

## APPENDIX 5

## PERFORMANCE INFORMATION 1999-2000

**Table 5.1**  
**Performance Information and Level of Achievement**  
**1999-2000**

<b>Output Groups</b>	<b>Performance Information (1999-2000 revised)</b>	<b>Achievement</b>
1. Management of cases and deciding disputes according to law – Federal Court.	<i>Quality</i> The number of complaints about process* are less than 1% of all matters disposed.	24 complaints about process received in 1999-2000, being 0.0036% of all matters disposed.
	<i>Quantity</i> 7 522 cases disposed	6 613 cases disposed.
	<i>Price</i> \$8 415 per case disposed	\$9 716 per case disposed
2. Management of cases and deciding disputes according to law – Tribunals.	<i>Quality</i> The number of complaints about process* are less than 1% of all matters disposed.	No complaints about process received in 1999-2000.
	<i>Quantity</i> 21 cases disposed	7 cases disposed
	<i>Price</i> \$49 097 per case disposed	\$49 165 per case disposed
3. Service to Government.	<i>Quality</i> 100% of responses accepted without requiring further information.	Information from Principal Registry about number of responses made to government and number of requests for further information.
	<i>Quantity</i> 31 services provided to Government	71 services were provided to Government.
	<i>Price</i> \$6 212 per service	\$2 307 per service
4. Services provided to international jurisdictions.	<i>Quality</i> Services provided meet the expectations of the nation requesting the service	All nations requesting assistance were satisfied with the services provided.**
	<i>Quantity</i> 12 services provided to international jurisdictions	30 services provided.***
	<i>Price</i> \$14 695 per service	\$4 395 per service
5. Ensuring the quality of, and access to the system of justice.	<i>Quality</i> (a) Papers presented meet expectations; (b) 50% of the Court's judges participate in standing committees, thus representing a broad representation (c) Participation in developing initiatives and policy relevant to the objectives of the Court meet the expectations of the body involved (d) Successful completion of educational activities.	(a) All papers presented met expectations of the recipients.** (b) 75% of Judges available to participate in standing committees did so. (c) Court's participation in developing initiatives and policy met the expectations of the body involved.** (d) Educational activities were successfully completed.**
	<i>Quantity</i> Participation in 342 activities related to (a), (b), (c) and (d) above.	350 activities related to (a), (b), (c) and (d).***
	<i>Price</i> \$1 992 per activity	\$2 511 per activity

\* A "complaint about process" is a complaint about the Court's or Tribunal's procedures, rules, forms, timeliness or courtesy to users. This figure does not include appeals from a decision by a Judge, the Court or a Tribunal. Appeals are lodged where there is doubt about the law and should not be considered to be complaints. The number of complaints is the result of an informal collection process. A more comprehensive collection process is being developed.

\*\* While no formal feedback mechanism was in place for the reporting year, all feedback received by the Court was complimentary.

\*\*\* This figure is the result of an informal collection process. In the absence of a reliable and comprehensive information system, the figure is likely to be an understatement and should be treated as a minimum figure.

**Table 5.2**  
**Resources for Outcomes**  
**1999-2000**

	(1) Budget* 1999-2000 \$'000	(2) Actual Expenses 1999-2000 \$'000	Variation (column 2 minus column 1)	Budget** 2000-2001 \$'000
<b>Price of Departmental Outputs</b>				
Output Group 1.1 - Management of cases and deciding disputes according to law - Federal Court	63 298	64 249	951	64 293
<b>Subtotal Output Group 1.1</b>	63 298	64 249	951	64 293
Output Group 1.2 - Management of cases and deciding disputes according to law - Tribunals	1 031	344	(687)	516
<b>Subtotal Output Group 1.2</b>	1 031	344	(687)	516
Output Group 1.3 - Service to government	194	164	(30)	217
<b>Subtotal Output Group 1.3</b>	194	164	(30)	217
Output Group 1.4 - Services provided to international jurisdictions	177	132	(45)	154
<b>Subtotal Output Group 1.4</b>	177	132	(45)	154
Output Group 1.5 - Ensuring the quality of, and access to, the system of justice	681	879	198	546
<b>Subtotal Output Group 1.5</b>	681	879	198	546
<b>Revenue from Government (Appropriation) for Departmental Outputs</b>	58 867 90%	54 452 83%	(4 415)	59 125 90%
<b>Revenue from Other Sources</b>	6 514	11 316	4 802	6 601
<b>Total Price of Outputs</b>	65 381	65 768	387	65 726
<b>TOTAL FOR OUTCOME</b> (Total Price of Outputs)	65 381	65 768	387	65 726

	<b>1999-2000</b>	<b>2000-2001</b>
<b>Staff Years (Number)</b>	314.3	310

\* Full-year budget, including additional estimates

\*\* Budget prior to additional estimates

