




# *ANNUAL COURT REPORTING TOOLKIT - ADDITIONAL DOCUMENTATION*

Available at: <http://www.fedcourt.gov.au/pjdp/pjdp-toolkits>



Toolkits are evolving and changes may be made in future versions. For the latest version of this Additional Documentation please refer to the website – Available at: <http://www.fedcourt.gov.au/pjdp/pjdp-toolkits>

Note: While every effort has been made to produce informative and educative tools, the applicability of these may vary depending on country and regional circumstance.



## ANNEX 16: PALAU FAMILY LAW AND FAMILY PROTECTION ACT SURVEY

### Palau Family Law and Family Protection Act Survey [draft 25 August 2017]

A review of the Family Protection Act cases from 2014-2016 shows that women initiate 8 out of 10 domestic violence restraining order cases and 7 out of 10 family law cases.

The aim of this survey is to improve access to the courts with a focus on family law matters and violence against women and children.

#### Question 1

We would like to learn from your recent experience with the Palau justice system. We will do this on a confidential basis and not store your name. The survey will take 15-20 minutes to complete. Would you be willing to answer some questions on your experience with the Palau justice system?

- Yes
- No

Qu 2. What issues did you go to the police or courts? [options in drop-down menu – can tick any that are appropriate]

1. an act of violence by a partner or family member
2. your child experienced an act of violence committed by a family member
3. Domestic violence Restraining order
4. Want a divorce
5. Want custody of children from a relationship
6. Want child support
7. Other \_\_\_\_\_

For this matter have you been to the:

- police
- courts
- both police and courts

Qu 3: when did you first experience these violence or family law issues that you went to the police or courts about? Insert date: \_\_\_\_\_

Qu 4: When did you decide to go to the police or courts? Insert date: \_\_\_\_\_

Qu 5: Did you go to other people or organisations to seek help before you went to the police or courts?

- Yes
- No

- If yes, who did you approach? [tick any options below that apply]
  - Spouse or partner
  - Family member
  - Friend
  - Church or faith-based organisation
  - Village leaders
  - Safe house
  - Another institution [name organisation: \_\_\_\_\_]
  - Health clinic/ medical services [name: \_\_\_\_\_]
  - Counselling services [name organisation: \_\_\_\_\_]
  - Women's organisation [name organisation: \_\_\_\_\_]
  - Other NGO [name organisation: \_\_\_\_\_]
  - Micronesia Legal Services Corporation
  - Private lawyer
  - Other \_\_\_\_\_

Did this resolve the issue? Answer options

- Fully
- Partially
- Not at all

Qu 6: Who or what made you decide to go to the police or courts?

- Family member
- Friend/ word of mouth
- Referral from another organisation [name organisation: \_\_\_\_\_]
- website [name of website: \_\_\_\_\_]
- social media [name: \_\_\_\_\_]
- poster
- newspaper article
- Radio
- TV
- Court presentation

Qu 7: What did you want to happen as a result of going to the police or courts?

---

---

---

---

Qu 8: What has happened after going to the police or courts? Tick any options that apply:

1. Restraining Order application Successful
2. Restraining Order application Unsuccessful
3. Child Support - Obtained
4. Child Support - Unsuccessful -
5. Custody of children - Received a court order
6. Custody of children - Unsuccessful in receiving a court order

7. Divorce – successful
8. Divorce – unsuccessful
9. Criminal violence charges filed
10. Other \_\_\_\_\_

Qu 9: Did going to the police or courts produce the result you wanted?

- Yes,
- No,
- In part

Qu 10: Did you face difficulties in going to the police or Courts?

- Yes,
- No,

If yes, what difficulties did you face?

1. Fear of physical attack
2. Fear of stigma
3. Did not know where to go
4. Did not know court process
5. Police told me to resolve the issue within the family/ village rather than take it to them
6. Police delayed responding when I called 911
7. Police insulted me
8. Police didn't take what I said seriously
9. Police delayed serving the domestic violence restraining order
10. Other [State what other difficulties you faced]

---

---

---

---

Qu 11: How would you recommend overcoming the difficulty that you faced? How could things be easier for someone else in your situation?

---

---

---

---

---

Qu 12: Were you impressed by some particularly good service offered to you by the police or courts?

- Yes,
- No,

If Yes, describe this good service.

---

---




---



---



---

Qu 13 For your case in court please rate the following from:

| Strongly disagree | Disagree | Neither disagree or agree | Agree | Strongly agree | N/A |
|-------------------|----------|---------------------------|-------|----------------|-----|
| 1                 | 2        | 3                         | 4     | 5              |     |

|   |
|---|
| Finding the courthouse was easy for me  |
| The forms I needed were clear and easy to understand.                                   |
| I felt safe in the courthouse   |
| The court makes reasonable efforts to remove physical and language barriers to service. |
| I was able to get my court business done in a reasonable time.                          |
| Court staff provided clear information on the court process for my case.                |
| I was treated with courtesy and respect by court staff                                  |
| I was treated with courtesy and respect by judicial officers                            |
| The Court's website was useful.   |
| The court's hours of operation made it easy for me to do business.                      |
| The court alerted my client and I if a hearing was postponed.                           |

Qu 14: For your case in court please rate the following from:

| Strongly disagree | Disagree | Neither disagree or agree | Agree | Strongly agree | N/A |
|-------------------|----------|---------------------------|-------|----------------|-----|
| 1                 | 2        | 3                         | 4     | 5              |     |

The way my case was handled was fair.

The judge listened to my side of the story before he or she made a decision.

The judge had the information necessary to make good decisions about my case.

I was treated the same as everyone else.

When I left the court, I knew what to do next about my case.

### Demographic data

#### Qu 15 Sex

- Male
- Female

#### Qu 16 Age

- 0-17
- 18-29
- 30-39
- 40-49
- 50-59
- 60-69
- 70 +

#### Qu 17 How do you identify yourself?

- Palauan
- Chinese
- Bangladesh
- Philippines
- American
- Other: \_\_\_\_\_

#### Qu 18 Marital Status

- Never Married/ Single
- Married
- Divorced/ Separated
- Widow
- Other (please specify)

#### Qu 19 Do you have children?

- Yes
- No

Qu 20 Employment Status

- Employed- Full Time
- Employed- Part Time
- Self employed
- Unemployed
- Retired