



**Approach to Market for the provision of Recording, Transcription, AV
Support and Maintenance services – RFT 2020-0019**

ADDENDA NUMBER 3

Date of issue for this Addenda: 2 October 2019

Reminder

All communications and enquiries about this RFT must be made by email addressed to the Contact Officer at: contracts@fedcourt.gov.au

Tenderer Questions Closing Time is 5:00pm, 21 October 2019 (local time in Canberra, ACT).

CLARIFICATION QUESTIONS AND ANSWERS

Question 1: Can the Court please make available the Industry Briefing's PowerPoint presentation?

Answer to Question 1: The PowerPoint Presentation is attached to this Addendum.

Question 2: Regarding Real Time Services, can the Court provide data on the number of cases that have previously required this service by location?

Answer to Question 2: The Court will attempt to provide sufficient data for Real Time Services in due course via an Addendum. In the absence of data provided by the Court, Tenderers should clearly indicate the assumptions made when submitting their pricing.

Question 3: If the successful tenderer did not submit a response for AV Support and Maintenance services, would the Court proceed to engage a provider for these services under a separate contract?

Answer to Question 3: The Court's preference is for the successful Tenderer to also provide AV Support and Maintenance Services. Should this solution not be possible, the Court may approach the market separately for AV Support and Maintenance Services.

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