

## Appendix 6

### PERFORMANCE INFORMATION 2000–2001

**Table 6.1**  
Performance Information and Level of Achievement  
2000–2001

| Output Groups  | Performance Information (1999–2000 revised)  | Achievement   |
|--|--|---|
| 1. Management of cases and deciding disputes according to law – Federal Court. | <i>Quality</i> The number of complaints about process* are less than 1% of all matters disposed.   | 23 complaints about process received in 2000–2001, being 0.0044% of all matters disposed.   |
|  | <i>Quantity</i> 7,075 cases disposed.  | 5,272 cases disposed.   |
|  | <i>Price</i> \$9,087 per case disposed   | \$13,581 per case disposed  |
| 2. Management of cases and deciding disputes according to law – Tribunals.     | <i>Quality</i> The number of complaints about process* are less than 1% of all matters disposed.   | No complaints about process received in 2000–2001.  |
|  | <i>Quantity</i> 9 cases disposed.  | 3 cases disposed.   |
|  | <i>Price</i> \$57,340 per case disposed.   | \$149,798 per case disposed.  |
| 3. Service to Government.  | <i>Quality</i> 100% of responses accepted without requiring further information.   | There were no requests for further information.   |
|  | <i>Quantity</i> 32 services provided to Government.  | 65 services were provided to Government.  |
|  | <i>Price</i> \$6,770 per service.  | \$2,438 per service.  |
| 4. Services provided to international jurisdictions.                           | <i>Quality</i> Services provided meet the expectations of the nation requesting the service.   | All nations requesting assistance were satisfied with the services provided.**  |
|  | <i>Quantity</i> 12 services provided to international jurisdictions.   | 20 services provided.***  |
|  | <i>Price</i> \$12,838 per service.   | \$5,707 per service.  |
| 5. Ensuring the quality of, and access to the system of justice.               | <i>Quality</i><br>(a) Papers presented meet expectations.<br>(b) 50% of the Court’s judges participate in standing committees, thus representing a broad representation.<br>(c) Participation in developing initiatives and policy relevant to the objectives of the Court meet the expectations of the body involved.<br>(d) Successful completion of educational activities. | (a) All papers presented met expectations of the recipients.**<br>(b) 77% of Judges available to participate in standing committees did so.<br>(c) Court’s participation in developing initiatives and policy met the expectations of the body involved.**<br>(d) Educational activities were successfully completed.** |
|  | <i>Quantity</i> Participation in 357 activities related to (a), (b), (c) and (d) above.  | 412 activities related to (a), (b), (c) and (d).***   |
|  | <i>Price</i> \$1,529 per activity.   | \$1,176 per activity.   |

\* A “complaint about process” is a complaint about the Court’s or Tribunal’s procedures, rules, forms, timeliness or courtesy to users. This figure does not include appeals from a decision by a Judge, the Court or a Tribunal. Appeals are lodged where there is doubt about the law and should not be considered to be complaints. The number of complaints is the result of an informal collection process. A more comprehensive collection process is being developed.

\*\* While no formal feedback mechanism was in place for the reporting year, all feedback received by the Court was complimentary.

\*\*\* This figure is the result of an informal collection process. In the absence of a reliable and comprehensive information system, the figure is likely to be an understatement and should be treated as a minimum figure.

**Table 6.2**  
**Resources for Outcomes**  
**2000–2001**

|  | (1)<br>Budget<br>2000-01<br>\$'000 | (2)<br>Actual Expenses<br>2000-01<br>\$'000 | Variation<br>(column 2 minus<br>column 1) | Budget<br>2001-02<br>\$'000 |
|--|------------------------------------|---|---|-----------------------------|
| <b>Price of Departmental Outputs</b>   |                                    |   |   |                             |
| <b>Departmental appropriations</b>   |                                    |   |   |                             |
| <b>Output Group 1.1 -<br/>Management of cases and<br/>deciding disputes according to<br/>law - Federal Court</b> | 57,851                             | 58,866                                      | 1,015                                     | 63,255                      |
| <b>Subtotal Output Group 1.1</b>   | 57,851                             | 58,866                                      | 1,015                                     | 63,255                      |
| <b>Departmental appropriations</b>   |                                    |   |   |                             |
| <b>Output Group 1.2 -<br/>Management of cases and<br/>deciding disputes according to<br/>law - Tribunals</b>     | 463                                | 419   | (44)                                      | 760                         |
| <b>Subtotal Output Group 1.2</b>   | 463                                | 419   | (44)                                      | 760                         |
| <b>Departmental appropriations</b>   |                                    |   |   |                             |
| <b>Output Group 1.3 - Service to<br/>government</b>  | 215                                | 156   | (59)                                      | 309                         |
| <b>Subtotal Output Group 1.3</b>   | 215                                | 156   | (59)                                      | 309                         |
| <b>Departmental appropriations</b>   |                                    |   |   |                             |
| <b>Output Group 1.4 - Services<br/>provided to international<br/>jurisdictions</b>                               | 126                                | 85  | (41)                                      | 111                         |
| <b>Subtotal Output Group 1.4</b>   | 126                                | 85  | (41)                                      | 111                         |
| <b>Departmental appropriations</b>   |                                    |   |   |                             |
| <b>Output Group 1.5 - Ensuring<br/>the quality of, and access to,<br/>the system of justice</b>                  | 470                                | 410   | (60)                                      | 496                         |
| <b>Subtotal Output Group 1.5</b>   | 470                                | 410   | (60)                                      | 496                         |
| <b>Revenue from Government<br/>(Appropriation) for<br/>Departmental Outputs</b>                                  | 59,125                             | 59,936                                      | 811                                       | 64,931                      |
| <b>Revenue from Other Sources</b>  | 6,601                              | 12,871                                      | 6,270                                     | 12,274                      |
| <b>Total Price of Outputs</b>  | 65,726                             | 73,807                                      | 7,081                                     | 77,205                      |
| <b>TOTAL FOR OUTCOME</b><br>(Total Price of Outputs)   | 65,726                             | 73,807                                      | 7,081                                     | 77,205                      |

|                             | <b>2000-01</b> | <b>2001-02</b> |
|-----------------------------|----------------|----------------|
| <b>Staff Years (Number)</b> | 329.8          | 313.0          |

The Budget figure for 'Revenue from other sources' excludes resources received free of charge in respect of the rent and outgoings associated with the accommodation occupied by the Court in the Law Courts Building located in Sydney, New South Wales [\$5,407,000].

