C240138495287	2024-01-22	2024-01-22	Both	2024-03-27	65	2024-08-19	210	2024-05-22	121
747	674	C240138495290	2024-01-22	2024-01-22	Account	U	U	2024-05-07	106	2024-04-06	75
748	678	C240138495505	2024-01-22	2024-01-22	Both	2024-01-26	4		U	2024-05-23	122
749	676	C240138495603	2024-01-22	2024-01-23	Account	2024-05-23	121	2025-03-03	405	2024-05-23	122
750	679	C240138513003	2024-01-23	2024-01-23	Account	U	U		U	2024-04-11	79
751	682	C240138518822	2024-01-25	2024-01-25	Both	2024-01-25	0		U	2024-04-19	85
752	685	C240138518931	2024-01-25	2024-01-25	Both	2024-07-22	179	2024-08-01	189	2024-05-27	123
753	683	C240138519315	2024-01-25	2024-01-22	Account	2024-07-24	184		U	2024-05-29	125
754	680	C240138519999	2024-01-25	2024-01-29	Both	U	U	2024-07-08	161	2024-04-27	93
755	684	C240138520001	2024-01-25	2024-01-25	Both	2024-01-25	0	2024-02-02	8	2024-06-03	130
756	687	C240138523929	2024-01-26	2024-01-29	Both	U	U	2024-08-16	200	2024-04-16	81
757	688	C240138552445	2024-01-27	2024-01-29	Both	U	U	2025-01-24	361	2024-05-09	103
758	689	C240339018306	2024-01-29	2024-01-29	Both	2024-02-14	16	2025-04-17	444	2024-06-03	126
759	695	C240138555142	2024-01-30	2024-01-30	Both	U	U		U	2024-04-11	72
760	691	C240138555291	2024-01-30	2024-01-30	Both	2024-02-28	29	2024-02-28	29	2024-04-06	67
761	696	C240138556929	2024-01-30	2024-01-30	Both	2024-07-22	174	2024-02-09	10	2024-05-23	114
762	700	C240138556950	2024-01-30	2024-01-30	Both	2024-01-31	1	2024-07-01	153	2024-04-02	63
763	698	C240138556954	2024-01-30	2024-01-30	Account	2024-07-30	182		U	2024-06-22	144
764	694	C240138557043	2024-01-30	2024-01-30	Both	2024-04-23	84		U	2024-04-23	84
765	692	C240138557627	2024-01-30	2024-01-30	Both	2024-05-14	105		U	2024-04-04	65
766	697	C240138558801	2024-01-30	2024-01-30	Both	2024-01-30	0		U	2024-04-25	86
767	690	C240138565857	2024-01-30	2024-01-30	Both	2024-04-08	69	2024-05-16	107	2024-04-27	88
768	701	C240238574436	2024-01-30	2024-01-30	Both	2024-01-30	0		U	2024-05-27	118
769	702	C240338919555	2024-01-30	2024-01-30	Both	2024-05-10	101		U	2024-04-18	79
770	706	C240138561885	2024-01-31	2024-02-02	Both	2024-02-11	9	2024-06-11	130	2024-06-11	132
771	U	C240138562152	2024-01-31	2024-01-31	Both	2024-01-31	0	2024-11-08	282	2024-03-14	43
772	705	C240138565876	2024-01-31	2024-01-31	Both	2024-02-15	15		U	2024-03-22	51
773	711	C240238565938	2024-01-31	2024-01-31	Both	2024-05-15	105		U	2024-05-30	120
774	708	C240238566577	2024-01-31	2024-01-31	Both	2024-03-22	51		U	2024-03-19	48
775	709	C240238571992	2024-01-31	2024-01-31	Both	U	U		U	2024-04-23	83
776	707	C240238574865	2024-01-31	2024-01-31	Both	2024-06-03	124	2024-02-02	2	2024-04-08	68
777	715	C240238566296	2024-02-01	2024-02-01	Account	2024-02-01	0		U	2024-05-31	120
778	724	C240238566496	2024-02-01	2024-02-01	Both	2024-02-01	0	2024-06-13	133	2024-04-09	68
779	723	C240238566549	2024-02-01	2024-02-01	Both	2024-07-24	174		U	2024-06-03	123
780	714	C240238566576	2024-02-01	2024-02-01	Both	2024-03-28	56	2024-03-28	56	2024-03-28	56
