

PUBLIC IS ENABLED TO DEMAND JUDICIAL INTEGRITY, TRANSPARENCY & ACCOUNTABILITY



Improvements in professionalism, integrity and conduct have built public trust in the courts. The 15 *Cook Island Performance Indicators* and regular annual reporting equip courts and the public with knowledge and capacity to drive continuing improvements in judicial quality.



“We at the Judiciary believe it is our duty to inform the people what we do. ... We request the people, especially users of the court’s services, to tell us how we may improve the delivery and quality of our services. ... PJDP has achieved phenomenal work in increasing capacities of judges and judicial officers as well as improving courts’ processes and systems...”

Hon Chief Justice Arthur Ngiraklsong



77% of court users experience improvements in the standard of judicial integrity and conduct



15 court performance indicators developed and 4 years of regional court performance data collected



12 PICs are now regularly publishing Annual Court Reports, up from 2 PICs in 2010