

VIQ Solutions (formerly Auscript) contact list

as at 14 February 2025

Skye Osborne - *Operations & Strategic Management*

Justin Chandler - *Director of Technology & IT*

Cat Stephen - *Director of Customer Experience, APAC*

Jesse Drewett - *Contract Project Manager (Transcript-in-Confidence)*

Brendan Moffat - *Contract Administrator*

Recording and transcription services

Type of queries	Contact email	Contact number
General transcript queries including <i>myVIQ</i>	[REDACTED]	[REDACTED]
Recording & Monitoring Services (all after-hours bookings)	[REDACTED]	[REDACTED]
AV Support & Maintenance Queries	[REDACTED]	[REDACTED]
Queries regarding <i>VIQ</i> services / escalations	Brendan Moffat - Relationship manager [REDACTED]	[REDACTED]
Transcript-in-Confidence (TIC) and Restricted Transcript Queries	Jesse Drewett - Contract Project Manager (TIC) [REDACTED]	[REDACTED]