781	713	C240238566724	2024-02-01	2024-02-01	Digital Block	2024-02-01	0	2024-02-16	15	2024-03-21	49
782	718	C240339080514	2024-02-01	2024-02-01	Both	2024-02-01	0		U	2024-03-29	57
783	725	C240238572803	2024-02-02	2024-02-01	Both	2024-05-27	116	2024-05-28	117	2024-04-01	59
784	U	C240238574775	2024-02-02	2024-02-02	Both	2024-03-08	35	2024-03-01	28	2024-02-22	20
785	732	C240238574928	2024-02-02	2024-02-02	Both	2024-02-03	1	2024-02-22	20	2024-04-09	67
786	726	C240238575239	2024-02-02	2024-02-02	Both	2024-05-27	115	2024-06-07	126	2024-06-07	126
787	727	C240238576567	2024-02-02	2024-02-02	Both	2024-03-27	54		U	2024-03-25	52
788	743	C240238577461	2024-02-02	2024-02-05	Both	2024-07-22	168	2024-08-27	204	2024-07-05	154
789	734	C240238614303	2024-02-02	2024-02-02	Account	2024-05-23	111		U	2024-06-04	123
790	736	C240238578308	2024-02-03	2024-02-05	Account	2024-07-22	168	2024-02-23	18	2024-06-07	125
791	737	C240238578342	2024-02-03	2024-02-05	Both	2024-02-12	7	2024-09-13	221	2024-04-02	59
792	782	C240238578372	2024-02-03	2024-02-05	Both	2024-02-05	0	2025-01-10	340	2024-06-05	123
793	744	C240238579118	2024-02-03	2024-02-05	Both	2024-07-22	168	2024-10-21	259	2024-06-04	122
794	738	C240238579147	2024-02-03	2024-02-05	Both	2024-07-09	155		U	2024-06-11	129
795	747	C240238579152	2024-02-03	2024-02-05	Both	2024-06-13	129	2024-06-14	130	2024-06-27	145
796	745	C240238579154	2024-02-03	2024-02-05	Account	2024-03-05	29		U	2024-05-15	102
797	767	C240238611499	2024-02-03	2024-02-05	Both	U	U	2024-07-22	168	2024-06-28	146

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798	806	C240238618057	2024-02-03	2024-02-05	Both	2024-02-23	18		U	2024-05-10	97
799	735	C240339018366	2024-02-03	2024-02-05	Both	2024-02-05	0		U	2024-06-18	136
800	750	C240238613934	2024-02-04	2024-02-05	Both	2024-04-29	84		U	2024-06-01	118
801	749	C240238613949	2024-02-04	2024-02-05	Both	U	U	2024-03-27	51	2024-03-29	54
802	761	C240238613950	2024-02-04	2024-02-05	Both	2024-05-17	102	2025-01-14	344	2024-06-05	122
803	748	C240238613955	2024-02-04	2024-02-05	Both	2024-02-05	0		U	2024-06-20	137
804	778	C240238614205	2024-02-04	2024-02-05	Both	2024-05-30	115		U	2024-05-30	116
805	746	C240238578296	2024-02-05	2024-02-02	Both	U	U	2024-03-12	39	2024-06-21	137
806	783	C240238614295	2024-02-05	2024-02-05	Both	U	U		U	2024-04-02	57
807	780	C240238614638	2024-02-05	2024-02-05	Both	2024-02-05	0	2024-05-10	95	2024-05-10	95
808	781	C240238614884	2024-02-05	2024-02-05	Both	2024-07-31	177		U	2024-07-09	155
809	792	C240238615062	2024-02-05	2024-02-05	Both	2024-02-05	0	2024-08-16	193	2024-05-24	109
810	794	C240238615277	2024-02-05	2024-02-05	Both	2024-02-20	15		U	2024-05-23	108
811	798	C240238616810	2024-02-06	2024-02-06	Both	2024-06-11	126	2024-06-27	142	2024-04-08	62
812	795	C240238617961	2024-02-06	2024-02-06	Both	2024-05-02	86	2024-08-19	195	2024-04-09	63
813	805	C240238618409	2024-02-06	2024-02-06	Both	2024-05-23	107	2024-05-23	107	2024-06-05	120
814	801	C240238618626	2024-02-06	2024-02-06	Both	2024-05-02	86	2024-05-17	101	2024-04-16	70
815	799	C240238621136	2024-02-06	2024-02-02	Both	2024-02-07	5	2025-01-20	353	2024-04-12	66
816	807	C240238621392	2024-02-07	2024-02-07	Both	2024-07-03	147	2025-02-06	365	2024-06-01	115
817	809	C240238621466	2024-02-07	2024-02-07	Both	2024-04-30	83	2024-04-30	83	2024-05-07	90
818	808	C240238621549	2024-02-07	2024-02-07	Account	2024-02-09	2	2024-07-23	167	2024-04-29	82
819	810	C240238621808	2024-02-07	2024-02-07	Both	2024-02-07	0	2024-03-15	37	2024-06-06	120
820	811	C240238629218	2024-02-09	2024-02-21	Digital Block	2024-05-01	70		U	2024-04-06	57
821	813	C240238652791	2024-02-10	2024-02-12	Both	U	U	2024-03-22	39	2024-06-05	116
822	812	C240238652847	2024-02-10	2024-02-12	Both	2024-05-18	96	2024-07-19	158	2024-04-23	73
823	814	C240539382696	2024-02-10	2024-02-09	Both	2024-02-10	1		U	2024-08-08	180
824	815	C240238663850	2024-02-12	2024-02-14	Account	2024-07-30	167		U	2024-05-23	101
825	816	C240238665048	2024-02-12	2024-02-12	Both	2024-03-21	38		U	2024-04-19	67
826	819	C240238665087	2024-02-13	2024-02-13	Both	2024-02-13	0	2024-06-19	127	2024-05-23	100
827	818	C240238665162	2024-02-13	2024-02-13	Both	2024-02-13	0	2025-01-17	339	2024-06-12	120
828	817	C240238665196	2024-02-13	2024-02-13	Both	2024-02-14	1		U	2024-06-04	112
829	820	C240238665468	2024-02-13	2024-02-13	Both	2024-02-13	0	2024-07-10	148	2024-05-14	91
830	826	C240238683957	2024-02-14	2024-02-14	Both	2024-02-14	0		U	2024-05-22	98
831	822	C240238684791	2024-02-14	2024-02-14	Both	2024-02-14	0	2024-02-15	1	2024-05-07	83
832	825	C240238685203	2024-02-14	2024-02-14	Both	2024-02-21	7		U	2024-03-29	44
833	823	C240238685211	2024-02-14	2024-02-14	Both	2024-07-23	160		U	2024-06-10	117
834	827	C240238685569	2024-02-14	2024-02-14	Both	2024-02-14	0	2024-10-16	245	2024-06-06	113
835	821	C240238689543	2024-02-14	2024-02-14	Both	U	U	2024-04-23	69	2024-06-06	113
836	824	C240238689810	2024-02-14	2024-02-14	Both	2024-07-05	142	2024-11-15	275	2024-06-05	112
837	828	C240238692046	2024-02-15	2024-02-15	Both	2024-04-26	71	2024-05-15	90	2024-04-17	62
838	829	C240238692064	2024-02-15	2024-02-15	Both	2024-02-15	0	2024-03-26	40	2024-05-23	98
839	831	C240238692310	2024-02-15	2024-02-15	Both	2024-02-19	4		U	2024-05-23	98
840	832	C240238695151	2024-02-15	2024-02-15	Both	2024-02-15	0	2024-05-28	103	2024-05-28	103
841	830	C240238695241	2024-02-15	2024-02-15	Both	2024-02-16	1		U	2024-05-24	99
842	833	C240238716475	2024-02-16	2024-02-16	Both	2024-02-16	0		U	2024-05-24	98
843	837	C240238717311	2024-02-16	2024-02-16	Both	2024-05-10	84	2024-05-10	84	2024-06-12	117
844	835	C240238717538	2024-02-16	2024-02-16	Both	2024-02-19	3	2024-02-19	3	2024-05-24	98
845	836	C240238717607	2024-02-16	2024-02-16	Both	U	U		U	2024-06-27	132
846	834	C240238717772	2024-02-16	2024-02-16	Both	2024-04-24	68	2024-04-24	68	2024-04-05	49
847	838	C240238730626	2024-02-17	2024-02-20	Both	2024-07-03	134		U	2024-04-24	67
848	840	C240238739822	2024-02-18	2024-02-19	Account	2024-07-22	154	2024-10-18	242	2024-05-24	96
849	841	C240238739856	2024-02-18	2024-02-19	Both	2024-07-16	148		U	2024-06-09	112
850	839	C240238739865	2024-02-18	2024-02-19	Both	2024-02-29	10	2024-03-21	31	2024-03-22	33
851	849	C240238740150	2024-02-19	2024-02-19	Both	U	U		U	2024-05-31	102
852	843	C240238744582	2024-02-19	2024-02-19	Account	2024-02-19	0		U	2024-04-29	70
853	850	C240238748481	2024-02-19	2024-02-20	Both	2024-05-01	71	2024-05-29	99	2024-05-03	74
854	842	C240238750747	2024-02-20	2024-02-20	Both	2024-03-26	35	2024-04-30	70	2024-05-06	76
855	851	C240238753166	2024-02-20	2024-02-20	Both	2024-07-24	155		U	2024-04-22	62
856	853	C240238768459	2024-02-21	2024-02-21	Digital Block	U	U		U	2024-04-24	63
857	852	C240238769879	2024-02-21	2024-02-21	Both	2024-05-14	83		U	2024-03-25	33
858	U	C240238776818	2024-02-22	2024-02-22	Both	2024-03-04	11	2024-03-11	18	2024-05-27	95
859	854	C240840048761	2024-02-22	2024-02-22	Both	2024-02-22	0	2024-02-23	1	2024-07-29	158
860	856	C240238780853	2024-02-23	2024-02-23	Both	2024-03-26	32	2024-04-05	42	2024-03-26	32
861	855	C240238781017	2024-02-23	2024-02-23	Both	2024-02-23	0		U	2024-03-26	32
862	858	C240238781089	2024-02-23	2024-02-23	Both	2024-02-23	0	2024-05-06	73	2024-03-26	32
863	857	C240238787869	2024-02-23	2024-02-23	Both	2024-02-23	0		U	2024-05-09	76
864	861	C240238784583	2024-02-24	2024-02-26	Both	2024-05-23	87	2024-06-18	113	2024-05-03	69

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865	860	C240238784616	2024-02-24	2024-02-26	Both	2024-05-07	71	2024-10-01	218	2024-05-07	73
866	862	C240238785796	2024-02-24	2024-02-26	Both	2024-07-31	156	2024-08-05	161	2024-07-19	146
867	U	C240238784853	2024-02-25	2024-02-26	Both	2024-07-19	144		U	2024-05-28	93
868	871	C240238802722	2024-02-25	2024-03-12	Both	2024-04-12	31	2024-04-12	31	2024-06-03	99
869	864	C240238785162	2024-02-26	2024-02-26	Both	2024-03-12	15		U	2024-03-26	29
870	866	C240238785744	2024-02-26	2024-02-26	Both	U	U	2024-03-18	21	2024-03-27	30
871	865	C240238786540	2024-02-26	2024-02-26	Both	2024-05-20	84	2024-05-20	84	2024-06-06	101
872	867	C240238791211	2024-02-27	2024-02-27	Both	2024-04-19	52		U	2024-04-16	49
873	868	C240238802802	2024-02-27	2024-02-27	Both	2024-07-30	154	2024-08-28	183	2024-05-07	70
874	869	C240238802995	2024-02-28	2024-02-28	Both	2024-03-01	2	2024-05-10	72	2024-04-17	49
875	870	C240238803192	2024-02-28	2024-02-28	Both	2024-02-28	0		U	2024-05-03	65
876	872	C240539584921	2024-02-29	2024-02-29	Both	U	U	2024-08-12	165	2024-06-24	116
877	874	C240338811068	2024-03-01	2024-03-01	Both	2024-03-01	0	2024-08-20	172	2024-03-25	24
878	873	C240338811691	2024-03-01	2024-03-13	Account	U	U	2024-03-15	2	2024-07-03	124
879	U	C240338851359	2024-03-04	2024-03-04	Both	2024-03-11	7	2024-03-20	16	2024-03-27	23
880	875	C240338858513	2024-03-06	2024-02-29	Both	2024-07-05	127	2024-06-13	105	2024-05-29	84
881	876	C240338864804	2024-03-08	2024-03-08	Both	2024-03-12	4		U	2024-03-27	19
882	878	C240338874857	2024-03-09	2024-03-11	Both	2024-03-11	0		U	2024-03-28	19
883	877	C240338876809	2024-03-09	2024-03-11	Both	2024-04-04	24		U	2024-03-26	17
884	879	C240338909878	2024-03-12	2024-03-12	Both	2024-03-12	0	2024-04-22	41	2024-05-22	71
885	U	C240338914837	2024-03-13	2024-03-13	Both	2024-03-28	15	2024-04-18	36	2024-03-26	13
886	N/A	C240338924504	2024-03-15	2024-03-15	Both	2024-03-18	3		U	2024-03-25	10
887	504	C240338926203	2024-03-15	2024-03-18	Both	U	U	2024-05-20	63	2024-05-09	55
888	N/A	C240338968375	2024-03-17	2024-03-18	Both	U	U	2024-04-04	17	2024-03-28	11
889	881	C240339014001	2024-03-19	2024-03-19	Both	2024-03-20	1	2025-04-04	381	2024-03-25	6
890	U	C240339024856	2024-03-20	2024-03-20	Both	2024-04-04	15		U	2024-05-01	42
891	883	C240339031092	2024-03-20	2024-03-20	Both	U	U		U	2024-05-29	70
892	882	C240339031178	2024-03-20	2024-03-20	Both	2024-04-09	20	2024-03-22	2	2024-03-25	5
893	885	C240339038666	2024-03-22	2024-03-22	Both	2024-04-08	17		U	2024-04-10	19
894	884	C240339039025	2024-03-22	2024-03-22	Both	2024-03-27	5	2024-03-28	6	2024-04-05	14
895	U	C240339039350	2024-03-22	2024-03-22	Both	2024-03-28	6	2024-04-11	20	2024-04-11	20
896	U	C240339039470	2024-03-22	2024-03-22	Both	2024-03-27	5		U	2024-04-11	20
897	886	C240339047945	2024-03-23	2024-03-25	Both	2024-08-15	143	2024-08-26	154	2024-07-17	116
898	U	C240339065137	2024-03-23	2024-03-25	Both	U	U		U	2024-04-08	16
899	U	C240339066804	2024-03-25	2024-03-25	Both	2024-03-26	1	2024-04-08	14	2024-04-02	8
900	U	C240339066886	2024-03-25	2024-03-25	Both	2024-04-11	17		U	2024-04-08	14
901	887	C240339067974	2024-03-26	2024-03-26	Both	2024-03-29	3	2024-04-04	9	2024-06-05	71
902	888	C240339068591	2024-03-26	2024-03-26	Both	2024-04-01	6	2024-04-02	7	2024-04-04	9
903	890	C240339071881	2024-03-27	2024-03-27	Both	2024-03-27	0	2024-05-06	40	2024-05-02	36
904	889	C240339072046	2024-03-27	2024-03-27	Both	2024-04-03	7		U	2024-05-02	36
905	892	C240339072316	2024-03-27	2024-03-27	Both	2024-04-09	13		U	2024-04-10	14
906	894	C240339077695	2024-03-28	2024-03-28	Both	2024-04-15	18	2024-04-16	19	2024-07-26	120
907	891	C240439112124	2024-03-28	2024-03-28	Both	2024-03-28	0	2024-04-15	18	2024-06-19	83
908	896	C240339080624	2024-03-29	2024-04-02	Both	2024-04-11	9		U	2024-05-04	36
909	893	C240339083843	2024-03-30	2024-04-02	Both	2024-06-12	71		U	2024-07-16	108
910	U	C240439085488	2024-04-01	2024-04-02	Both	2024-06-03	62	2024-10-03	184	2024-07-05	95
911	897	C240439095458	2024-04-02	2024-04-02	Both	2024-07-26	115		U	2024-07-26	115
912	898	C240439099100	2024-04-02	2024-04-02	Both	2024-06-13	72	2024-08-09	129	2024-06-13	72
913	903	C240439247677	2024-04-04	2024-04-23	Both	2024-04-24	1	2024-04-30	7	2024-05-16	42
914	899	C240439151201	2024-04-05	2024-04-05	Both	2024-04-09	4	2024-04-22	17	2024-05-13	38
915	900	C240439172491	2024-04-10	2024-04-10	Both	2024-05-29	49		U	2024-06-03	54
916	901	C240439236480	2024-04-14	2024-04-15	Both	2024-04-15	0		U	2024-05-28	44
917	902	C240439273466	2024-04-17	2024-04-17	Both	2024-07-24	98		U	2024-07-09	83
918	904	C240439291371	2024-04-19	2024-04-19	Both	U	U		U	2024-07-14	86
919	905	C240439358048	2024-04-26	2024-04-26	Both	2024-05-02	6		U	2024-06-14	49
920	906	C240439371594	2024-04-30	2024-04-30	Both	2024-07-30	91	2024-07-30	91	2024-06-04	35
921	U	C240539403338	2024-05-06	2024-05-06	Both	2024-07-22	77		U	2024-05-13	7
922	907	C240539424513	2024-05-09	2024-05-09	Both	2024-05-14	5	2024-05-29	20	2024-05-17	8
923	908	C240539449597	2024-05-11	2024-05-13	Both	2024-05-16	3		U	2024-06-04	24
924	U	C240539486182	2024-05-14	2024-05-21	Both	U	U	2025-01-29	253	2024-08-02	80
925	909	C240539495756	2024-05-15	2024-05-15	Both	2024-05-15	0		U	2024-07-08	54
926	910	C240539520284	2024-05-18	2024-05-20	Both	2024-07-18	59	2024-08-16	88	2024-07-16	59
927	911	C240539559400	2024-05-22	2024-05-22	Both	2024-05-27	5	2024-05-30	8	2024-06-14	23
928	912	C240539573807	2024-05-27	2024-05-27	Both	2024-07-23	57		U	2024-06-18	22
929	913	C240539576008	2024-05-27	2024-05-27	Both	2024-07-24	58	2024-09-24	120	2024-06-19	23
930	U	C240539581928	2024-05-29	2024-05-29	Both	2024-05-29	0	2024-07-23	55	2024-09-02	96
931	914	C240539581949	2024-05-29	2024-05-29	Digital Block	2024-05-29	0	2024-05-30	1	2024-05-31	2

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932	916	C240639608253	2024-06-04	2024-06-04	Both	2024-06-11	7	2024-07-08	34	2024-11-13	162
933	917	C240639705333	2024-06-12	2024-06-12	Both	2024-06-19	7	2024-08-19	68	2024-06-15	3
934	918	C240639714713	2024-06-13	2024-06-13	Both	2024-06-13	0	2024-08-13	61	2024-06-15	2
935	645	C240740029607	2024-06-13	2024-06-13	Both	2024-06-19	6	2024-10-30	139	2024-09-10	89
936	919	C240639779071	2024-06-18	2024-06-18	Digital Block	2024-07-25	37		U	2024-07-19	31
937	N/A	C240639818845	2024-06-25	2024-06-24	Both	2024-07-26	32	2024-07-15	21	2024-07-26	31
938	920	C240739855796	2024-07-03	2024-05-28	Both	U	U		U	2024-08-07	35
939	923	C240739930958	2024-07-11	2024-07-12	Both	2024-09-02	52		U	2024-08-26	46
940	924	C240739944327	2024-07-14	2024-07-15	Digital Block	U	U	2024-08-06	22	2024-08-27	44
941	640	C240739969375	2024-07-16	2024-07-16	Both	2024-07-23	7		U	2024-07-29	13
942	926	C240740010378	2024-07-21	2024-07-22	Both	2024-09-09	49	2024-09-11	51	2024-09-25	66
943	637	C240740012437	2024-07-22	2024-07-30	Both	2024-08-05	6		U	2024-08-26	35
944	639	C240740014615	2024-07-23	2024-07-23	Both	2024-08-01	9		U	2024-08-28	36
945	927	C240740036863	2024-07-29	2024-08-02	Both	2024-09-24	53	2024-10-04	63	2024-09-24	57
946	U	C240840061914	2024-08-02	2024-08-02	Both	2024-08-23	21	2024-11-04	94	2024-08-16	14
947	U	C240840094541	2024-08-06	2024-08-06	Both	2024-09-19	44		U	2024-09-19	44
948	928	C240840117168	2024-08-09	2024-08-07	Both	2024-08-14	7		U	2024-09-26	48
949	647	C240840183503	2024-08-13	2024-08-13	Both	2024-08-20	7	2024-08-20	7	2024-09-17	35
950	U	C240840199458	2024-08-15	2024-08-15	Both	2024-09-27	43		U	2024-09-25	41
951	929	C240840199599	2024-08-15	2024-08-15	Both	U	U	2024-12-17	124	2024-09-02	18
952	U	C240840245468	2024-08-22	2024-08-22	Digital Block	2024-11-19	89	2024-09-02	11	2024-11-06	76
953	U	C240840296355	2024-08-30	2024-08-30	Both	U	U		U	2024-09-12	13